

	X1	X2	X3	X4	X5	X6	X7	X8	X9	X10	X11	X12	X13	X14	X15	X16	X17	X18	X19	X20
1	3	3	1	3	3	3	3	2	4	5	5	4	3	2	3	2	4	2	2	3
2	4	4	5	4	3	4	4	4	4	4	4	5	5	4	4	4	4	5	3	3
3	4	2	4	4	5	5	4	4	4	4	5	5	3	3	4	4	4	2	4	4
4	3	5	5	4	5	4	4	5	5	5	4	4	5	4	4	4	5	4	4	5
5	4	3	4	4	3	4	2	2	3	5	5	3	2	2	4	3	4	4	3	4
6	4	4	5	4	4	5	3	4	4	5	5	4	3	3	2	3	4	4	4	5
7	4	3	4	3	3	4	3	4	5	4	5	4	5	3	4	3	1	1	2	4
8	4	3	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	3	4
9	4	4	4	5	5	5	4	4	3	5	5	5	2	3	4	4	4	4	5	5
10	5	4	5	4	5	5	4	4	4	5	5	4	1	4	4	4	4	5	4	4
11	4	4	4	4	5	5	4	3	2	5	4	3	4	3	4	4	4	4	3	4
12	2	2	4	4	3	4	4	4	3	5	4	4	4	3	4	3	3	4	4	3
13	5	5	4	3	4	4	5	5	4	5	5	4	3	3	5	4	5	4	5	5
14	5	4	3	5	5	5	5	4	3	5	5	5	3	5	4	5	4	5	5	4
15	4	5	5	4	5	5	5	2	5	5	5	5	5	5	4	4	5	5	2	5
16	4	4	4	5	4	4	3	3	3	5	4	4	4	4	4	5	5	4	3	3
17	4	3	4	4	4	4	4	4	2	4	4	4	3	3	4	4	4	4	2	2
18	4	4	5	4	4	4	4	3	3	5	4	3	3	4	4	4	3	5	4	5
19	3	4	4	4	3	4	4	4	3	4	4	4	3	4	3	4	4	4	4	4
20	4	5	5	5	4	4	4	5	4	5	4	4	4	5	4	4	5	4	4	4

21	4	4	4	5	4	5	4	3	3	5	5	4	4	4	5	4	4	4	3	4
22	4	5	4	4	4	4	4	5	4	4	4	3	4	4	4	4	4	3	4	3
23	4	4	4	4	5	4	4	5	3	5	4	4	4	3	4	4	3	4	4	4
24	4	5	5	4	4	5	4	5	5	5	5	4	4	4	5	5	5	4	5	5
25	4	3	4	4	4	4	4	1	5	5	5	5	4	4	4	4	4	4	3	4
26	4	4	4	3	4	3	3	4	4	5	3	3	3	3	4	3	4	4	3	4
27	4	4	5	4	4	5	4	5	4	4	4	5	4	5	5	5	4	5	4	5
28	5	4	5	5	5	5	3	3	3	5	4	3	5	4	4	4	5	5	4	3
29	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	4	4
30	4	4	4	5	4	5	3	3	3	5	4	4	5	4	4	4	5	4	5	4
31	2	2	3	4	4	4	4	4	5	5	4	2	1	4	2	2	4	2	2	5
32	4	4	5	3	3	4	2	3	3	4	2	3	2	4	2	3	2	4	1	3
33	4	3	4	4	4	4	4	4	4	5	4	4	4	4	4	4	4	4	3	3
34	4	2	4	4	4	4	3	3	5	5	4	3	3	2	4	4	4	3	3	4
35	4	3	4	5	4	4	4	3	4	4	4	4	4	4	3	4	3	4	3	4
36	5	3	4	5	3	3	4	3	3	5	4	4	5	3	4	5	5	5	5	5
37	5	5	5	5	5	5	2	2	3	5	4	4	5	5	4	4	5	4	4	5
38	4	2	4	4	5	4	4	1	1	5	4	2	2	2	4	4	4	2	4	4
39	4	4	4	4	5	4	1	1	1	5	4	4	2	4	4	4	4	4	4	4
40	4	4	4	4	4	4	4	5	4	4	4	4	4	5	4	4	4	5	4	4
41	4	4	4	4	4	4	4	4	4	4	4	2	4	4	4	4	4	4	4	4

42	4	5	5	5	5	5	5	5	5	3	5	3	3	3	3	4	4	4	3	3	3
43	4	4	4	4	3	3	4	4	3	5	4	4	4	4	4	4	4	4	4	3	3
44	2	4	2	2	2	1	2	2	1	4	4	4	5	5	3	2	2	2	4	4	
45	4	5	5	5	4	4	3	3	5	5	5	5	3	4	4	4	5	4	4	4	
46	2	4	3	4	4	4	3	3	2	5	5	3	3	3	4	4	4	4	3	3	
47	4	2	3	4	4	2	3	3	3	5	5	4	2	3	2	3	3	2	3	3	
48	2	2	4	4	5	4	2	2	3	5	5	3	3	2	3	3	4	3	3	4	
49	4	5	5	4	4	4	4	5	4	4	4	4	4	4	4	5	5	5	5	5	
50	4	5	4	4	5	5	4	4	5	4	4	4	5	4	4	4	4	5	3	4	
51	4	4	4	4	4	4	4	2	2	2	4	4	4	2	3	4	4	4	2	2	
52	4	4	4	3	3	4	3	4	3	3	3	4	4	4	4	4	4	3	3	4	
53	3	3	3	2	3	3	3	2	2	2	2	3	2	2	2	3	3	2	3	4	
54	4	4	4	4	4	4	4	4	4	4	2	4	4	4	4	4	4	4	4	4	
55	5	4	5	4	5	5	3	3	1	1	3	3	2	3	4	4	4	4	5	3	
56	5	2	4	4	5	5	2	2	1	3	4	3	3	3	5	5	5	5	4	5	
57	5	5	5	5	4	4	4	4	1	4	4	3	4	4	4	4	4	3	4	5	
58	4	5	5	4	5	4	4	4	4	5	5	5	5	4	5	5	5	5	4	5	
59	4	4	4	4	3	3	2	2	3	3	4	5	4	1	4	5	5	4	4	5	
60	4	4	3	4	4	5	1	1	3	3	3	3	3	3	5	5	5	4	4	4	
61	4	5	5	4	4	4	4	4	5	5	2	2	2	3	4	4	4	5	4	3	
62	4	4	4	4	5	5	5	3	3	5	4	4	4	3	5	4	4	3	4	4	

63	4	4	4	2	4	4	4	3	3	5	4	5	4	4	4	4	5	5	4	4
64	4	4	4	4	3	2	5	5	4	5	4	4	4	5	4	4	5	5	4	4
65	5	4	5	4	3	4	4	1	2	5	4	5	5	2	4	4	4	5	2	3
66	5	5	5	4	4	4	3	3	2	3	4	5	2	4	4	4	5	4	4	4
67	4	3	5	4	2	2	4	4	5	4	4	4	5	5	3	3	5	1	4	4
68	4	5	5	4	4	4	3	3	2	5	4	4	5	4	4	4	5	5	4	4
69	4	3	3	4	4	4	3	3	1	5	4	2	2	3	4	4	4	5	3	5
70	4	5	3	4	4	5	3	3	2	5	4	4	2	3	4	4	5	4	5	3
71	4	4	4	4	5	4	4	5	4	4	3	1	1	1	2	2	5	3	4	4
72	5	4	4	5	5	4	2	1	2	5	4	4	4	3	4	4	5	4	4	4
73	5	4	3	5	4	5	4	4	5	4	4	5	5	4	4	4	4	5	5	4
74	4	4	4	2	4	4	4	4	1	4	4	4	2	3	4	4	3	3	4	4
75	4	4	4	4	4	5	3	3	3	5	4	4	4	3	4	4	3	4	4	4
76	4	5	3	4	5	4	4	5	1	5	4	4	4	4	4	5	4	4	5	5
77	4	4	4	3	4	4	4	4	2	3	4	4	4	4	4	4	4	4	5	5
78	4	5	4	4	5	5	4	3	3	4	5	4	4	4	4	5	4	2	4	5
79	4	5	4	4	5	5	1	1	1	2	1	1	1	2	3	2	5	4	2	3
80	4	5	5	5	4	5	4	2	3	3	4	4	4	5	4	5	4	5	5	4
81	4	5	5	4	4	3	3	3	3	3	3	3	2	3	4	4	4	4	3	3
82	4	5	5	4	4	4	4	4	4	4	5	3	3	5	5	5	5	3	4	4
83	5	5	5	5	4	5	4	4	4	5	4	5	5	4	5	5	4	4	5	5

