

## APPENDIXES

## THE APPENDICES

## APPENDIX 1:

INTERVIEW : 1 (Date: February 4th, 1997)

Data of interview are underlined:

A : Selamat pagi, Pak D. Saya dari Bank Bisnis.

D : Oh, ya kamu di bagian keuangan?

A : Bukan, saya di bagian akuntansi (I→E: Bw). Sebelumnya saya itu bekerja part time (I→E: Bw), tetapi kemudian sudah full time (I→E: Bw). Lalu apa yang bisa saya bantu, pak?

D : Ini mengenai deposito (I→E: Bw).

A : Pak D ini masukkan di deposito (I→E: Bw) mana?

D : BCA.

A : BCA itu kan bunganya sedikit ya ?

D : Ya. Tapi BCA itu ramai begitu dan kualitasnya bagus.

A : Bunganya berapa per (I→E: Bw) tahunnya ?

D : Mengenai bunganya per (I→E: Bw) tahunnya 1,8%.

A : Ini untuk berapa bulan, pak?

D : Deposito (I→E: Bw) itu untuk 3 bulan.

A : Kita disini juga 3 bulan, pak. Kemudian kalau kredit (I→E: Bw) di bank mana?

D : Oh. Jika kredit (I→E: Bw) di bank BRI.

A : Berapa plafon (I→D: beyond the scope of analysis) bapak jika kredit (I→E: Bw) itu?

D : Ya. 200 gitu, tetapi sekarang saya turunkan menjadi 135, biar tidak banyak hutang.

A : Bidang usahanya pak D ini apa?

D : Industri (I→E: Bw) itu lho (I→J: Fpt), peralatan sekolah dan kantor.

A : Ini lho (I→J: Fpt), saya ingat pak D diaplikasi (I→E: Bw) City Bank. Sudah ya pak wawancara saya, ini pak saya tinggalkan nomor bank saya dibagian marketing (I→E: Bw).

D : Berapa nomornya?

A : 5354767 dibagian marketing (I→E: Bw). Terimakasih.

TABLE 1-1:

**Questionnaire for Data of Reasons and Effects of Code-Switching in the Interview 1:**

No.	Questions put forward by the writer	Answers Elicited by Participants:	
		Interviewer (Account Officer) A	Interviewee (Customer) D
1.	During the interview the writer observed that you often switched codes. Why did you often switch from one language to other languages during the interview?	Habit done with unawareness (Javanese); proper terminologies in banking (English).	Habit of using some Javanese everyday; general English terms in banking.
2.	Did you understand the questions and explanations in the interviews?	Yes.	Yes.

3.	Why could you understand the interviews in spite of the switching of codes?	Proper terms in banking.	General use of terms in banking.
----	---	--------------------------	----------------------------------

TABLE 2-1:

Parameters for Identifying the Reasons Accounting for the Code-Switching in the Interview 1:

Factors of Code-Switching Codes Being Switched -->	Identification of the Reasons of Code-Switching				
	I -> J		I -> C		I -> E
		Fpt			Bw
<b>I Setting:</b> 1 Formality: a formal b informal  2 New participant: a presence b absence		v			x
<b>II Participants:</b> 1 Solidarity-Social distance: a intimate b distant c high solidarity d low solidarity  2 Ethnic identity:  3 Status: a superior b subordinate		v			x
<b>III Function:</b> 1 Referential: a high information					x

	b low information					
2	Affective: a low affection b high affection	v				
3	Rhetorical: a high variety b low variety	v			x	
IV	Attitudes to Code-Switching:					
1	Awareness				x	
2	Unawareness	v				
3	Positive: a multilingualism b prestige c ethnic cons- ciousness d confidence	v				x x
4	Negative: a monolingualism b minority group				x	

**Note:**

The sign **v** = designates factors accounted for the switch from Indonesian to Javanese (I->J);

The sign **o** = designates factors accounted for the switch from Indonesian to Chinese (I->C);

The sign **x** = designated factors accounted for the switch from Indonesian to English (I->E).

