**Lampiran 1. Kuesioner**

Kepada saudara/i yang terhormat, saya mahasiswa Fakultas Bisnis Universitas Katolik Widya Mandala Surabaya:

Nama : Pieter Kurniawan
Jurusan : Manajemen
Konsentrasi : Ritel

Mengucapkan ucapkan terima kasih atas kesediaan dan waktu yang diberikan untuk mengisi kuesioner ini dengan benar. Jawaban atas kuesioner ini akan sangat berguna sebagai data untuk penelitian tugas akhir skripsi saya, yang berjudul: **Pengaruh *Perceived Quality* terhadap *Perceived Value*, *Satisfaction* dan *Repurchase Intention* pada Produk *Private Label* Carrefour BG Junction Surabaya.**

Atas bantuan, kesediaan, dan waktu yang diberikan oleh bapak/ibu/saudara/saudari, saya ucapkan banyak terima kasih.

**Identitas Responen**

Berilah tanda (x) pada pilihan yang sesuai dengan anda:

1. Jenis kelamin
   a. Pria b. Wanita

2. Usia
   a. 17-26 tahun b. 27-36 tahun c. > 36 tahun

3. Pendidikan terakhir
   a. SMP b. SMA c. S1

4. Pekerjaan
   a. Wirausahawan
   b. Karyawan
   c. Ibu rumah tangga
   d. Lain-lain

**Petunjuk Pengisian**

Berilah tanda ( x atau √ ) pada kolom yang sesuai dengan pendapat anda atas pernyataan di bawah ini:

Keterangan: STS = Sangat Tidak Setuju
TS = Tidak Setuju
N = Netral
S = Setuju
SS = Sangat Setuju

| No | Pernyataan | STS | TS | N | S | SS |
|---|---|---|---|---|---|---|
| ***Perceived Quality*** | | | | | | |
| 1 | Produk *private label* Carrefour memiliki kualitas yang baik. | | | | | |
| 2 | Produk *private label* Carrefour memiliki kualitas yang dapat dipercaya. | | | | | |
| 3 | Kualitas produk *private label* Carrefour dapat disamakan dengan merek nasional. | | | | | |
| ***Perceived Functional Value*** | | | | | | |
| 1 | Produk private label *Carrefour* mampu berguna atau berfungsi dengan baik. | | | | | |
| 2 | Produk *private label* Carrefour mampu memenuhi kebutuhan saya. | | | | | |
| 3 | Kinerja produk private label Carrefour dapat diandalkan. | | | | | |
| ***Perceived Monetary Value*** | | | | | | |
| 1 | Produk *private label* Carrefour memiliki harga yang layak. | | | | | |
| 2 | Produk *private label* Carrefour memberi keuntungan pada keuangan saya. | | | | | |
| 3 | Produk *private label* Carrefour memiliki harga yang ekonomis. | | | | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| ***Perceived Emotional Value*** | | | | | | |
| 1 | Saya ingin menggunakan produk *private label* Carrefour. | | | | | |
| 2 | Saya suka menggunakan produk *private label* Carrefour. | | | | | |
| 3 | Saya merasa senang saat menggunakan produk *private label* Carrefour. | | | | | |
| ***Perceived Social Value*** | | | | | | |
| 1 | Saya menilai keputusan membeli produk *private label* Carrefour akan diterima oleh orang lain | | | | | |
| 2 | Produk *private label* Carrefour memberi kesan yang baik untuk diri saya dari orang lain. | | | | | |
| 3 | Produk *private label* Carrefour dapat meningkatkan penilaian atas diri saya dari orang lain. | | | | | |
| ***Satisfaction*** | | | | | | |
| 1 | Saya merasa puas atas produk *private label* Carrefour. | | | | | |
| 2 | Saya merasa bijak atas pilihan saya pada produk *private label* Carrefour. | | | | | |
| 3 | Saya merasa pembelian produk *private label* Carrefour adalah tindakan yang benar. | | | | | |
| ***Repurchase Intention*** | | | | | | |
| 1 | Saya akan membeli ulang produk *private label* Carrefour. | | | | | |
| 2 | Saya bermaksud untuk terus membeli produk *private label* Carrefour. | | | | | |
| 3 | Saya akan merekomendasikan produk *private label* Carrefour pada orang lain. | | | | | |