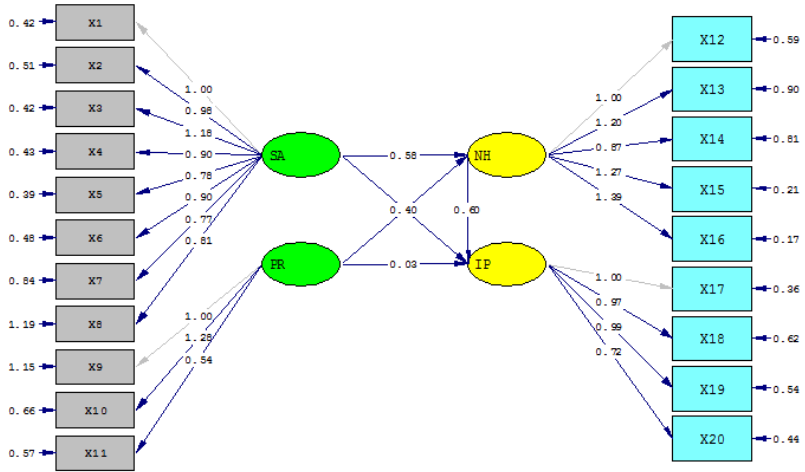
84	4	5	4	5	5	5	3	3	3	5	4	5	5	4	5	4	4	4	4	4
85	4	4	4	2	5	5	2	1	1	5	4	2	2	2	4	2	5	4	4	4
86	2	3	2	3	4	4	1	1	2	3	5	5	3	3	4	5	4	4	5	5
87	4	4	5	4	5	3	3	3	1	4	4	1	1	2	4	4	5	4	4	4
88	4	3	5	4	4	4	4	4	4	5	4	4	3	4	4	4	5	3	4	4
89	5	4	3	4	4	4	4	4	3	3	4	4	3	4	4	4	5	5	4	4
90	5	5	5	3	5	4	4	4	5	5	4	4	4	5	5	5	5	3	4	4
91	4	3	4	4	4	4	3	3	3	2	4	4	4	3	4	4	4	4	4	4
92	1	4	1	2	4	4	4	2	2	5	2	2	3	2	4	3	3	4	2	4
93	4	4	2	4	4	4	4	3	4	3	3	4	4	4	4	4	3	3	3	4
94	4	4	4	4	4	4	4	4	4	3	3	3	3	3	3	3	3	3	3	3
95	4	3	5	5	5	4	5	5	5	3	4	5	5	4	4	4	5	3	3	4
96	4	3	5	5	5	4	4	3	2	2	4	4	3	3	4	3	4	4	3	5
97	5	3	4	3	4	4	2	4	2	3	5	2	3	2	4	4	4	4	3	3
98	4	4	4	4	4	3	4	4	3	4	3	4	4	4	4	4	3	4	4	4
99	4	4	4	4	4	2	4	4	2	2	4	4	4	2	4	4	4	4	4	5
100	4	5	5	5	4	4	4	4	5	5	4	4	4	5	4	4	4	5	4	4
101	4	5	5	4	5	5	5	2	1	1	5	5	5	5	4	4	5	4	5	5
102	2	4	5	5	4	5	3	3	2	2	4	4	4	5	4	4	4	5	4	4
103	4	5	4	5	5	4	1	2	4	4	4	4	5	5	5	4	4	4	5	4
104	4	5	5	4	4	4	4	3	3	3	4	3	3	4	4	4	3	3	4	4

105	4	5	4	4	5	4	4	4	4	5	5	4	4	4	4	5	4	5	4
106	5	5	4	4	4	4	5	5	4	4	4	4	4	5	4	4	5	4	4
107	4	4	4	4	4	4	5	3	3	5	3	4	4	4	5	4	4	3	3
108	4	5	4	4	4	4	4	4	4	4	4	3	4	4	4	4	4	4	5
109	4	5	5	4	5	4	4	5	3	3	3	4	4	3	4	4	3	3	2
110	4	5	4	4	4	4	4	5	5	5	5	4	4	4	5	5	5	3	3
111	3	5	3	4	4	4	4	1	1	1	5	5	4	4	4	4	4	3	2
112	3	4	3	3	5	3	3	4	5	3	3	3	3	3	4	3	4	4	5
113	5	5	4	4	4	4	5	5	4	4	4	5	4	5	5	5	4	4	4
114	5	4	5	5	5	5	3	3	3	3	4	3	5	4	4	4	5	5	4
115	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	5
116	3	4	4	5	4	5	3	3	3	3	4	4	5	4	4	4	5	4	5
117	2	4	3	4	4	4	4	4	1	1	4	2	1	4	2	2	4	5	5
118	4	5	4	3	3	5	2	3	3	4	2	3	2	4	2	3	2	4	3
119	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	4	3	5
120	4	4	4	4	4	4	4	4	1	3	4	4	4	5	4	5	4	4	5
121	4	3	4	5	4	4	4	3	4	4	4	4	4	4	3	4	3	3	4
122	5	4	4	5	3	3	4	3	3	3	4	4	5	3	4	5	5	5	1
123	4	5	5	5	5	5	2	2	3	3	4	4	5	5	4	4	5	3	3
124	4	4	4	4	5	4	4	1	1	2	4	2	2	2	4	4	4	4	3
125	4	4	4	4	5	4	1	1	1	3	4	4	2	4	4	4	4	3	4

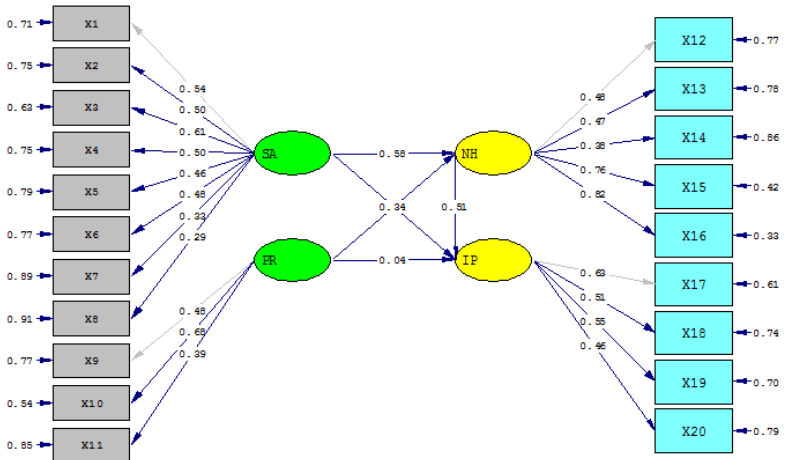
126	4	4	4	4	4	4	4	5	4	4	4	4	4	5	4	4	4	2	3	4
127	4	4	4	4	4	4	4	4	4	4	2	4	4	4	4	4	4	3	4	4
128	5	5	5	5	5	5	5	5	3	3	3	3	3	3	4	4	4	4	5	5
129	4	4	5	4	3	3	4	4	3	3	5	4	4	5	4	4	4	4	3	3
130	2	4	2	2	2	1	2	2	1	5	5	4	5	5	3	2	2	2	4	4
131	4	5	5	5	4	4	3	3	4	4	4	4	3	4	4	4	5	4	4	4
132	2	4	3	5	4	4	3	3	2	3	5	3	3	3	4	4	4	4	3	3
133	4	4	3	5	4	2	3	3	3	3	3	4	2	3	2	3	3	2	3	3
134	2	4	4	5	4	5	2	2	3	2	3	3	3	2	3	3	4	3	3	4
135	4	5	5	4	4	4	4	4	5	5	5	4	4	4	4	5	5	5	5	5
136	4	5	4	4	5	4	4	4	4	4	4	4	5	4	4	4	4	5	3	4
137	4	4	5	5	4	4	4	2	2	2	4	4	4	2	3	4	4	4	2	2
138	4	4	4	3	3	4	3	4	3	3	3	4	4	4	4	4	4	3	3	4
139	4	4	3	2	3	3	3	2	2	2	2	3	2	2	2	3	3	2	3	4
140	4	4	5	5	4	4	4	4	4	4	2	4	4	4	4	4	4	4	4	4
141	5	5	4	5	5	5	3	3	1	1	3	3	2	3	4	4	4	4	5	3
142	4	4	4	4	5	5	2	2	1	3	4	3	3	3	5	5	5	5	4	5
143	5	5	5	5	4	4	5	5	1	4	4	3	4	4	4	4	4	3	4	5
144	4	5	5	4	5	4	4	4	4	4	4	5	5	4	5	5	5	5	4	5
145	5	5	5	4	3	3	2	2	3	3	4	5	4	1	4	5	5	4	4	5
146	4	4	3	4	4	5	1	1	3	3	3	3	3	3	5	5	5	4	4	4

147	4	5	4	4	4	5	5	4	5	5	2	2	2	3	4	4	4	5	4	3
148	4	4	4	4	5	5	5	3	3	2	4	4	4	3	5	4	4	3	4	4
149	4	4	4	2	4	4	4	3	3	4	4	5	4	4	4	4	5	5	4	4
150	2	5	4	4	4	4	3	3	3	4	4	4	4	5	4	4	5	4	4	5

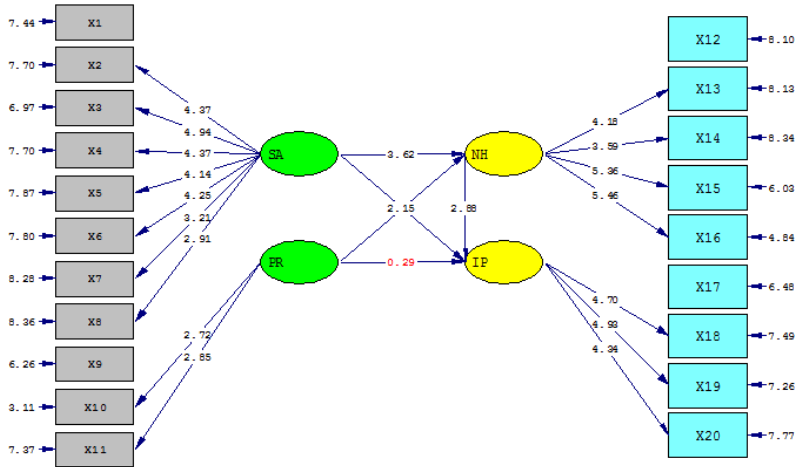
Estimate



Standardized Solution



T-Values



Lampiran 5-Hasil Uji Data Screening LISREL

DATE: 08/27/2013

TIME: 22:35

PRELIS 2.70

BY

Karl G. Joreskog & Dag Sörbom

This program is published exclusively by
Scientific Software International, Inc.
7383 N. Lincoln Avenue, Suite 100
Lincolnwood, IL 60712, U.S.A.