The sign **Bw** = items being switched are borrow words

**Fpt**=items being switched are fixed phrases/tags.

TABLE 3-1:

Parameters for Identifying the Codes and the Linguistic Items Being Switched and Tabulation the Number of Occurrences of Code-Switching in the Interview 1:

Linguistic Items being Switched	Interview: 1						Total
	Occurrence			Frequency			
	I->J	I->C	I->E	I->J	I->C	I->E	
A. Lack of vocabulary for code-switching by the use of Q=Quotations Bw=Borrow Words			15				30
B. Points of occur- rence for code- switching at Gm=Grammar match Isc=Intra-senten- tial construc- tions Fpt=Fixed phrases / tags	// 2			4			
Total number of code-switching	2		15	4		30	34

**Note:** I = Indonesian; J = Javanese; C = Chinese;  
E = English; -> = the switch from one code to  
another code.

APPENDIX 2: INTERVIEW : 2 (Date: February 11th, 1997)

Data of interview are underlined:

A : Kamu lupa nggak (I->J: Gm) sama saya?

E : Siapa, saya agak lupa.

A : Itu Iho (I->J: Fpt) dari Bank Bisnis yang ngasih (I->J: Gm) itu training (I->E: Bw) waktu dulu itu Iho (I->J: Fpt)?

E : O ya. Saya baru ingat, ada apa Bu, Ibu datang kesini?

A : Saya mau menawari kredit (I->E: Bw) sama pimpinanmu. Pimpinanmu banyak ya, ngambil (I->J: Gm) itu kredit (I->E: Bw) dari banyak bank?

E : Mengapa tidak langsung bicara sama sekretarisnya saja?

A : Siapa sekretarisnya?

E : Cik (I->C: Bw) F, di Tumapel.

A : Kamu ini dimana?

E : Saya di Prapanca, hanya sementara karena gedungnya direnovasi (I->E: Bw). Mungkin dimasukkan di Niaga, BCA, CNB dan Danamon.

A : Kebanyakan itu apa jaminannya, biasanya kalau corporate (I->E: Bw) itu jaminannya kan personal guarantee (I->E: Bw) atau apa.

E : Saya nggak (I->J: Gm) tahu itu kan, yang nangani (I->J: Gm) kan cik (I->C: Bw) F.

A : Bagaimana jika saya tawari kredit (I->E: Bw), OK (I->E: Bw) juga kan ?

E : Jika ketemu sama cik (I->C: Bw) F itu sekitar jam 14.00 begitu, biasanya dia agak longgar.

A : Jika pagi itu bosnya (I->E: Bw) datang, jadi harus siapkan masing-masing keperluannya.

E : Jika agak siang gitu kan bosnya (I->E: Bw) sudah pulang, jadi agak longgar begitu, dan bicaranya lebih enak.

- A : Nanti saya datang jam 15.00 cik (I->C: Bw) F sudah pulang?
- E : Nggak (I->J: Gm) kok (I->J: Fpt), itu cik (I->C: Bw) F pulang sore.

TABLE 1-2:

Questionnaire for Data of Reasons and Effects of Code-Switching in the Interview 2:

No.	Questions put forward by the writer	Answers Elicited by Participants:	
		Interviewer (Account Officer) A	Interviewee (Customer) E
1.	During the interview the writer observed that you often switched codes. Why did you often switch from one language to other languages during	Habit (Javanese); respect and intimacy (Chinese); clarity of proper terms (English).	Habit in using some Javanese; to show intimacy and respect (in using Chinese forms of address) The usual terms in English.
2.	Did you understand the questions and explanations in the interviews?	Yes.	Yes.
3.	Why could you understand the interviews in spite of the switching of codes?	Popular forms of address and proper terms.	Popular forms of address (in Chinese); general terms formal usage.