## Lampiran 2. Karakteristik Responden

**Jenis_kel**

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|---|---|---|---|---|
| Valid | Pria | 72 | 36.0 | 36.0 | 36.0 |
| | Wanita | 128 | 64.0 | 64.0 | 100.0 |
| | Total | 200 | 100.0 | 100.0 | |

**Usia**

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|---|---|---|---|---|
| Valid | 17 - 26 tahun | 35 | 17.5 | 17.5 | 17.5 |
| | 27 - 36 tahun | 68 | 34.0 | 34.0 | 51.5 |
| | > 36 tahun | 97 | 48.5 | 48.5 | 100.0 |
| | Total | 200 | 100.0 | 100.0 | |

**Pendidikan**

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|---|---|---|---|---|
| Valid | SMP | 17 | 8.5 | 8.5 | 8.5 |
| | SMA | 76 | 38.0 | 38.0 | 46.5 |
| | S1 | 107 | 53.5 | 53.5 | 100.0 |
| | Total | 200 | 100.0 | 100.0 | |

**Pekerjaan**

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|---|---|---|---|---|
| Valid | Wirausahawan | 68 | 34.0 | 34.0 | 34.0 |
| | Karyawan | 81 | 40.5 | 40.5 | 74.5 |
| | Ibu Rumah Tangga | 42 | 21.0 | 21.0 | 95.5 |
| | Lain-lain | 9 | 4.5 | 4.5 | 100.0 |
| | Total | 200 | 100.0 | 100.0 | |

## Lampiran 3. Output Uji Outlier

**Residuals Statistics[a]**

| | Minimum | Maximum | Mean | Std. Deviation | N |
|---|---|---|---|---|---|
| Predicted Value | 25.63 | 167.88 | 100.50 | 27.066 | 200 |
| Std. Predicted Value | -2.766 | 2.489 | .000 | 1.000 | 200 |
| Standard Error of Predicted Value | 11.728 | 24.017 | 17.786 | 2.363 | 200 |
| Adjusted Predicted Value | 23.36 | 164.42 | 100.88 | 27.876 | 200 |
| Residual | -109.365 | 115.445 | .000 | 51.161 | 200 |
| Std. Residual | -2.022 | 2.134 | .000 | .946 | 200 |
| Stud. Residual | -2.216 | 2.255 | -.003 | 1.002 | 200 |
| Deleted Residual | -132.153 | 128.865 | -.377 | 57.480 | 200 |
| Stud. Deleted Residual | -2.241 | 2.281 | -.003 | 1.006 | 200 |
| Mahal. Distance | 8.360 | 38.233 | 20.895 | 5.694 | 200 |
| Cook's Distance | .000 | .048 | .006 | .007 | 200 |
| Centered Leverage Value | .042 | .192 | .105 | .029 | 200 |

a. Dependent Variable: Resp

## Lampiran 4. Output Normalitas

DATE: 05/11/2014
TIME: 10:26

P R E L I S 2.70

BY

Karl G. Jöreskog & Dag Sörbom

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The following lines were read from file E:\Data Skripsi\Data Skripsi Carrefour.PR2:

```
!PRELIS SYNTAX: Can be edited
SY='E:\Data Skripsi\Data Skripsi Carrefour.PSF'
OU MA=CM SM=E:\SKRIPSISEM.COV XT
```

Total Sample Size = 200

Univariate Summary Statistics for Continuous Variables

| Variable | Mean | St. Dev. | T-Value | Skewness | Kurtosis | Minimum | Freq. | Maximum | Freq. |
|---|---|---|---|---|---|---|---|---|---|
| PQ1 | 3.505 | 0.808 | 61.329 | -0.074 | -0.465 | 2.000 | 21 | 5.000 | 19 |