Phone: (800)247-6113, (847)675-0720, Fax: (847)675-2140
Copyright by Scientific Software International, Inc., 1981-2004
Use of this program is subject to the terms specified in the
Universal Copyright Convention.
Website: www.ssicentral.com

The following lines were read from file D:\LAST.PR2:

!PRELIS SYNTAX: Can be edited

!Contents of PSFFILE:

!-----

!DA NI=20 NO=150 MI= -999999 TR=LI

!LA

!X1 X2 X3 X4 X5 X6 X7 X8

!X9 X10 X11 X12 X13 X14 X15 X16

!X17 X18 X19 X20

!CO X1

!CO X2

!CO X3

!CO X4

!CO X5

!CO X6

!CO X7

!CO X8

!CO X9

!CO X10

!CO X11

!CO X12

!CO X13

!CO X14

!CO X15

!CO X16

!CO X17

!CO X18

!CO X19

!CO X20

!End of Contents

!-----

SY='D:\LAST.PSF'
OU XM

Total Sample Size = 150

Univariate Distributions for Ordinal Variables

X1 Frequency Percentage Bar Chart

1	1	0.7
2	12	8.0
3	7	4.7
4	105	70.0
5	25	16.7

X2 Frequency Percentage Bar Chart

2	8	5.3
3	20	13.3
4	72	48.0
5	50	33.3

X3 Frequency Percentage Bar Chart

1	2	1.3
2	4	2.7
3	18	12.0
4	78	52.0
5	48	32.0

X4 Frequency Percentage Bar Chart

2	9	6.0
3	13	8.7
4	91	60.7
5	37	24.7

X5 Frequency Percentage Bar Chart

2	3	2.0
3	20	13.3
4	82	54.7
5	45	30.0

X6 Frequency Percentage Bar Chart

1	2	1.3
2	5	3.3
3	14	9.3
4	88	58.7
5	41	27.3

X7 Frequency Percentage Bar Chart

1	7	4.7
2	16	10.7
3	34	22.7
4	78	52.0
5	15	10.0

X8 Frequency Percentage Bar Chart

1	13	8.7
2	21	14.0
3	43	28.7
4	52	34.7
5	21	14.0

X9 Frequency Percentage Bar Chart

1	22	14.7
2	20	13.3
3	49	32.7
4	40	26.7
5	19	12.7

X10 Frequency Percentage Bar Chart

1	5	3.3
2	12	8.0
3	31	20.7
4	43	28.7
5	59	39.3

X11 Frequency Percentage Bar Chart

1	1	0.7
2	11	7.3
3	19	12.7
4	89	59.3
5	30	20.0

X12 Frequency Percentage Bar Chart

1	3	2.0
2	10	6.7
3	32	21.3
4	81	54.0
5	24	16.0

X13 Frequency Percentage Bar Chart

1	6	4.0
2	22	14.7
3	32	21.3
4	63	42.0
5	27	18.0

X14 Frequency Percentage Bar Chart

1	3	2.0
2	18	12.0
3	40	26.7
4	64	42.7
5	25	16.7

X15 Frequency Percentage Bar Chart

2	10	6.7
3	14	9.3
4	106	70.7
5	20	13.3

X16 Frequency Percentage Bar Chart

2	8	5.3
3	18	12.0
4	98	65.3
5	26	17.3

X17 Frequency Percentage Bar Chart

1	1	0.7
2	4	2.7
3	17	11.3
4	78	52.0
5	50	33.3

X18 Frequency Percentage Bar Chart

1	2	1.3
2	12	8.0
3	29	19.3
4	73	48.7
5	34	22.7

X19 Frequency Percentage Bar Chart

1	2	1.3
2	12	8.0
3	39	26.0
4	73	48.7
5	24	16.0

X20 Frequency Percentage Bar Chart

2	4	2.7
3	30	20.0
4	78	52.0
5	38	25.3

There are 147 distinct response patterns, see FREQ-file.

The 20 most common patterns are :

2	4 4 3 4 4 5 1 1 3 3 3 3 3 3 5
	5 5 4 4 4
2	4 4 4 3 3 4 3 4 3 3 3 4 4 4 4
	4 4 3 3 4
2	4 4 4 4 4 4 4 4 4 4 2 4 4 4 4
	4 4 4 4 4
1	4 5 4 4 4 5 5 4 5 5 2 2 2 3 4
	4 4 5 4 3
1	2 5 4 4 4 4 3 3 3 4 4 4 4 5 4
	4 5 4 4 5
1	5 5 5 4 3 3 2 2 3 3 4 5 4 1 4
	5 5 4 4 5
1	4 5 5 4 5 4 4 4 4 4 4 5 5 4 5
	5 5 5 4 5
1	5 5 5 5 4 4 5 5 1 4 4 3 4 4 4
	4 4 3 4 5
1	4 4 4 4 5 5 2 2 1 3 4 3 3 3 5
	5 5 5 4 5
1	5 5 4 5 5 5 3 3 1 1 3 3 2 3 4
	4 4 4 5 3
1	4 4 5 5 4 4 4 4 4 4 2 4 4 4 4

4 4 4 4 4
1 4 4 3 2 3 3 3 2 2 2 2 3 2 2 2
3 3 2 3 4
1 4 4 4 2 4 4 4 3 3 4 4 5 4 4 4
4 5 5 4 4
1 4 4 5 5 4 4 4 2 2 2 4 4 4 2 3
4 4 4 2 2
1 4 5 4 4 5 4 4 4 4 4 4 4 5 4 4
4 4 5 3 4
1 4 5 5 4 4 4 4 4 5 5 5 4 4 4 4
5 5 5 5 5
1 2 4 4 5 4 5 2 2 3 2 3 3 3 2 3
3 4 3 3 4
1 4 4 3 5 4 2 3 3 3 3 3 4 2 3 2
3 3 2 3 3
1 2 4 3 5 4 4 3 3 2 3 5 3 3 3 4
4 4 4 3 3
1 4 5 5 5 4 4 3 3 4 4 4 4 3 4 4
4 5 4 4 4

Lampiran 6-Hasil Uji Normalitas LISREL

DATE: 08/27/2013
TIME: 22:35

PRELIS 2.70

BY

Karl G. Joreskog & Dag Sörbom

This program is published exclusively by
Scientific Software International, Inc.
7383 N. Lincoln Avenue, Suite 100
Lincolnwood, IL 60712, U.S.A.
Phone: (800)247-6113, (847)675-0720, Fax: (847)675-2140
Copyright by Scientific Software International, Inc., 1981-2004
Use of this program is subject to the terms specified in the
Universal Copyright Convention.
Website: www.ssicentral.com

The following lines were read from file D:\LAST.PR2:

```
!PRELIS SYNTAX: Can be edited
SY='D:\LAST.PSF'
NS 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
OU MA=CM SM=D:\AME.COV XT
```

Total Sample Size = 150

Univariate Summary Statistics for Continuous Variables

Variable	Mean	St. Dev.	T-Value	Skewness	Kurtosis	Minimum	Freq.	Maximum	Freq.
X1	3.940	0.771	62.627	-0.148	0.875	1.443	1	5.277	25
X2	4.093	0.822	60.984	-0.336	-0.552	2.261	8	5.075	50
X3	4.107	0.812	61.925	-0.342	-0.266	1.812	2	5.106	48
X4	4.040	0.759	65.220	-0.193	-0.067	2.354	9	5.126	37
X5	4.127	0.708	71.431	-0.273	-0.279	2.228	3	5.036	45
X6	4.073	0.787	63.422	-0.267	0.023	1.826	2	5.139	41
X7	3.520	0.974	44.248	-0.186	-0.029	1.338	7	5.351	15
X8	3.313	1.142	35.538	-0.090	-0.531	1.141	13	5.209	21
X9	3.093	1.223	30.989	0.004	-0.684	1.094	22	5.188	19
X10	3.927	1.106	43.491	-0.467	-0.713	1.265	5	5.095	59
X11	3.907	0.822	58.203	-0.225	0.110	1.377	1	5.171	30
X12	3.753	0.874	52.583	-0.207	-0.011	1.474	3	5.185	24
X13	3.553	1.072	40.615	-0.177	-0.426	1.123	6	5.198	27
X14	3.600	0.969	45.486	-0.166	-0.324	1.123	3	5.134	25
X15	3.907	0.698	68.501	-0.152	0.837	2.336	10	5.214	20
X16	3.947	0.712	67.871	-0.166	0.357	2.312	8	5.134	26
X17	4.147	0.772	65.796	-0.354	-0.260	1.757	1	5.078	50
X18	3.833	0.915	51.292	-0.248	-0.289	1.319	2	5.135	34
X19	3.700	0.880	51.469	-0.180	-0.156	1.290	2	5.128	24

X20 4.000 0.751 65.247 -0.216 -0.358 2.105 4 5.035 38

Test of Univariate Normality for Continuous Variables

Skewness Kurtosis Skewness and Kurtosis

Variable Z-Score P-Value Z-Score P-Value Chi-Square P-Value

Variable	Z-Score	P-Value	Z-Score	P-Value	Chi-Square	P-Value
X1	-0.760	0.447	1.869	0.062	4.070	0.131
X2	-1.699	0.089	-1.787	0.074	6.079	0.048
X3	-1.726	0.084	-0.633	0.527	3.379	0.185
X4	-0.990	0.322	-0.017	0.987	0.981	0.612
X5	-1.389	0.165	-0.677	0.498	2.386	0.303
X6	-1.362	0.173	0.224	0.822	1.904	0.386
X7	-0.957	0.339	0.087	0.931	0.924	0.630
X8	-0.464	0.643	-1.688	0.091	3.064	0.216
X9	0.070	0.983	-2.480	0.146	6.150	0.140
X10	-2.317	0.200	-2.648	0.800	2.383	0.200
X11	-1.150	0.250	0.442	0.658	1.519	0.468
X12	-1.063	0.288	0.137	0.891	1.149	0.563
X13	-0.911	0.362	-1.231	0.218	2.345	0.310
X14	-0.853	0.394	-0.837	0.402	1.428	0.490
X15	-0.781	0.435	1.814	0.070	3.900	0.142
X16	-0.854	0.393	0.987	0.324	1.703	0.427
X17	-1.783	0.075	-0.613	0.540	3.556	0.169
X18	-1.264	0.206	-0.713	0.476	2.107	0.349
X19	-0.924	0.355	-0.279	0.780	0.932	0.627
X20	-1.106	0.269	-0.963	0.335	2.150	0.341