TABLE 2-2:

Parameters for Identifying the Reasons Accounting for the Code-Switching in the Interview 2:

Factors of Code-Switching	Identification of the Reasons of Code-Switching					
	I → J		I → C		I → E	
Codes Being Switched -->	Gm	Fpt	Bw		Bw	
<b>I Setting:</b>						
1 Formality:						
a formal					x	
b informal	v	v	o			
2 New participant:						
a presence						
b absence						
<b>II Participants:</b>						
1 Solidarity-Social distance:						
a intimate	v	v	o			
b distant					x	
c high solidarity	v	v	o			
d low solidarity					x	
2 Ethnic identity:						
3 Status:						
a superior						
b subordinate						
<b>III Function:</b>						
1 Referential:						
a high information					x	
b low information						
2 Affective:						
a low affection					x	
b high affection	v	v	o			
3 Rhetorical:						
a high variety					x	
b low variety	v	v	o			
<b>V Attitudes to Code-Switching:</b>						

1	Awareness			o		x
2	Unawareness	v	v			
3	Positive:					
	a multilingualism	v	v	o		
	b prestige					x
	c ethnic consciousness			o		
	d confidence			o		x
4	Negative:					
	a monolingualism					
	b minority group					

**Note:**

The sign **v** = designates factors accounted for the switch from Indonesian to Javanese (I->J);  
 The sign **o** = designates factors accounted for the switch from Indonesian to Chinese (I->C);  
 The sign **x** = designated factors accounted for the switch from Indonesian to English (I->E).  
 The sign **Bw** = items being switched are borrow words  
**Gm** = items being switched are grammar matches  
**Fpt**= items being switched are fixed phrases/tags.

**TABLE 3-2:**

**Parameters for Identifying the Codes and the Linguistic Items Being Switched and Tabulation the Number of Occurrences of Code-Switching in the Interview 2:**

Linguistic Items being Switched	Interview: 2						Total
	Occurrence			Frequency			
	I->J	I->C	I->E	I->J	I->C	I->E	
A. Lack of vocabulary for code-switching by the use of Q=Quotations Bw=Borrow Words		<del>10</del> 5	<del>10</del> 10		10	20	

B. Points of occurrence for code-switching at Gm=Grammar match	/// 6							
Isc=Intra-sentential constructions					12			
Fpt=Fixed phrases / tags	/// 3					6		
Total number of code-switching	9	5	10	18	10	20	48	

**Note:** I = Indonesian; J = Javanese; C = Chinese;  
E = English; -> = the switch from one code to another code.

## APPENDIX 3:

INTERVIEW : 3 (Date: February 11th, 1997)

Data of interview are underlined:

E : Bank Bali itu pertama di Slopmpretan, Kepalaanya ganti berapa kali.

B : Berapa yang menangani kredit (I->E: Bw) di Bank Bali?

E : Yang menangani di tempat saya itu 3. Pokoknya setiap bagian marketing (I->E: Bw) di Bank Bali pindah pasti menghubungi saya. Sekarang Pak G pimpinan bagian marketing (I->E: Bw) di Bank Bali. Sementara saya sekarang kurang aktif (I->E: Bw) mengikuti perkembangan bank.

B : Mengapa?

E : Karena hutang para nasabah sudah lunas, jadi kurang Hokky (I->C: Bw). Memang saya itu tahu kalau punya hutang itu bisa dipadu, jadi kesal.

C : Ibu ini kayaknya punya percetakan di Tangerang.

E : Ya.

C : Percetakan dibidang apa ?

E : Percetakan dibidang buku tulis.

C : Bank Bisnis itu dimana?

E : Di Jagalan.

B : Kamu datang disini direkomendasi (I->E: Bw) dari siapa?

E : Dari percetakan apa ya yang itu lho (I ->J: Fpt) di Jalan Krangkah 7.

Bunganya berapa di Bank Bisnis?

B : Ya, kira-kira 15-16%.

E : Di Bank Bali itu 19%. Ya saya mau cari bunga yang kecil lagi.

B : Masuk saja bank BI saja. Tapi kelihatannya sekarang

ini tidak boleh, sekarang bunga itu rata-rata 21%.