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| PQ2 | 3.410 | 0.816 | 59.127 | -0.155 | -0.025 | 1.000 | 2 | 5.000 | 15 |
| PQ3 | 3.420 | 0.823 | 58.783 | 0.013 | -0.257 | 1.000 | 1 | 5.000 | 18 |
| PFV1 | 3.495 | 0.796 | 62.117 | 0.077 | -0.428 | 2.000 | 18 | 5.000 | 20 |
| PFV2 | 3.565 | 0.741 | 68.074 | -0.151 | -0.242 | 2.000 | 14 | 5.000 | 16 |
| PFV3 | 3.425 | 0.871 | 55.628 | -0.113 | -0.289 | 1.000 | 2 | 5.000 | 20 |
| PMV1 | 3.655 | 0.799 | 64.654 | -0.071 | -0.466 | 2.000 | 13 | 5.000 | 28 |
| PMV2 | 3.730 | 0.788 | 66.982 | -0.105 | -0.460 | 2.000 | 10 | 5.000 | 32 |
| PMV3 | 3.680 | 0.768 | 67.723 | 0.015 | -0.470 | 2.000 | 9 | 5.000 | 28 |
| PEV1 | 3.445 | 0.806 | 60.419 | -0.110 | -0.208 | 1.000 | 1 | 5.000 | 16 |
| PEV2 | 3.385 | 0.855 | 56.013 | -0.051 | -0.454 | 1.000 | 1 | 5.000 | 17 |
| PEV3 | 3.235 | 0.802 | 57.054 | 0.258 | -0.348 | 2.000 | 34 | 5.000 | 12 |
| PSV1 | 3.380 | 0.793 | 60.283 | 0.065 | -0.429 | 2.000 | 25 | 5.000 | 14 |
| PSV2 | 3.170 | 0.827 | 54.185 | 0.050 | -0.322 | 1.000 | 2 | 5.000 | 9 |
| PSV3 | 3.125 | 0.795 | 55.568 | -0.167 | -0.335 | 1.000 | 3 | 5.000 | 4 |
| SAT1 | 3.495 | 0.851 | 58.105 | -0.157 | -0.364 | 1.000 | 1 | 5.000 | 21 |
| SAT2 | 3.530 | 0.850 | 58.723 | 0.079 | -0.611 | 2.000 | 20 | 5.000 | 27 |
| SAT3 | 3.470 | 0.769 | 63.777 | 0.168 | -0.332 | 2.000 | 16 | 5.000 | 18 |
| REPI1 | 3.465 | 0.867 | 56.488 | 0.015 | -0.653 | 2.000 | 27 | 5.000 | 23 |
| REPI2 | 3.325 | 0.868 | 54.184 | 0.202 | -0.380 | 1.000 | 1 | 5.000 | 20 |
| REPI3 | 3.435 | 0.883 | 55.016 | -0.088 | -0.537 | 1.000 | 1 | 5.000 | 21 |

Test of Univariate Normality for Continuous Variables

| | Skewness | | Kurtosis | | Skewness and Kurtosis | |
|---|---|---|---|---|---|---|
| Variable | Z-Score | P-Value | Z-Score | P-Value | Chi-Square | P-Value |
| PQ1 | -0.438 | 0.661 | -1.645 | 0.100 | 2.898 | 0.235 |
| PQ2 | -0.916 | 0.359 | 0.071 | 0.943 | 0.845 | 0.655 |
| PQ3 | 0.078 | 0.938 | -0.732 | 0.464 | 0.541 | 0.763 |
| PFV1 | 0.456 | 0.649 | -1.464 | 0.143 | 2.351 | 0.309 |
| PFV2 | -0.891 | 0.373 | -0.674 | 0.500 | 1.248 | 0.536 |
| PFV3 | -0.669 | 0.504 | -0.857 | 0.391 | 1.182 | 0.554 |
| PMV1 | -0.420 | 0.674 | -1.651 | 0.099 | 2.902 | 0.234 |
| PMV2 | -0.620 | 0.535 | -1.619 | 0.105 | 3.007 | 0.222 |
| PMV3 | 0.091 | 0.927 | -1.669 | 0.095 | 2.794 | 0.247 |

| | | | | | | |
|---|---|---|---|---|---|---|
| PEV1 | -0.651 | 0.515 | -0.546 | 0.585 | 0.721 | 0.697 |
| PEV2 | -0.303 | 0.762 | -1.588 | 0.112 | 2.615 | 0.271 |
| PEV3 | 1.507 | 0.132 | -1.103 | 0.270 | 3.488 | 0.175 |
| PSV1 | 0.385 | 0.700 | -1.471 | 0.141 | 2.313 | 0.315 |
| PSV2 | 0.294 | 0.768 | -0.993 | 0.321 | 1.072 | 0.585 |
| PSV3 | -0.986 | 0.324 | -1.046 | 0.295 | 2.068 | 0.356 |
| SAT1 | -0.928 | 0.353 | -1.174 | 0.240 | 2.240 | 0.326 |
| SAT2 | 0.467 | 0.640 | -2.446 | 0.014 | 6.201 | 0.045 |
| SAT3 | 0.992 | 0.321 | -1.035 | 0.301 | 2.055 | 0.358 |
| REPI1 | 0.091 | 0.927 | -2.710 | 0.007 | 7.353 | 0.025 |
| REPI2 | 1.187 | 0.235 | -1.243 | 0.214 | 2.954 | 0.228 |
| REPI3 | -0.521 | 0.602 | -2.020 | 0.043 | 4.354 | 0.113 |

