

CHAPTER XIII

CONCLUSION AND ADVICE

13.1. Conclusion

PT. Fonterra Brands Manufacturing Indonesia which is a multinational company that originally from New Zealand is a dairy ingredients company that produces some milk powder products like “Anlene Gold”, “Anlene Actifit” and “Anchoor Boneeto”. This company is located at KITIC – Delta Mas Kav.55, Central Cikarang, Bekasi District 17330. PT. Fonterra Brands Manufacturing Indonesia has batch production system. The ingredients that are used during processing are skimmed milk powders and whole milk powders, sugar, nutritional additives such as vitamins and minerals, cocoa powder and flavoring agents. Production process is starting from material receiving, batching, debagging, weighing, blending, filling and packaging. Packaging materials are laminated film packaging, folding box and card board cases. The sanitation program are applied routinely for the equipments and personal. This program main purpose is to maintain the environment hygiene and product’s quality. Quality control are applied start from the raw materials, during the process and at the end of the process. Human resources and power source are the resources that are used by PT. Fonterra Brands Manufacturing Indonesia. Sewage processing in PT. Fonterra Brands Manufacturing Indonesia is simple because most of the sewage are taken by the supplier and the third party to be destroyed. GMP and HACCP program has been applied in order to maintain the product’s quality so that it will meet and satisfy the consumer’s need.

13.2. Advices

There are no security cameras around the production area, so planting some security cameras can be done in order to make the worker feel more aware and watched. By doing this, they may do their job more properly and better.

There are still some miss communications in Food Safety and Quality department so further coordination and well planning program is needed.

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