- C : Itu yang kelihatan saja, semua itu permainan orang-orang besar kok (I->J: Fpt). Dulu itu saya dari bank Bali. Sekarang itu begini lho (I->J: Fpt) iso (I->J: Gm) o.. (I->J: Fpt) kita itu melangkah ke depan. Ke depan itu bukan berarti kita itu nyetir (I->J: Gm) lho (I->J: Fpt). Kita harus menyiapkan ini, mengatur itu, dan siap nggak (I->J: Gm) kamu mengerjakan ini.
- B : Ada latihan-latihan kerja nggak (I->J: Gm) diperusahaan kamu.
- E : Ya, ada seperti kamu sebagai karwayan bank harus tahu tata krama, aturan dan kamu tidak bisa ngawur (I->J: Gm). Kamu punya tuntutan tapi kamu harus punya kwalitas.
- B : Ya ... haknya menuntut dulu tapi kewajibannya tidak dikerjakan, wah ... ya nggak (I->J: Gm) baik itu. Sebenarnya kerjanya bagus, baru minta haknya, jangan terbalik.
- C : Pegawainya banyak ya cik (I->C: Bw)?
- E : Tidak. Yang penting pekerjaan itu jalan lancar. Kita itu ya cari yang efektif (I->E: Bw) saja to (I->J: Fpt). Saya khawatir jika banyak-banyak karyawan nantinya mogok, bisa gawat.
- C : Ya, tapi seharusnya juga ke Depnaker?
- E : Oh, pasti. Sepuluh karyawan saja, nggak (I->J: Gm) semuanya bisa diajak kerja sama.
- C : Sistemnya (I->E: Bw) gaji di perusahaan ini tidak ditarget (I->E: Bw) ya ?
- E : Gajinya itu harian, jika nggak (I->J: Gm) gitu ya rugi. Nanti masuk besok tidak masuk. Kadang-kadang saya bicara sama pegawai, jika besok ada kerjaan banyak tapi tidak masuk besoknya lusa jangan masuk lagi. Jadi langsung putus hubungan.
- C : Biasanya jika satu malas kerja, yang lain itu ikut-ikutan malas juga ya ?
- B : Ya pasti ketularan.
- E : Jika lihat orang bank Bali itu sabarnya setengah mati.

TABLE 1-3:

## Questionnaire for Data of Reasons and Effects of Code-Switching in the Interview 3:

No.	Questions put forward by the writer	Answers Elicited by Participants:	
		Interviewer (Account Officer) B / C	Interviewee (Customer) E
1.	During the interview the writer observed that you often switched codes. Why did you often switch from one language to other languages during the interview?	Habit/unawareness (Javanese); ethnic identity (Chinese); clarity of terms (English terms).	Habit (Javanese) To show ethnic identity (Chinese); General terms (English).
2.	Did you understand the questions and explanations in the interviews?	Yes.	Yes.
3.	Why could you understand the interviews in spite of the switching of codes?	Usual forms of address (same ethnic).	Usual forms of address (Chinese) Usual, everyday use (Javanese); general terms in banking (English)

TABLE 2-3:

Parameters for Identifying the Reasons Accounting for the Code-Switching in the Interview 3:

Factors of Code-Switching	Identification of the Reasons of Code-Switching					
	I -> J		I -> C		I -> E	
	Gm	Fpt	Bw		Bw	
<b>I Setting:</b>						
1 Formality:						
a formal					X	
b informal	v	v	o			
2 New participant:						
a presence						
b absence						
<b>II Participants:</b>						
1 Solidarity-Social distance:						
a intimate	v	v	o			
b distant					X	
c high solidarity	v	v	o			
d low solidarity						
2 Ethnic identity:			o			
3 Status:						
a superior					X	
b subordinate						
<b>III Function:</b>						
1 Referential:						
a high information	v		o		X	
b low information		v				
2 Affective:						
a low affection					X	
b high affection		v	o			
3 Rhetorical:						
a high variety					X	
b low variety	v	v	o			
<b>IV Attitudes to Code-Switching:</b>						

1	Awareness			o		x
2	Unawareness	v	v			
3	Positive:					
	a multilingualism	v	v			
	b prestige					x
	c ethnic consciousness			o		
	d confidence			o		x
4	Negative:					
	a monolingualism					
	b minority group					

**Note:**

The sign **v** = designates factors accounted for the switch from Indonesian to Javanese (I->J);

The sign **o** = designates factors accounted for the switch from Indonesian to Chinese (I->C);

The sign **x** = designated factors accounted for the switch from Indonesian to English (I->E).