Relative Multivariate Kurtosis = 0.981

Test of Multivariate Normality for Continuous Variables

| Skewness | | | Kurtosis | | | Skewness and Kurtosis | |
|---|---|---|---|---|---|---|---|
| Value | Z-Score | P-Value | Value | Z-Score | P-Value | Chi-Square | P-Value |
| 50.536 | -1.466 | 0.143 | 473.584 | -1.059 | 0.289 | 3.272 | 0.195 |

Covariance Matrix

| | PQ1 | PQ2 | PQ3 | PFV1 | PFV2 | PFV3 |
|---|---|---|---|---|---|---|
| PQ1 | 0.653 | | | | | |
| PQ2 | 0.475 | 0.665 | | | | |
| PQ3 | 0.420 | 0.460 | 0.677 | | | |
| PFV1 | 0.407 | 0.379 | 0.369 | 0.633 | | |
| PFV2 | 0.356 | 0.330 | 0.319 | 0.342 | 0.549 | |
| PFV3 | 0.392 | 0.378 | 0.383 | 0.392 | 0.382 | 0.758 |
| PMV1 | 0.361 | 0.368 | 0.397 | 0.383 | 0.332 | 0.373 |
| PMV2 | 0.308 | 0.322 | 0.345 | 0.340 | 0.299 | 0.387 |
| PMV3 | 0.313 | 0.293 | 0.316 | 0.345 | 0.282 | 0.348 |
| PEV1 | 0.327 | 0.269 | 0.315 | 0.296 | 0.245 | 0.257 |
| PEV2 | 0.317 | 0.319 | 0.325 | 0.296 | 0.294 | 0.268 |

| | | | | | | |
|---|---|---|---|---|---|---|
| PEV3 | 0.308 | 0.290 | 0.288 | 0.250 | 0.248 | 0.216 |
| PSV1 | 0.269 | 0.286 | 0.282 | 0.258 | 0.242 | 0.275 |
| PSV2 | 0.250 | 0.231 | 0.250 | 0.272 | 0.235 | 0.254 |
| PSV3 | 0.313 | 0.280 | 0.294 | 0.280 | 0.251 | 0.288 |
| SAT1 | 0.462 | 0.439 | 0.424 | 0.412 | 0.382 | 0.457 |
| SAT2 | 0.389 | 0.324 | 0.364 | 0.425 | 0.357 | 0.357 |
| SAT3 | 0.324 | 0.299 | 0.304 | 0.299 | 0.286 | 0.312 |
| REPI1 | 0.392 | 0.381 | 0.372 | 0.367 | 0.309 | 0.374 |
| REPI2 | 0.333 | 0.283 | 0.355 | 0.376 | 0.258 | 0.334 |
| REPI3 | 0.272 | 0.273 | 0.233 | 0.301 | 0.225 | 0.322 |

Covariance Matrix

| | PMV1 | PMV2 | PMV3 | PEV1 | PEV2 | PEV3 |
|---|---|---|---|---|---|---|
| PMV1 | 0.639 | | | | | |
| PMV2 | 0.354 | 0.620 | | | | |
| PMV3 | 0.316 | 0.345 | 0.591 | | | |
| PEV1 | 0.320 | 0.282 | 0.269 | 0.650 | | |
| PEV2 | 0.355 | 0.321 | 0.310 | 0.471 | 0.730 | |
| PEV3 | 0.288 | 0.240 | 0.236 | 0.448 | 0.477 | 0.643 |
| PSV1 | 0.293 | 0.244 | 0.193 | 0.302 | 0.350 | 0.317 |
| PSV2 | 0.310 | 0.242 | 0.261 | 0.346 | 0.366 | 0.382 |
| PSV3 | 0.290 | 0.245 | 0.256 | 0.271 | 0.318 | 0.277 |
| SAT1 | 0.398 | 0.396 | 0.355 | 0.357 | 0.381 | 0.330 |
| SAT2 | 0.375 | 0.360 | 0.387 | 0.341 | 0.393 | 0.317 |
| SAT3 | 0.304 | 0.273 | 0.307 | 0.272 | 0.321 | 0.261 |
| REPI1 | 0.392 | 0.352 | 0.320 | 0.365 | 0.403 | 0.327 |
| REPI2 | 0.389 | 0.344 | 0.280 | 0.317 | 0.332 | 0.295 |
| REPI3 | 0.292 | 0.324 | 0.266 | 0.293 | 0.264 | 0.214 |