Relative Multivariate Kurtosis = 1.047

Test of Multivariate Normality for Continuous Variables

Skewness Kurtosis Skewness and Kurtosis

Value	Z-Score	P-Value	Value	Z-Score	P-Value	Chi-Square	P-Value
85.153	9.500	0.000	460.888	4.408	0.000	109.674	0.000

Histograms for Continuous Variables

X1

Frequency Percentage Lower Class Limit

1	0.7	1.443
0	0.0	1.826
12	8.0	2.210
7	4.7	2.593
0	0.0	2.977
0	0.0	3.360
105	70.0	3.743
0	0.0	4.127
0	0.0	4.510
25	16.7	4.894

X2

Frequency Percentage Lower Class Limit

8	5.3	2.261
0	0.0	2.542
20	13.3	2.824
0	0.0	3.105
0	0.0	3.387
72	48.0	3.668
0	0.0	3.949
0	0.0	4.231
0	0.0	4.512
50	33.3	4.794

X3

Frequency Percentage Lower Class Limit

2	1.3	1.812
4	2.7	2.141
0	0.0	2.471
18	12.0	2.800
0	0.0	3.130
0	0.0	3.459
78	52.0	3.788
0	0.0	4.118
0	0.0	4.447
48	32.0	4.777

X4

Frequency Percentage Lower Class Limit

9	6.0	2.354
0	0.0	2.632
13	8.7	2.909
0	0.0	3.186
0	0.0	3.463
91	60.7	3.740
0	0.0	4.017
0	0.0	4.294
0	0.0	4.572
37	24.7	4.849

X5

Frequency Percentage Lower Class Limit

3	2.0	2.228
0	0.0	2.509
20	13.3	2.789
0	0.0	3.070
0	0.0	3.351
0	0.0	3.632
82	54.7	3.913
0	0.0	4.193
0	0.0	4.474
45	30.0	4.755

X6

Frequency Percentage Lower Class Limit

2	1.3	1.826
5	3.3	2.157

0	0.0	2.488
14	9.3	2.820
0	0.0	3.151
0	0.0	3.483
88	58.7	3.814
0	0.0	4.145
0	0.0	4.477
41	27.3	4.808

X7

Frequency Percentage Lower Class Limit

7	4.7	1.338
0	0.0	1.739
16	10.7	2.140
34	22.7	2.542
0	0.0	2.943
0	0.0	3.344
78	52.0	3.746
0	0.0	4.147
0	0.0	4.549
15	10.0	4.950

X8

Frequency Percentage Lower Class Limit

13	8.7	1.141
0	0.0	1.548
21	14.0	1.955
0	0.0	2.361
43	28.7	2.768
0	0.0	3.175
52	34.7	3.582
0	0.0	3.989
0	0.0	4.396
21	14.0	4.802

X9

Frequency Percentage Lower Class Limit

22	14.7	1.094
0	0.0	1.503
20	13.3	1.913
0	0.0	2.322
49	32.7	2.731
0	0.0	3.141
40	26.7	3.550
0	0.0	3.960
0	0.0	4.369
19	12.7	4.778

X10

Frequency Percentage Lower Class Limit

5	3.3	1.265
0	0.0	1.648
12	8.0	2.031
0	0.0	2.414
31	20.7	2.797
0	0.0	3.180
43	28.7	3.563

0	0.0	3.946
0	0.0	4.329
59	39.3	4.712

X11

Frequency Percentage Lower Class Limit

1	0.7	1.377
0	0.0	1.757
11	7.3	2.136
0	0.0	2.515
19	12.7	2.895
0	0.0	3.274
89	59.3	3.654
0	0.0	4.033
0	0.0	4.412
30	20.0	4.792

X12

Frequency Percentage Lower Class Limit

3	2.0	1.474
10	6.7	1.845
0	0.0	2.216
32	21.3	2.587
0	0.0	2.958
0	0.0	3.329
81	54.0	3.701
0	0.0	4.072
0	0.0	4.443
24	16.0	4.814

X13

Frequency Percentage Lower Class Limit

6	4.0	1.123
0	0.0	1.531
22	14.7	1.938
0	0.0	2.346
32	21.3	2.753
0	0.0	3.160
63	42.0	3.568
0	0.0	3.975
0	0.0	4.383
27	18.0	4.790

X14

Frequency Percentage Lower Class Limit

3	2.0	1.123
0	0.0	1.524
18	12.0	1.925
0	0.0	2.326
40	26.7	2.727
0	0.0	3.128
0	0.0	3.530
64	42.7	3.931
0	0.0	4.332
25	16.7	4.733

X15

Frequency Percentage Lower Class Limit

10	6.7	2.336
0	0.0	2.624
14	9.3	2.911
0	0.0	3.199
0	0.0	3.487
106	70.7	3.775
0	0.0	4.063
0	0.0	4.351
0	0.0	4.639
20	13.3	4.926

X16

Frequency Percentage Lower Class Limit

8	5.3	2.312
0	0.0	2.594
18	12.0	2.876
0	0.0	3.159
0	0.0	3.441
98	65.3	3.723
0	0.0	4.005
0	0.0	4.287
0	0.0	4.569
26	17.3	4.851

X17

Frequency Percentage Lower Class Limit

1	0.7	1.757
4	2.7	2.089
0	0.0	2.421
17	11.3	2.753
0	0.0	3.085
0	0.0	3.417
78	52.0	3.749
0	0.0	4.081
0	0.0	4.414
50	33.3	4.746

X18

Frequency Percentage Lower Class Limit

2	1.3	1.319
0	0.0	1.701
12	8.0	2.082
0	0.0	2.464
29	19.3	2.845
0	0.0	3.227
73	48.7	3.609
0	0.0	3.990
0	0.0	4.372
34	22.7	4.754

X19

Frequency Percentage Lower Class Limit

2	1.3	1.290
0	0.0	1.674

12	8.0	2.057
0	0.0	2.441
39	26.0	2.825
0	0.0	3.209
73	48.7	3.593
0	0.0	3.977
0	0.0	4.361
24	16.0	4.744

X20

Frequency Percentage Lower Class Limit

4	2.7	2.105
0	0.0	2.398
0	0.0	2.691
30	20.0	2.984
0	0.0	3.277
0	0.0	3.570
78	52.0	3.863
0	0.0	4.156
0	0.0	4.449
38	25.3	4.742

Covariance Matrix

	X1	X2	X3	X4	X5	X6
X1	0.594					
X2	0.133	0.676				
X3	0.244	0.239	0.660			
X4	0.160	0.093	0.218	0.576		
X5	0.106	0.112	0.112	0.155	0.501	
X6	0.120	0.134	0.138	0.195	0.297	0.619
X7	0.137	0.127	0.165	0.087	0.060	0.029
X8	0.135	0.202	0.223	0.048	-0.005	-0.056
X9	0.026	0.088	0.204	0.086	-0.062	0.000
X10	0.018	-0.021	0.026	-0.013	-0.001	0.005
X11	-0.007	-0.054	0.019	0.042	0.031	0.012
X12	0.095	0.075	0.092	0.079	-0.060	-0.001
X13	0.093	0.170	0.182	0.181	-0.076	0.001
X14	0.029	0.258	0.172	0.118	-0.035	0.045
X15	0.160	0.168	0.118	0.065	0.151	0.178
X16	0.214	0.172	0.154	0.143	0.086	0.128
X17	0.165	0.171	0.193	0.136	0.146	0.115
X18	0.167	0.164	0.176	0.133	0.096	0.190
X19	0.136	0.200	0.061	0.083	0.146	0.145
X20	0.041	0.049	0.061	0.017	0.075	0.029

Covariance Matrix

	X7	X8	X9	X10	X11	X12
X7	0.949					
X8	0.657	1.304				
X9	0.372	0.646	1.495			

X10	0.142	0.225	0.484	1.223		
X11	0.064	-0.003	0.077	0.248	0.676	
X12	0.183	0.076	0.264	0.085	0.279	0.764
X13	0.200	0.152	0.348	0.130	0.173	0.520
X14	0.242	0.341	0.308	0.124	0.141	0.314
X15	0.111	0.087	0.093	0.126	0.107	0.160
X16	0.110	0.103	0.074	0.026	0.120	0.239
X17	0.012	0.018	0.125	0.071	0.113	0.086
X18	0.078	0.043	0.031	0.096	0.014	0.103
X19	0.065	0.191	-0.018	0.033	0.090	0.105
X20	0.073	0.114	0.070	0.066	0.123	0.126

Covariance Matrix

	X13	X14	X15	X16	X17	X18
X13	1.148					
X14	0.462	0.940				
X15	0.232	0.140	0.488			
X16	0.235	0.155	0.331	0.507		
X17	0.127	0.074	0.203	0.224	0.596	
X18	0.136	0.112	0.168	0.241	0.252	0.838
X19	0.038	0.187	0.186	0.200	0.205	0.199
X20	0.163	0.121	0.139	0.161	0.150	0.099

Covariance Matrix

	X19	X20
X19	0.775	
X20	0.285	0.564

Means

X1	X2	X3	X4	X5	X6
3.940	4.093	4.107	4.040	4.127	4.073

Means

X7	X8	X9	X10	X11	X12
3.520	3.313	3.093	3.927	3.907	3.753

Means

X13	X14	X15	X16	X17	X18
3.553	3.600	3.907	3.947	4.147	3.833

Means

X19	X20
3.700	4.000

Standard Deviations

<i>X1</i>	<i>X2</i>	<i>X3</i>	<i>X4</i>	<i>X5</i>	<i>X6</i>
0.771	0.822	0.812	0.759	0.708	0.787