The sign **Bw** = items being switched are borrow words

**Gm** = items being switched are grammar matches

**Fpt** = items being switched are fixed phrases/tags.

TABLE 3-3:

Parameters for Identifying the Codes and the Linguistic Items Being Switched and Tabulation the Number of Occurrences of Code-Switching in the Interview 3:

Linguistic Items being Switched	Interview: 3						Total
	Occurrence			Frequency			
	I->J	I->C	I->E	I->J	I->C	I->E	
A. Lack of vocabulary for code-switching by the use of Q=Quotations Bw=Borrow Words		// 2	/// 6		4	16	



B. Points of occurrence for code-switching at							
Gm=Grammar match	<del>7</del> / 7			14			
Isc=Intra-sentential constructions							
Fpt=Fixed phrases / tags	<del>6</del> / 6			12			
Total number of code-switching	13	2	8	26	4	16	46

**Note:** I = Indonesian; J = Javanese; C = Chinese;  
 E = English; -> = the switch from one code to another code.

## APPENDIX 4:

INTERVIEW : 4 (Date: February 11th, 1997)

Data of interview are underlined:

Data of interview: 4

A : Selamat siang Bu! Kami dari Bank Bisnis yang tadi telpon itu.

E : Oh ya, selamat siang.

A : Bagaimana usahanya ramai, Bu?

E : Tidak juga, ya seperti ini tiap hari, menunggu orang bekerja sambil di rumah jaga anak.

A : Semua mesin ini langsung diimpor (I->E: Bw) dari Jerman ya, Bu?

E : Tidak, mesin ini dari Skotlandia, bukan impor (I->E: Bw) sendiri tapi beli di toko mesin disini, second hand (I->E: Bw).

A : Pernah beli mesin dari Ko (I->C: Bw) Aseng ya?

E : Tidak pernah, tapi saya pernah dengar nama Ko (I->C: Bw) Aseng.

A : Tidak pernah ambil mesin dari Jerman, Bu?

E : Tidak, karena saya hanya memakai yang kecil-kecil, jadi dari Taiwan, Skotlandia sudah cukup.

A : Mesin yang paling tua umumnya berapa tahun Bu?

E : Mesin yang tertua buatan tahun ik ciu pak jik (1987) (I->C: Bw) dan yang terbaru buatan tahun ik ciu ciu u (1995) (I->C: Bw).

A : Biasanya yang menggunakan jasa cetak itu, perusahaan apa saja?

E : Ya seperti Gunung Agung, dan beberapa perusahaan PEMDA.

A : Apa yang dicetak untuk Gunung Agung, Bu?

- E : Seperti katalog (I->E: Bw) buku, dan bon-bon pembelian, harga cetaknya berkisar no cerg (Rp. 2.000) (I->C: Bw) sampai dengan ce ban (Rp. 10.000) (I->C: Bw) gitu per (I->E: Bw) unit (I->E: Bw).
- A : Mengapa Ibu tidak mengimpor (I->E: Bw) matras (I->E: Bw) mesin langsung dari eksportir (I->E: Bw) harganya kan lebih murah dan kualitasnya lebih baik?
- E : Soalnya begini, mesin kita kan mencetak berdasarkan pesanan, kalau saya impor (I->E: Bw) langsung ternyata ada ketidakcocokan maka, harus dikembalikan lagi, repot dan butuh waktu lama.
- A : Ibu, usaha ini dibantu sama suami dan anak-anak ya, Bu?
- E : Tidak, anak saya masih sekolah, paling kecil di SMA, nggak (I->J: Gm) tahu kalau lulus kuliah apa dia mau kerja sendiri atau ikut orang?
- A : Yang besar kuliah dimana?
- E : UBAYA angkatan tahun ik ciu ciu ol (1992) (I->C: Bw) jurusan akuntansi (I->E: Bw).
- A : Ibu masih muda tapi anaknya sudah besar, enak ya!
- E : Ya, nggak (I->J: Gm) muda juga sudah usek Swe (50 tahun) (I->C: Bw).
- A : Wah 50 tahun tapi kelihatan muda, saya pikir tadi baru sekitar san sek u swe (35 tahun) (I->C: Bw), sering olahraga ya ?
- E : Nggak (I->J: Gm) juga saya kan tidak punya buren (Pembantu rumah tangga) (I->C: Bw) jadi saya sendiri yang ngpepel (I->J: Gm).
- A : Oh nayang hou sian intong! (Oh begitu, seperti olahraga ya!) (I->C: Bw).
- E : Okay (I->E: Bw) bu, kalau beberapa hari ini ibu saya hubungi lagi bagaimana? Soalnya dengan kondisi (I->E: Bw) usaha ibu seperti ini, kelihatannya secara finansial (I->E: Bw) cukup tidak perlu tambahan dana, tapi coba saya pelajari lagi, nanti beberapa hari saya call (I->E: Bw)!