Covariance Matrix

| | PSV1 | PSV2 | PSV3 | SAT1 | SAT2 | SAT3 |
|---|---|---|---|---|---|---|
| PSV1 | 0.629 | | | | | |
| PSV2 | 0.337 | 0.685 | | | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| PSV3 | 0.344 | 0.376 | 0.633 | | | |
| SAT1 | 0.329 | 0.322 | 0.375 | 0.724 | | |
| SAT2 | 0.265 | 0.316 | 0.330 | 0.475 | 0.723 | |
| SAT3 | 0.243 | 0.251 | 0.263 | 0.344 | 0.403 | 0.592 |
| REPI1 | 0.325 | 0.287 | 0.334 | 0.467 | 0.406 | 0.353 |
| REPI2 | 0.293 | 0.316 | 0.346 | 0.421 | 0.400 | 0.304 |
| REPI3 | 0.286 | 0.227 | 0.267 | 0.346 | 0.291 | 0.302 |

Covariance Matrix

| | REPI1 | REPI2 | REPI3 |
|---|---|---|---|
| REPI1 | 0.753 | | |
| REPI2 | 0.532 | 0.753 | |
| REPI3 | 0.450 | 0.355 | 0.780 |

Means

| PQ1 | PQ2 | PQ3 | PFV1 | PFV2 | PFV3 |
|---|---|---|---|---|---|
| 3.505 | 3.410 | 3.420 | 3.495 | 3.565 | 3.425 |

Means

| PMV1 | PMV2 | PMV3 | PEV1 | PEV2 | PEV3 |
|---|---|---|---|---|---|
| 3.655 | 3.730 | 3.680 | 3.445 | 3.385 | 3.235 |

Means

| PSV1 | PSV2 | PSV3 | SAT1 | SAT2 | SAT3 |
|---|---|---|---|---|---|
| 3.380 | 3.170 | 3.125 | 3.495 | 3.530 | 3.470 |

Means

| REPI1 | REPI2 | REPI3 |
|---|---|---|
| 3.465 | 3.325 | 3.435 |

Standard Deviations

| PQ1 | PQ2 | PQ3 | PFV1 | PFV2 | PFV3 |
|---|---|---|---|---|---|
| 0.808 | 0.816 | 0.823 | 0.796 | 0.741 | 0.871 |

Standard Deviations

| PMV1 | PMV2 | PMV3 | PEV1 | PEV2 | PEV3 |
|---|---|---|---|---|---|
| 0.799 | 0.788 | 0.768 | 0.806 | 0.855 | 0.802 |

Standard Deviations

| PSV1 | PSV2 | PSV3 | SAT1 | SAT2 | SAT3 |
|---|---|---|---|---|---|
| 0.793 | 0.827 | 0.795 | 0.851 | 0.850 | 0.769 |

Standard Deviations

| REPI1 | REPI2 | REPI3 |
|---|---|---|
| 0.867 | 0.868 | 0.883 |

The Problem used 43736 Bytes (= 0.1% of available workspace)

## Lampiran 5. Output Structural Equation Modeling

DATE: 5/11/2014
TIME: 10:32

L I S R E L 8.70

BY

Karl G. Jöreskog & Dag Sörbom

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The following lines were read from file E:\Data Skripsi\Skripsi sem.spl:

```
OBSERVED VARIABEL PQ1-PQ3 PFV1-PFV3 PMV1-PMV3 PEV1-PEV3 PSV1-PSV3
SAT1-SAT3 REPI1-REPI3
COVARIANCE MATRIX FROM FILE E:\SKRIPSISEM.COV
SAMPLE SIZE 200
LATENT VARIABLES Per_Qual PFunc_Va PMon_Val PEmo_Val PSoc_Val Satisfac
Repur_In
RELATIONSHIP:
PQ1=1*Per_Qual
PQ2-PQ3=Per_Qual
PFV1=1*PFunc_Va
PFV2-PFV3=PFunc_Va
PMV1=1*PMon_Val
PMV2-PMV3=PMon_Val
PEV1=1*PEmo_Val
PEV2-PEV3=PEmo_Val
PSV1=1*PSoc_Val
PSV2-PSV3=PSoc_Val
SAT1=1*Satisfac
SAT2-SAT3=Satisfac
REPI1=1*Repur_In
REPI2-REPI3=Repur_In
PFunc_Va=Per_Qual
PMon_Val=Per_Qual
PEmo_Val=Per_Qual
PSoc_Val=Per_Qual
Satisfac=PFunc_Va PMon_Val PEmo_Val PSoc_Val
```