Standard Deviations

<i>X7</i>	<i>X8</i>	<i>X9</i>	<i>X10</i>	<i>X11</i>	<i>X12</i>
0.974	1.142	1.223	1.106	0.822	0.874

Standard Deviations

<i>X13</i>	<i>X14</i>	<i>X15</i>	<i>X16</i>	<i>X17</i>	<i>X18</i>
1.072	0.969	0.698	0.712	0.772	0.915

Standard Deviations

<i>X19</i>	<i>X20</i>
0.880	0.751

The Problem used 40448 Bytes (= 0.1% of available workspace)

Lampiran 7-Hasil Uji Output LISREL SEM

DATE: 8/27/2013
TIME: 22:36

L I S R E L 8.70

BY

Karl G. Jöreskog & Dag Sörbom

This program is published exclusively by
Scientific Software International, Inc.
7383 N. Lincoln Avenue, Suite 100
Lincolnwood, IL 60712, U.S.A.
Phone: (800)247-6113, (847)675-0720, Fax: (847)675-2140
Copyright by Scientific Software International, Inc., 1981-2004
Use of this program is subject to the terms specified in the
Universal Copyright Convention.
Website: www.ssicentral.com

The following lines were read from file D:\OUTPUT.spl:

Pengaruh ZARA

Observed Variable X1 X2 X3 X4 X5 X6 X7 X8 X9 X10 X11 X12 X13 X14 X15 X16 X17 X18 X19 X20

Covariance Matrix from file D:\AME.COV

sample size 150

Latent Variables SA PR NH IP

Relationships:

X1 = 1*SA

X2-X8 = SA

X9 = 1*PR

X10-X11 = PR

X12 = 1*NH

X13-X16 = NH

X17 = 1*IP

X18-X20 = IP

IP = NH SA PR

NH = SA PR

OPTIONS: SS SC EF RS

Path Diagram

End of program

Sample Size = 150

Pengaruh ZARA

Covariance Matrix

	X12	X13	X14	X15	X16	X17
X12	0.76					
X13	0.52	1.15				

X14	0.31	0.46	0.94			
X15	0.16	0.23	0.14	0.49		
X16	0.24	0.23	0.15	0.33	0.51	
X17	0.09	0.13	0.07	0.20	0.22	0.60
X18	0.10	0.14	0.11	0.17	0.24	0.25
X19	0.11	0.04	0.19	0.19	0.20	0.20
X20	0.13	0.16	0.12	0.14	0.16	0.15
X1	0.10	0.09	0.03	0.16	0.21	0.16
X2	0.08	0.17	0.26	0.17	0.17	0.17
X3	0.09	0.18	0.17	0.12	0.15	0.19
X4	0.08	0.18	0.12	0.07	0.14	0.14
X5	-0.06	-0.08	-0.03	0.15	0.09	0.15
X6	0.00	0.00	0.05	0.18	0.13	0.11
X7	0.18	0.20	0.24	0.11	0.11	0.01
X8	0.08	0.15	0.34	0.09	0.10	0.02
X9	0.26	0.35	0.31	0.09	0.07	0.13
X10	0.09	0.13	0.12	0.13	0.03	0.07
X11	0.28	0.17	0.14	0.11	0.12	0.11

Covariance Matrix

	X18	X19	X20	X1	X2	X3
X18	0.84					
X19	0.20	0.78				
X20	0.10	0.28	0.56			
X1	0.17	0.14	0.04	0.59		
X2	0.16	0.20	0.05	0.13	0.68	
X3	0.18	0.06	0.06	0.24	0.24	0.66
X4	0.13	0.08	0.02	0.16	0.09	0.22
X5	0.10	0.15	0.07	0.11	0.11	0.11
X6	0.19	0.15	0.03	0.12	0.13	0.14
X7	0.08	0.07	0.07	0.14	0.13	0.16
X8	0.04	0.19	0.11	0.14	0.20	0.22
X9	0.03	-0.02	0.07	0.03	0.09	0.20
X10	0.10	0.03	0.07	0.02	-0.02	0.03
X11	0.01	0.09	0.12	-0.01	-0.05	0.02

Covariance Matrix

	X4	X5	X6	X7	X8	X9
X4	0.58					
X5	0.15	0.50				
X6	0.19	0.30	0.62			
X7	0.09	0.06	0.03	0.95		
X8	0.05	-0.01	-0.06	0.66	1.30	
X9	0.09	-0.06	0.00	0.37	0.65	1.49
X10	-0.01	0.00	0.01	0.14	0.23	0.48
X11	0.04	0.03	0.01	0.06	0.00	0.08

Covariance Matrix

	X10	X11
X10	1.22	

X11 0.25 0.68

Pengaruh ZARA

Number of Iterations = 32

LISREL Estimates (Maximum Likelihood)

Measurement Equations

X12 = 1.00*NH, Errorvar.= 0.59 , R² = 0.23
(0.073)
8.10

X13 = 1.20*NH, Errorvar.= 0.90 , R² = 0.22
(0.29) (0.11)
4.18 8.13

X14 = 0.87*NH, Errorvar.= 0.81 , R² = 0.14
(0.24) (0.097)
3.59 8.34

X15 = 1.27*NH, Errorvar.= 0.21 , R² = 0.58
(0.24) (0.034)
5.36 6.03

X16 = 1.39*NH, Errorvar.= 0.17 , R² = 0.67
(0.26) (0.034)
5.46 4.84

X17 = 1.00*IP, Errorvar.= 0.36 , R² = 0.39
(0.056)
6.48

X18 = 0.97*IP, Errorvar.= 0.62 , R² = 0.26
(0.21) (0.082)
4.70 7.49

X19 = 0.99*IP, Errorvar.= 0.54 , R² = 0.30
(0.20) (0.075)
4.93 7.26

X20 = 0.72*IP, Errorvar.= 0.44 , R² = 0.21
(0.16) (0.057)
4.34 7.77

X1 = 1.00*SA, Errorvar.= 0.42 , R² = 0.29
(0.056)
7.44

X2 = 0.98*SA, Errorvar.= 0.51 , R² = 0.25
(0.22) (0.066)

4.37 7.70

$$X3 = 1.18*SA, \text{ Errorvar.} = 0.42, R^2 = 0.37$$

(0.24) (0.060)
4.94 6.97

$$X4 = 0.90*SA, \text{ Errorvar.} = 0.43, R^2 = 0.25$$

(0.21) (0.056)
4.37 7.70

$$X5 = 0.78*SA, \text{ Errorvar.} = 0.39, R^2 = 0.21$$

(0.19) (0.050)
4.14 7.87

$$X6 = 0.90*SA, \text{ Errorvar.} = 0.48, R^2 = 0.23$$

(0.21) (0.061)
4.25 7.80

$$X7 = 0.77*SA, \text{ Errorvar.} = 0.84, R^2 = 0.11$$

(0.24) (0.10)
3.21 8.28

$$X8 = 0.81*SA, \text{ Errorvar.} = 1.19, R^2 = 0.087$$

(0.28) (0.14)
2.91 8.36

$$X9 = 1.00*PR, \text{ Errorvar.} = 1.15, R^2 = 0.23$$

(0.18)
6.26

$$X10 = 1.28*PR, \text{ Errorvar.} = 0.66, R^2 = 0.46$$

(0.47) (0.21)
2.72 3.11

$$X11 = 0.54*PR, \text{ Errorvar.} = 0.57, R^2 = 0.15$$

(0.19) (0.078)
2.85 7.37

Structural Equations

$$NH = 0.58*SA + 0.16*PR, \text{ Errorvar.} = 0.100, R^2 = 0.43$$

(0.16) (0.090) (0.038)
3.62 1.80 2.64

$$IP = 0.60*NH + 0.40*SA + 0.029*PR, \text{ Errorvar.} = 0.091, R^2 = 0.61$$

(0.21) (0.18) (0.10) (0.037)
2.88 2.15 0.29 2.45

Reduced Form Equations

$$NH = 0.58*SA + 0.16*PR, \text{ Errorvar.} = 0.100, R^2 = 0.43$$

(0.16) (0.090)
3.62 1.80

$IP = 0.74*SA + 0.13*PR$, Errorvar.= 0.13, $R^2 = 0.46$
 (0.19) (0.11)
 3.98 1.15

Covariance Matrix of Independent Variables

	SA	PR
SA	0.17 (0.06) 3.09	
PR	0.04 (0.03) 1.22	0.34 (0.17) 2.05

Covariance Matrix of Latent Variables

	NH	IP	SA	PR
NH	0.18			
IP	0.15	0.23		
SA	0.11	0.13	0.17	
PR	0.08	0.07	0.04	0.34

Goodness of Fit Statistics

Degrees of Freedom = 164
 Minimum Fit Function Chi-Square = 410.95 (P = 0.0)
 Normal Theory Weighted Least Squares Chi-Square = 445.89 (P = 0.0)
 Estimated Non-centrality Parameter (NCP) = 281.89
 90 Percent Confidence Interval for NCP = (222.93 ; 348.51)

Minimum Fit Function Value = 2.76
 Population Discrepancy Function Value (F0) = 1.89
 90 Percent Confidence Interval for F0 = (1.50 ; 2.34)
 Root Mean Square Error of Approximation (RMSEA) = 0.11
 90 Percent Confidence Interval for RMSEA = (0.096 ; 0.12)
 P-Value for Test of Close Fit (RMSEA < 0.05) = 0.00

Expected Cross-Validation Index (ECVI) = 3.61
 90 Percent Confidence Interval for ECVI = (3.21 ; 4.06)
 ECVI for Saturated Model = 2.82
 ECVI for Independence Model = 9.49

Chi-Square for Independence Model with 190 Degrees of Freedom = 1373.73
 Independence AIC = 1413.73
 Model AIC = 537.89
 Saturated AIC = 420.00
 Independence CAIC = 1493.94
 Model CAIC = 722.38
 Saturated CAIC = 1262.23