A : Okay (I->E: Bw), terimakasih.

E : Terimakasih.

TABLE 1-4:

Questionnaire for Data of Reasons and Effects of Code-Switching in the Interview 4:

No.	Questions put forward by the writer	Answers Elicited by Participants:	
		Interviewer (Account Officer) A	Interviewee (Customer) E
1.	During the interview the writer observed that you often switched codes. Why did you often switch from one language to other languages during the interview?	Habit (Javanese); clarity (numbers in Chinese); intimacy and respect (Chinese forms of address).	Habit (Javanese); ethnic identity (Chinese forms of address); Habit and clarity of using Chinese numbers.
2.	Did you understand the questions and explanations in the interviews?	Yes.	Yes.
3.	Why could you understand the interviews in spite of the switching of codes?	General usage, knows and speaks Chinese.	Usual, everyday general terms in banking; Habit of using Chinese in calculation (numbers).

TABLE 2-4:

Parameters for Identifying the Reasons Accounting for the Code-Switching in the Interview 4:

Factors of Code-Switching	Identification of the Reasons of Code-Switching				
	I -> J		I -> C		I -> E
Codes Being Switched -->	Fpt	Bw		Bw	
<b>I Setting:</b>					
1 Formality:					
a formal				x	
b informal	v	o			
2 New participant:					
a presence					
b absence					
<b>II Participants:</b>					
1 Solidarity-Social distance:					
a intimate	v	o			
b distant				x	
c high solidarity	v	o			
d low solidarity				x	
2 Ethnic identity:					
a superior					
b subordinate		o			
3 Status:					
a superior				x	
b subordinate					
<b>III Function:</b>					
1 Referential:					
a high information	v	o		x	
b low information					
2 Affective:					
a low affection				x	
b high affection	v	o			
3 Rhetorical:					
a high variety				x	
b low variety	v	o			
<b>IV Attitudes to Code-Switching:</b>					

1	Awareness			o		x
2	Unawareness	v				
3	Positive:					
	a multilingualism	v		o		x
	b prestige					x
	c ethnic consciousness			o		
	d confidence	v		o		x
4	Negative:					
	a monolingualism					
	b minority group					

**Note:**

The sign **v** = designates factors accounted for the switch from Indonesian to Javanese (I→J);

The sign **o** = designates factors accounted for the switch from Indonesian to Chinese (I→C);

The sign **x** = designated factors accounted for the switch from Indonesian to English (I→E).

The sign **Bw** = items being switched are borrow words

**Fpt**= items being switched are fixed phrases/tags.

TABLE 3-4:

Parameters for Identifying the Codes and the Linguistic Items Being Switched and Tabulation the Number of Occurrences of Code-Switching in the Interview 4:

Linguistic Items being Switched	Interview: 4						Total
	Occurrence			Frequency			
	I→J	I→C	I→E	I→J	I→C	I→E	
A. Lack of vocabulary for code-switching by the use of Q=Quotations Bw=Borrow Words		11	16		22	32	
B. Points of occurrence for code-							

switching at Gm=Grammar match	/// 4			8			
Isc=Intra-senten- tial construc- tions							
Fpt=Fixed phrases / tags							
total number of code-switching	4	11	16	8	22	32	62

**Note:** I = Indonesian; J = Javanese; C = Chinese;  
E = English; -> = the switch from one code to  
another code.