Repur_In=Satisfac
OPTIONS: SC EF
PATH DIAGRAM
END OF PROGRAM

Sample Size = 200

Covariance Matrix

| | PFV1 | PFV2 | PFV3 | PMV1 | PMV2 | PMV3 |
|---|---|---|---|---|---|---|
| PFV1 | 0.63 | | | | | |
| PFV2 | 0.34 | 0.55 | | | | |
| PFV3 | 0.39 | 0.38 | 0.76 | | | |
| PMV1 | 0.38 | 0.33 | 0.37 | 0.64 | | |
| PMV2 | 0.34 | 0.30 | 0.39 | 0.35 | 0.62 | |
| PMV3 | 0.35 | 0.28 | 0.35 | 0.32 | 0.35 | 0.59 |
| PEV1 | 0.30 | 0.24 | 0.26 | 0.32 | 0.28 | 0.27 |
| PEV2 | 0.30 | 0.29 | 0.27 | 0.35 | 0.32 | 0.31 |
| PEV3 | 0.25 | 0.25 | 0.22 | 0.29 | 0.24 | 0.24 |
| PSV1 | 0.26 | 0.24 | 0.27 | 0.29 | 0.24 | 0.19 |
| PSV2 | 0.27 | 0.24 | 0.25 | 0.31 | 0.24 | 0.26 |
| PSV3 | 0.28 | 0.25 | 0.29 | 0.29 | 0.24 | 0.26 |
| SAT1 | 0.41 | 0.38 | 0.46 | 0.40 | 0.40 | 0.36 |
| SAT2 | 0.42 | 0.36 | 0.36 | 0.37 | 0.36 | 0.39 |
| SAT3 | 0.30 | 0.29 | 0.31 | 0.30 | 0.27 | 0.31 |
| REPI1 | 0.37 | 0.31 | 0.37 | 0.39 | 0.35 | 0.32 |
| REPI2 | 0.38 | 0.26 | 0.33 | 0.39 | 0.34 | 0.28 |
| REPI3 | 0.30 | 0.23 | 0.32 | 0.29 | 0.32 | 0.27 |
| PQ1 | 0.41 | 0.36 | 0.39 | 0.36 | 0.31 | 0.31 |
| PQ2 | 0.38 | 0.33 | 0.38 | 0.37 | 0.32 | 0.29 |
| PQ3 | 0.37 | 0.32 | 0.38 | 0.40 | 0.35 | 0.32 |

Covariance Matrix

| | PEV1 | PEV2 | PEV3 | PSV1 | PSV2 | PSV3 |
|---|---|---|---|---|---|---|
| PEV1 | 0.65 | | | | | |
| PEV2 | 0.47 | 0.73 | | | | |
| PEV3 | 0.45 | 0.48 | 0.64 | | | |
| PSV1 | 0.30 | 0.35 | 0.32 | 0.63 | | |
| PSV2 | 0.35 | 0.37 | 0.38 | 0.34 | 0.68 | |
| PSV3 | 0.27 | 0.32 | 0.28 | 0.34 | 0.38 | 0.63 |
| SAT1 | 0.36 | 0.38 | 0.33 | 0.33 | 0.32 | 0.38 |
| SAT2 | 0.34 | 0.39 | 0.32 | 0.26 | 0.32 | 0.33 |
| SAT3 | 0.27 | 0.32 | 0.26 | 0.24 | 0.25 | 0.26 |
| REPI1 | 0.36 | 0.40 | 0.33 | 0.32 | 0.29 | 0.33 |
| REPI2 | 0.32 | 0.33 | 0.30 | 0.29 | 0.32 | 0.35 |
| REPI3 | 0.29 | 0.26 | 0.21 | 0.29 | 0.23 | 0.27 |
| PQ1 | 0.33 | 0.32 | 0.31 | 0.27 | 0.25 | 0.31 |
| PQ2 | 0.27 | 0.32 | 0.29 | 0.29 | 0.23 | 0.28 |
| PQ3 | 0.31 | 0.32 | 0.29 | 0.28 | 0.25 | 0.29 |