Normed Fit Index (NFI) = 0.70
 Non-Normed Fit Index (NNFI) = 0.76
 Parsimony Normed Fit Index (PNFI) = 0.60
 Comparative Fit Index (CFI) = 0.79
 Incremental Fit Index (IFI) = 0.80
 Relative Fit Index (RFI) = 0.65

Critical N (CN) = 76.80

Root Mean Square Residual (RMR) = 0.097
 Standardized RMR = 0.10
 Goodness of Fit Index (GFI) = 0.77
 Adjusted Goodness of Fit Index (AGFI) = 0.71
 Parsimony Goodness of Fit Index (PGFI) = 0.60

Pengaruh ZARA

Fitted Covariance Matrix

	X12	X13	X14	X15	X16	X17
X12	0.76					
X13	0.21	1.15				
X14	0.15	0.18	0.94			
X15	0.22	0.27	0.19	0.49		
X16	0.24	0.29	0.21	0.31	0.51	
X17	0.15	0.18	0.13	0.19	0.21	0.60
X18	0.14	0.17	0.13	0.18	0.20	0.23
X19	0.15	0.18	0.13	0.19	0.21	0.23
X20	0.11	0.13	0.09	0.14	0.15	0.17
X1	0.11	0.13	0.09	0.14	0.15	0.13
X2	0.11	0.13	0.09	0.13	0.15	0.13
X3	0.13	0.15	0.11	0.16	0.18	0.16
X4	0.10	0.12	0.08	0.12	0.14	0.12
X5	0.08	0.10	0.07	0.11	0.12	0.10
X6	0.10	0.12	0.08	0.12	0.13	0.12
X7	0.08	0.10	0.07	0.11	0.12	0.10
X8	0.09	0.10	0.08	0.11	0.12	0.11
X9	0.08	0.10	0.07	0.10	0.11	0.07
X10	0.10	0.12	0.09	0.13	0.14	0.09
X11	0.04	0.05	0.04	0.06	0.06	0.04

Fitted Covariance Matrix

	X18	X19	X20	X1	X2	X3
X18	0.84					
X19	0.23	0.78				
X20	0.16	0.17	0.56			
X1	0.13	0.13	0.10	0.59		
X2	0.13	0.13	0.09	0.17	0.68	
X3	0.15	0.16	0.11	0.21	0.20	0.66
X4	0.12	0.12	0.09	0.16	0.15	0.19
X5	0.10	0.10	0.07	0.14	0.13	0.16

X6	0.12	0.12	0.09	0.16	0.15	0.18
X7	0.10	0.10	0.07	0.14	0.13	0.16
X8	0.10	0.11	0.08	0.14	0.14	0.17
X9	0.07	0.07	0.05	0.04	0.04	0.05
X10	0.09	0.09	0.07	0.05	0.05	0.06
X11	0.04	0.04	0.03	0.02	0.02	0.03

Fitted Covariance Matrix

	X4	X5	X6	X7	X8	X9
X4	0.58					
X5	0.12	0.50				
X6	0.14	0.12	0.62			
X7	0.12	0.11	0.12	0.95		
X8	0.13	0.11	0.13	0.11	1.30	
X9	0.04	0.03	0.04	0.03	0.03	1.49
X10	0.05	0.04	0.05	0.04	0.04	0.44
X11	0.02	0.02	0.02	0.02	0.02	0.19

Fitted Covariance Matrix

	X10	X11
X10	1.22	
X11	0.24	0.68

Fitted Residuals

	X12	X13	X14	X15	X16	X17
X12	0.00					
X13	0.31	0.00				
X14	0.16	0.28	0.00			
X15	-0.06	-0.03	-0.05	0.00		
X16	-0.01	-0.06	-0.06	0.02	0.00	
X17	-0.06	-0.05	-0.06	0.01	0.02	0.00
X18	-0.04	-0.04	-0.01	-0.01	0.04	0.02
X19	-0.04	-0.14	0.06	0.00	-0.01	-0.03
X20	0.02	0.03	0.03	0.00	0.01	-0.02
X1	-0.01	-0.04	-0.07	0.02	0.06	0.03
X2	-0.03	0.04	0.17	0.03	0.03	0.04
X3	-0.04	0.03	0.06	-0.04	-0.02	0.03
X4	-0.02	0.06	0.03	-0.06	0.01	0.02
X5	-0.14	-0.18	-0.11	0.04	-0.03	0.04
X6	-0.10	-0.12	-0.04	0.06	-0.01	-0.01
X7	0.10	0.10	0.17	0.01	-0.01	-0.09
X8	-0.01	0.05	0.27	-0.02	-0.02	-0.09
X9	0.18	0.25	0.24	-0.01	-0.04	0.05
X10	-0.02	0.01	0.04	0.00	-0.12	-0.02
X11	0.24	0.12	0.10	0.05	0.06	0.07

Fitted Residuals

	X18	X19	X20	X1	X2	X3
--	-----	-----	-----	----	----	----

X18	0.00						
X19	-0.03	0.00					
X20	-0.06	0.12	0.00				
X1	0.04	0.00	-0.06	0.00			
X2	0.04	0.07	-0.05	-0.04	0.00		
X3	0.02	-0.10	-0.05	0.04	0.04	0.00	
X4	0.02	-0.04	-0.07	0.00	-0.06	0.03	
X5	-0.01	0.04	0.00	-0.03	-0.02	-0.05	
X6	0.07	0.03	-0.06	-0.04	-0.02	-0.05	
X7	-0.02	-0.04	0.00	0.00	-0.01	0.01	
X8	-0.06	0.08	0.04	-0.01	0.06	0.06	
X9	-0.04	-0.09	0.02	-0.02	0.05	0.15	
X10	0.00	-0.06	0.00	-0.04	-0.07	-0.04	
X11	-0.03	0.05	0.09	-0.03	-0.08	-0.01	

Fitted Residuals

	X4	X5	X6	X7	X8	X9
X4	0.00					
X5	0.03	0.00				
X6	0.05	0.17	0.00			
X7	-0.04	-0.05	-0.09	0.00		
X8	-0.08	-0.11	-0.18	0.55	0.00	
X9	0.05	-0.09	-0.04	0.34	0.61	0.00
X10	-0.06	-0.04	-0.04	0.10	0.18	0.04
X11	0.02	0.01	-0.01	0.05	-0.02	-0.11

Fitted Residuals

	X10	X11
X10	0.00	
X11	0.01	0.00

Summary Statistics for Fitted Residuals

Smallest Fitted Residual = -0.18
 Median Fitted Residual = 0.00
 Largest Fitted Residual = 0.61

Stemleaf Plot

```

- 1|88
- 1|442211100
- 0|9999988777666666666666555555
- 0|4444444444444444444444333333332222222222111111111111111111110000000000000000+12
0|111111112222222222333333333333444444444444
0|555555566666666677789
1|000022
1|5677788
2|44
2|578
3|14
3|
4|

```


4|
 5|
 5|5
 6|1

Standardized Residuals

	X12	X13	X14	X15	X16	X17
X12	--					
X13	5.58	--				
X14	3.02	4.22	--			
X15	-2.80	-1.23	-1.96	--		
X16	-0.30	-2.70	-2.68	3.75	--	
X17	-1.54	-1.02	-1.14	0.59	0.77	--
X18	-0.78	-0.58	-0.21	-0.46	1.37	0.88
X19	-0.86	-2.27	1.01	-0.07	-0.24	-1.11
X20	0.42	0.64	0.54	0.12	0.47	-0.70
X1	-0.28	-0.65	-1.21	0.77	2.21	0.86
X2	-0.60	0.71	2.87	1.03	0.79	1.01
X3	-0.74	0.51	1.11	-1.46	-0.82	1.00
X4	-0.38	1.12	0.63	-1.88	0.27	0.43
X5	-3.27	-3.25	-2.13	1.50	-1.11	1.20
X6	-2.01	-1.92	-0.69	1.69	-0.23	-0.15
X7	1.57	1.29	2.35	0.12	-0.15	-1.83
X8	-0.15	0.52	3.12	-0.44	-0.35	-1.50
X9	2.34	2.61	2.63	-0.16	-0.74	0.80
X10	-0.25	0.10	0.45	-0.10	-3.64	-0.50
X11	4.30	1.80	1.66	1.35	1.55	1.59

Standardized Residuals

	X18	X19	X20	X1	X2	X3
X18	--					
X19	-0.68	--				
X20	-1.74	3.51	--			
X1	0.82	0.06	-1.45	--		
X2	0.73	1.49	-1.07	-1.17	--	
X3	0.50	-2.24	-1.36	1.43	1.23	--
X4	0.34	-0.86	-1.81	0.08	-1.81	1.16
X5	-0.12	1.02	-0.01	-1.05	-0.63	-1.76
X6	1.53	0.57	-1.40	-1.16	-0.52	-1.55
X7	-0.35	-0.63	-0.03	0.05	-0.11	0.13
X8	-0.82	1.16	0.57	-0.11	1.09	1.14
X9	-0.50	-1.19	0.26	-0.23	0.63	2.18
X10	0.07	-1.00	-0.04	-0.63	-1.16	-0.67
X11	-0.44	0.93	1.99	-0.61	-1.47	-0.15

Standardized Residuals

	X4	X5	X6	X7	X8	X9
X4	--					
X5	1.07	--				
X6	1.63	5.50	--			

X7	-0.78	-1.03	-1.90	--		
X8	-1.45	-2.19	-3.16	6.93	--	
X9	0.70	-1.44	-0.51	3.62	5.53	--
X10	-1.06	-0.76	-0.70	1.24	1.88	2.78
X11	0.45	0.29	-0.17	0.73	-0.28	-2.83

Standardized Residuals

	X10	X11
X10	--	
X11	0.53	--

Summary Statistics for Standardized Residuals

Smallest Standardized Residual = -3.64
 Median Standardized Residual = 0.00
 Largest Standardized Residual = 6.93

Stemleaf Plot

```

- 3|6332
- 2|8877322100
- 1|999888876555555444222222111111000
- 0|998888877777776666666555554444433332222222211111000000000000000000000
0|11111113333445555555666666777788888999
1|00000111122222334455556667789
2|022346689
3|01568
4|23
5|556
6|9
  
```

Largest Negative Standardized Residuals

Residual for X15 and X12 -2.80
 Residual for X16 and X13 -2.70
 Residual for X16 and X14 -2.68
 Residual for X5 and X12 -3.27
 Residual for X5 and X13 -3.25
 Residual for X8 and X6 -3.16
 Residual for X10 and X16 -3.64
 Residual for X11 and X9 -2.83

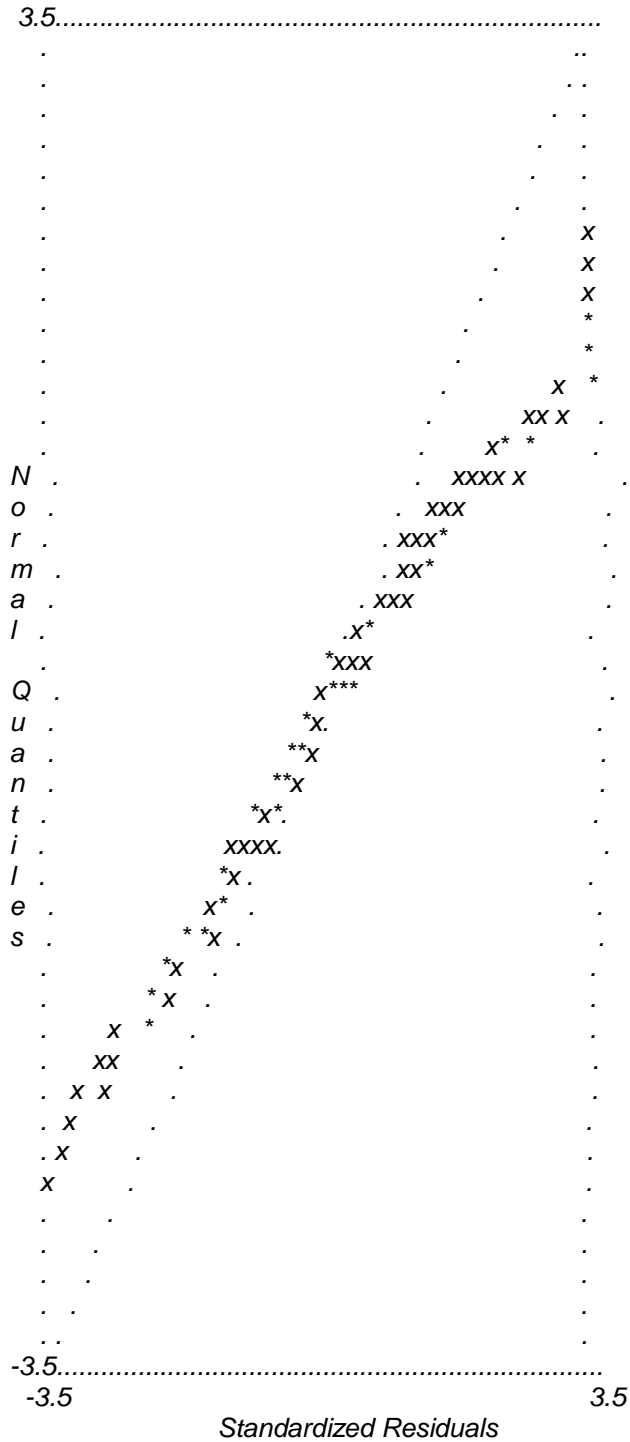
Largest Positive Standardized Residuals

Residual for X13 and X12 5.58
 Residual for X14 and X12 3.02
 Residual for X14 and X13 4.22
 Residual for X16 and X15 3.75
 Residual for X20 and X19 3.51
 Residual for X2 and X14 2.87
 Residual for X6 and X5 5.50
 Residual for X8 and X14 3.12
 Residual for X8 and X7 6.93
 Residual for X9 and X13 2.61
 Residual for X9 and X14 2.63
 Residual for X9 and X7 3.62
 Residual for X9 and X8 5.53
 Residual for X10 and X9 2.78

Residual for X11 and X12 4.30

Pengaruh ZARA

Qplot of Standardized Residuals



The Modification Indices Suggest to Add the Path to from Decrease in Chi-Square New Estimate

X8 PR 10.3 0.68

The Modification Indices Suggest to Add an Error Covariance Between and Decrease in Chi-Square New Estimate

X13	X12	31.1	0.36
X14	X12	9.1	0.18
X14	X13	17.8	0.31
X16	X15	14.1	0.15
X20	X19	12.3	0.17
X5	X12	8.1	-0.12
X5	X13	10.2	-0.17
X5	X15	10.1	0.09
X6	X5	30.2	0.22
X8	X14	9.9	0.26
X8	X6	10.0	-0.21
X8	X7	48.0	0.59
X9	X7	9.2	0.27
X9	X8	25.9	0.53
X11	X12	13.0	0.18
X11	X9	8.0	-0.32

Pengaruh ZARA

Standardized Solution

LAMBDA-Y

	NH	IP
	-----	-----
X12	0.42	--
X13	0.50	--
X14	0.36	--
X15	0.53	--
X16	0.58	--
X17	--	0.48
X18	--	0.47
X19	--	0.48
X20	--	0.35

LAMBDA-X

	SA	PR
	-----	-----
X1	0.42	--
X2	0.41	--
X3	0.49	--
X4	0.38	--
X5	0.33	--
X6	0.37	--
X7	0.32	--
X8	0.34	--
X9	--	0.59
X10	--	0.75
X11	--	0.32

BETA

	NH	IP
NH	--	--
IP	0.51	--

GAMMA

	SA	PR
NH	0.58	0.23
IP	0.34	0.04

Correlation Matrix of ETA and KSI

	NH	IP	SA	PR
NH	1.00			
IP	0.74	1.00		
SA	0.62	0.66	1.00	
PR	0.32	0.26	0.17	1.00

PSI

Note: This matrix is diagonal.

	NH	IP
	0.57	0.39

Regression Matrix ETA on KSI (Standardized)

	SA	PR
NH	0.58	0.23
IP	0.64	0.15

Pengaruh ZARA

Completely Standardized Solution

LAMBDA-Y

	NH	IP
X12	0.48	--
X13	0.47	--
X14	0.38	--
X15	0.76	--
X16	0.82	--
X17	--	0.63
X18	--	0.51
X19	--	0.55
X20	--	0.46

LAMBDA-X

	SA	PR
X1	0.54	--
X2	0.50	--
X3	0.61	--
X4	0.50	--
X5	0.46	--
X6	0.48	--
X7	0.33	--
X8	0.29	--
X9	--	0.48
X10	--	0.68
X11	--	0.39

BETA

	NH	IP
NH	--	--
IP	0.51	--

GAMMA

	SA	PR
NH	0.58	0.23
IP	0.34	0.04

Correlation Matrix of ETA and KSI

	NH	IP	SA	PR
NH	1.00			
IP	0.74	1.00		
SA	0.62	0.66	1.00	
PR	0.32	0.26	0.17	1.00

PSI

Note: This matrix is diagonal.

	NH	IP
	0.57	0.39

THETA-EPS

	X12	X13	X14	X15	X16	X17
	0.77	0.78	0.86	0.42	0.33	0.61

THETA-EPS

	X18	X19	X20
	0.74	0.70	0.79

THETA-DELTA

X1	X2	X3	X4	X5	X6
0.71	0.75	0.63	0.75	0.79	0.77

THETA-DELTA

X7	X8	X9	X10	X11
0.89	0.91	0.77	0.54	0.85

Regression Matrix ETA on KSI (Standardized)

	SA	PR
NH	0.58	0.23
IP	0.64	0.15

Pengaruh ZARA

Total and Indirect Effects

Total Effects of KSI on ETA

	SA	PR
NH	0.58 (0.16) 3.62	0.16 (0.09) 1.80
IP	0.74 (0.19) 3.98	0.13 (0.11) 1.15

Indirect Effects of KSI on ETA

	SA	PR
NH	--	--
IP	0.34 (0.13) 2.71	0.10 (0.06) 1.63

Total Effects of ETA on ETA

	NH	IP
NH	--	--
IP	0.60 (0.21) 2.88	--

Largest Eigenvalue of B^*B' (Stability Index) is 0.354

Total Effects of ETA on Y

	NH	IP
	-----	-----
X12	1.00	--
X13	1.20 (0.29) 4.18	--
X14	0.87 (0.24) 3.59	--
X15	1.27 (0.24) 5.36	--
X16	1.39 (0.26) 5.46	--
X17	0.60 (0.21) 2.88	1.00
X18	0.58 (0.21) 2.74	0.97 (0.21) 4.70
X19	0.59 (0.21) 2.79	0.99 (0.20) 4.93
X20	0.43 (0.16) 2.66	0.72 (0.16) 4.34

Indirect Effects of ETA on Y

	NH	IP
	-----	-----
X12	--	--
X13	--	--
X14	--	--
X15	--	--
X16	--	--

X17 0.60 --
(0.21)
2.88

X18 0.58 --
(0.21)
2.74

X19 0.59 --
(0.21)
2.79

X20 0.43 --
(0.16)
2.66

Total Effects of KSI on Y

	SA	PR
X12	0.58	0.16
	(0.16)	(0.09)
	3.62	1.80

X13	0.69	0.19
	(0.19)	(0.11)
	3.58	1.80

X14	0.50	0.14
	(0.16)	(0.08)
	3.19	1.74

X15	0.73	0.21
	(0.17)	(0.11)
	4.25	1.87

X16	0.81	0.23
	(0.19)	(0.12)
	4.34	1.88

X17	0.74	0.13
	(0.19)	(0.11)
	3.98	1.15

X18	0.72	0.12
	(0.20)	(0.11)
	3.64	1.14

X19	0.73	0.12
	(0.20)	(0.11)
	3.75	1.15

X20	0.53	0.09
	(0.15)	(0.08)