Covariance Matrix

| | SAT1 | SAT2 | SAT3 | REPI1 | REPI2 | REPI3 |
|---|---|---|---|---|---|---|
| SAT1 | 0.72 | | | | | |
| SAT2 | 0.48 | 0.72 | | | | |
| SAT3 | 0.34 | 0.40 | 0.59 | | | |
| REPI1 | 0.47 | 0.41 | 0.35 | 0.75 | | |
| REPI2 | 0.42 | 0.40 | 0.30 | 0.53 | 0.75 | |
| REPI3 | 0.35 | 0.29 | 0.30 | 0.45 | 0.36 | 0.78 |
| PQ1 | 0.46 | 0.39 | 0.32 | 0.39 | 0.33 | 0.27 |
| PQ2 | 0.44 | 0.32 | 0.30 | 0.38 | 0.28 | 0.27 |
| PQ3 | 0.42 | 0.36 | 0.30 | 0.37 | 0.36 | 0.23 |

Covariance Matrix

| | PQ1 | PQ2 | PQ3 |
|---|---|---|---|
| PQ1 | 0.65 | | |
| PQ2 | 0.48 | 0.67 | |
| PQ3 | 0.42 | 0.46 | 0.68 |

Number of Iterations = 15

LISREL Estimates (Maximum Likelihood)

Measurement Equations

PFV1 = 1.00*PFunc_Va, Errorvar.= 0.24 , $R^2$ = 0.63
(0.030)
7.98

PFV2 = 0.89*PFunc_Va, Errorvar.= 0.23 , $R^2$ = 0.57
(0.078) (0.028)
11.38 8.44

PFV3 = 1.02*PFunc_Va, Errorvar.= 0.35 , $R^2$ = 0.54
(0.092) (0.040)
11.02 8.63

PMV1 = 1.00*PMon_Val, Errorvar.= 0.25 , $R^2$ = 0.60
(0.032)
8.00

PMV2 = 0.94*PMon_Val, Errorvar.= 0.28 , $R^2$ = 0.54
(0.088) (0.033)
10.69 8.49

PMV3 = 0.88*PMon_Val, Errorvar.= 0.29 , $R^2$ = 0.51
(0.086) (0.033)

10.31 8.69

PEV1 = 1.00*PEmo_Val, Errorvar.= 0.20 , $R^2$ = 0.69
(0.029)
7.01

PEV2 = 1.07*PEmo_Val, Errorvar.= 0.21 , $R^2$ = 0.71
(0.081) (0.032)
13.22 6.72

PEV3 = 0.99*PEmo_Val, Errorvar.= 0.21 , $R^2$ = 0.68
(0.076) (0.029)
12.90 7.16

PSV1 = 1.00*PSoc_Val, Errorvar.= 0.31 , $R^2$ = 0.51
(0.039)
7.87

PSV2 = 1.04*PSoc_Val, Errorvar.= 0.34 , $R^2$ = 0.51
(0.12) (0.043)
8.77 7.89

PSV3 = 1.11*PSoc_Val, Errorvar.= 0.24 , $R^2$ = 0.62
(0.12) (0.036)
9.48 6.58

SAT1 = 1.00*Satisfac, Errorvar.= 0.22 , $R^2$ = 0.70
(0.027)
8.04

SAT2 = 0.93*Satisfac, Errorvar.= 0.28 , $R^2$ = 0.60
(0.072) (0.032)
12.91 8.76

SAT3 = 0.75*Satisfac, Errorvar.= 0.31 , $R^2$ = 0.48
(0.068) (0.033)
10.93 9.27

REPI1 = 1.00*Repur_In, Errorvar.= 0.16 , $R^2$ = 0.79
(0.032)
4.96

REPI2 = 0.89*Repur_In, Errorvar.= 0.28 , $R^2$ = 0.62
(0.068) (0.037)
12.96 7.75

REPI3 = 0.74*Repur_In, Errorvar.= 0.46 , $R^2$ = 0.41
(0.075) (0.050)
9.82 9.08

PQ1 = 1.00*Per_Qual, Errorvar.= 0.22 , $R^2$ = 0.66

(0.026)
8.49

PQ2 = 0.98*Per_Qual, Errorvar.= 0.26 , $R^2$ = 0.61
(0.078) (0.029)
12.52 8.75

PQ3 = 0.97*Per_Qual, Errorvar.= 0.27 , $R^2$ = 0.60
(0.079) (0.031)
12.33 8.82

Structural Equations

PFunc_Va = 0.92*Per_Qual, Errorvar.= 0.037 , $R^2$ = 0.91
(0.077) (0.019)
11.87 2.00