3.46 1.14

Pengaruh ZARA

Standardized Total and Indirect Effects

Standardized Total Effects of KSI on ETA

	SA	PR
NH	0.58	0.23
IP	0.64	0.15

Standardized Indirect Effects of KSI on ETA

	SA	PR
NH	--	--
IP	0.30	0.12

Standardized Total Effects of ETA on ETA

	NH	IP
NH	--	--
IP	0.51	--

Standardized Total Effects of ETA on Y

	NH	IP
X12	0.42	--
X13	0.50	--
X14	0.36	--
X15	0.53	--
X16	0.58	--
X17	0.25	0.48
X18	0.24	0.47
X19	0.25	0.48
X20	0.18	0.35

Completely Standardized Total Effects of ETA on Y

	NH	IP
X12	0.48	--
X13	0.47	--
X14	0.38	--
X15	0.76	--
X16	0.82	--
X17	0.32	0.63
X18	0.26	0.51
X19	0.28	0.55
X20	0.24	0.46

Standardized Indirect Effects of ETA on Y

	<i>NH</i>	<i>IP</i>
	-----	-----
X12	--	--
X13	--	--
X14	--	--
X15	--	--
X16	--	--
X17	0.25	--
X18	0.24	--
X19	0.25	--
X20	0.18	--

Completely Standardized Indirect Effects of ETA on Y

	<i>NH</i>	<i>IP</i>
	-----	-----
X12	--	--
X13	--	--
X14	--	--
X15	--	--
X16	--	--
X17	0.32	--
X18	0.26	--
X19	0.28	--
X20	0.24	--

Standardized Total Effects of KSI on Y

	<i>SA</i>	<i>PR</i>
	-----	-----
X12	0.24	0.09
X13	0.29	0.11
X14	0.21	0.08
X15	0.31	0.12
X16	0.34	0.13
X17	0.31	0.07
X18	0.30	0.07
X19	0.31	0.07
X20	0.22	0.05

Completely Standardized Total Effects of KSI on Y

	<i>SA</i>	<i>PR</i>
	-----	-----
X12	0.28	0.11
X13	0.27	0.11
X14	0.22	0.09
X15	0.44	0.17
X16	0.47	0.19
X17	0.40	0.10
X18	0.33	0.08
X19	0.35	0.08
X20	0.29	0.07

Descriptive Statistic

	N	Minimum	Maximum	Mean		Std. Deviation
	Statistic	Statistic	Statistic	Statistic	Std. Error	Statistic
X1	150	1,00	5,00	3,9400	,06291	,77051
X2	150	2,00	5,00	4,0933	,06712	,82207
X3	150	1,00	5,00	4,1067	,06632	,81221
X4	150	2,00	5,00	4,0400	,06194	,75866
X5	150	2,00	5,00	4,1267	,05777	,70755
X6	150	1,00	5,00	4,0733	,06423	,78660
X7	150	1,00	5,00	3,5200	,07955	,97430
X8	150	1,00	5,00	3,3133	,09323	1,14186
X9	150	1,00	5,00	3,0933	,09982	1,22253
X10	150	1,00	5,00	3,9267	,09029	1,10579
X11	150	1,00	5,00	3,9067	,06712	,82207
X12	150	1,00	5,00	3,7533	,07138	,87421
X13	150	1,00	5,00	3,5533	,08749	1,07151
X14	150	1,00	5,00	3,6000	,07915	,96933
X15	150	2,00	5,00	3,9067	,05703	,69848
X16	150	2,00	5,00	3,9467	,05815	,71218
X17	150	1,00	5,00	4,1467	,06302	,77188
X18	150	1,00	5,00	3,8333	,07474	,91532
X19	150	1,00	5,00	3,7000	,07189	,88044
X20	150	2,00	5,00	4,0000	,06131	,75084
Valid N (listwise)	150					

Lampiran 1- Kuesioner Penelitian

Kuesioner Penelitian

Pengaruh *Store Atmosphere* Dan Pelayanan Ritel Terhadap Nilai Hedonik Dan Pembelian *Impulsive* Pelanggan Zara Tunjungan Plaza Surabaya

Responden yang terhormat,

Perkenalkanlah saya, Ameilia Maria Gizella, mahasiswi Jurusan Manajemen Fakultas Bisnis Universitas Katolik Widya Mandala Surabaya, mohon bantuan Anda untuk meluangkan waktu mengisi/menjawab daftar pertanyaan di bawah ini dengan jujur dan sesuai dengan keinginan anda. Data yang saya peroleh akan saya gunakan untuk menyusun Tugas Akhir Skripsi yang membahas tentang Pengaruh *Store Atmosphere* Dan Pelayanan Ritel Terhadap Nilai Hedonik Dan Pembelian *Impulsive* Pelanggan Zara Tunjungan Plaza Surabaya. Atas waktu yang anda luangkan, saya ucapkan banyak terimakasih.

Hormat saya,

Ameilia Maria Gizella

Lampiran 1- Kuesioner Penelitian

I. Identitas Responden

Mohon bapak/ibu/saudara/saudari bersedia mengisi daftar isian berikut dengan cara memberi tanda silang (X) pada salah satu pilihan yang tersedia sesuai dengan keadaan yang sebenarnya.

1. Jenis kelamin....
 - a. Pria
 - b. Wanita

2. Usia....
 - a. 17-25 tahun
 - b. 26-35 tahun
 - c. 36-50 tahun
 - d. Diatas 50 tahun

3. Pekerjaan....
 - a. Swasta
 - b. Wiraswasta
 - c. Pegawai negeri
 - d. Tidak bekerja

4. Domisili/tempat tinggal saat ini...
 - a. Surabaya
 - b. Luar Surabaya

5. Pendidikan....
 - a. SMU
 - b. Diploma
 - c. Sarjana

Lampiran 1- Kuesioner Penelitian

6. Penghasilan tiap bulan
 - a. \leq Rp 1.999.999
 - b. Rp 2.000.000 – Rp 3.999.999
 - c. Rp 4.000.000 – Rp 5.999.999
 - d. \geq Rp 6.000.000

7. Frekuensi pembelanjaan di ZARA dalam enam bulan terakhir...
 - a. Kurang dari dua kali
 - b. 2-3 kali
 - c. 4-6 kali
 - d. Lebih dari 6 kali

II. Kuesioner Penelitian

Cara pengisian kuesioner :

Berikan tanda centang (\surd) pada kolom yang anda pilih.

Keterangan :

STS : Sangat Tidak Setuju

TS : Tidak Setuju

N : Netral

S : Setuju

SS : Sangat Setuju

Lampiran 1- Kuesioner Penelitian

No.	Pernyataan	STS	TS	N	S	SS
<i>Store Atmosphere (X₁)</i>						
1.	Pencahayaan dalam toko ZARA Tunjungan Plaza Surabaya tampak terang					
2.	Musik yang diputar dalam toko ZARA Tunjungan Plaza Surabaya menambah kenyamanan berbelanja.					
3.	Temperatur udara dalam toko ZARA Tunjungan Plaza Surabaya terasa nyaman.					
4.	Kombinasi warna ruangan dalam toko ZARA Tunjungan Plaza Surabaya tampak menarik .					
5.	Tata letak produk di toko ZARA Tunjungan Plaza Surabaya memudahkan pergerakan dalam ruangan.					
6.	Aroma toko ZARA Tunjungan Plaza Surabaya meningkatkan					

Lampiran 1- Kuesioner Penelitian

	kenyamanan berbelanja.					
7.	Produk-produk dalam toko ZARA Tunjungan Plaza Surabaya dikelompokkan menurut jenisnya sehingga memudahkan pencarian.					
8.	Tampilan/display produk di toko ZARA Tunjungan Plaza Surabaya ditata dengan menarik.					
Pelayanan Ritel (X₂)						
1.	Karyawan toko ZARA Tunjungan Plaza Surabaya melayani dengan ramah.					
2.	Pembayaran non-tunai di toko ZARA Tunjungan Plaza Surabaya menerima kartu debit/kredit dari berbagai macam bank.					
3.	Waktu operasional toko ZARA Tunjungan Plaza Surabaya					

Lampiran 1- Kuesioner Penelitian

	berlangsung cukup lama.					
Nilai Hedonik (Y₁)						
1.	Saya menikmati kegiatan berbelanja produk fashion di toko ZARA Tunjungan Plaza Surabaya					
2.	Saya merasa senang saat berbelanja produk fashion di toko ZARA Tunjungan Plaza Surabaya.					
3.	Berbelanja di toko ZARA Tunjungan Plaza Surabaya dapat membantu memenuhi rasa keingintahuan saya terhadap produk fashion terbaru.					
4.	Kegiatan berbelanja di toko ZARA Tunjungan Plaza Surabaya merupakan hiburan bagi saya.					
5.	Saya berbelanja di toko ZARA Tunjungan Plaza Surabaya untuk dapat berinteraksi dengan orang lain.					

Lampiran 1- Kuesioner Penelitian

<i>Impulse Buying (Y₂)</i>					
1.	Saya sering membeli produk fashion di toko ZARA Tunjungan Plaza Surabaya secara spontan.				
2.	Saya sering membeli produk fashion di toko ZARA Tunjungan Plaza Surabaya tanpa berpikir terlebih dahulu mengenai akibat dari pembelian itu.				
3.	Saya sering merasa terburu-buru dalam membeli produk <i>fashion</i> di toko ZARA Tunjungan Plaza Surabaya				
4.	Keadaan emosional yang saya rasakan mempengaruhi kegiatan berbelanja saya di toko ZARA Tunjungan Plaza Surabaya.				