PMon_Val = 0.89*Per_Qual, Errorvar.= 0.042 , $R^2$ = 0.89
(0.078) (0.020)
11.44 2.10

PEmo_Val = 0.75*Per_Qual, Errorvar.= 0.21 , $R^2$ = 0.54
(0.079) (0.035)
9.47 5.87

PSoc_Val = 0.67*Per_Qual, Errorvar.= 0.13 , $R^2$ = 0.60
(0.079) (0.030)
8.47 4.34

Satisfac = 0.42*PFunc_Va + 0.45*PMon_Val + 0.14*PEmo_Val + 0.20*PSoc_Val, Errorvar.= 0.034 , $R^2$ = 0.93
(0.20) (0.20) (0.069) (0.097) (0.016)
2.09 2.19 2.07 2.07 2.21

Repur_In = 0.92*Satisfac, Errorvar.= 0.17 , $R^2$ = 0.72
(0.074) (0.035)
12.39 4.82

Reduced Form Equations

PFunc_Va = 0.92*Per_Qual, Errorvar.= 0.037, $R^2$ = 0.91
(0.077)
11.87

PMon_Val = 0.89*Per_Qual, Errorvar.= 0.042, $R^2$ = 0.89
(0.078)
11.44

PEmo_Val = 0.75*Per_Qual, Errorvar.= 0.21, $R^2$ = 0.54
(0.079)
9.47

PSoc_Val = 0.67*Per_Qual, Errorvar.= 0.13, $R^2$ = 0.60
(0.079)
8.47

Satisfac = 1.02*Per_Qual, Errorvar.= 0.058, $R^2$ = 0.88
(0.080)
12.80

Repur_In = 0.94*Per_Qual, Errorvar.= 0.22, $R^2$ = 0.63
(0.083)
11.30

Variances of Independent Variables

| Per_Qual |
|---|
| 0.43 |
| (0.06) |
| 6.81 |

Covariance Matrix of Latent Variables

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFunc_Va | 0.40 | | | | | |
| PMon_Val | 0.35 | 0.38 | | | | |
| PEmo_Val | 0.29 | 0.29 | 0.45 | | | |
| PSoc_Val | 0.26 | 0.26 | 0.21 | 0.32 | | |
| Satisfac | 0.42 | 0.41 | 0.36 | 0.32 | 0.50 | |
| Repur_In | 0.38 | 0.38 | 0.33 | 0.29 | 0.46 | 0.59 |
| Per_Qual | 0.39 | 0.38 | 0.32 | 0.29 | 0.44 | 0.40 |

Covariance Matrix of Latent Variables

| | Per_Qual |
|---|---|
| Per_Qual | 0.43 |

Goodness of Fit Statistics

Degrees of Freedom = 180
Minimum Fit Function Chi-Square = 260.74 (P = 0.00)
Normal Theory Weighted Least Squares Chi-Square = 259.90 (P = 0.00)
Estimated Non-centrality Parameter (NCP) = 79.90

90 Percent Confidence Interval for NCP = (40.98 ; 126.83)

Minimum Fit Function Value = 1.31
Population Discrepancy Function Value (F0) = 0.40
90 Percent Confidence Interval for F0 = (0.21 ; 0.64)
Root Mean Square Error of Approximation (RMSEA) = 0.047
90 Percent Confidence Interval for RMSEA = (0.034 ; 0.060)
P-Value for Test of Close Fit (RMSEA < 0.05) = 0.63

Expected Cross-Validation Index (ECVI) = 1.82
90 Percent Confidence Interval for ECVI = (1.62 ; 2.05)
ECVI for Saturated Model = 2.32
ECVI for Independence Model = 51.84

Chi-Square for Independence Model with 210 Degrees of Freedom = 10274.01
Independence AIC = 10316.01
Model AIC = 361.90
Saturated AIC = 462.00
Independence CAIC = 10406.28
Model CAIC = 581.12
Saturated CAIC = 1454.91

Normed Fit Index (NFI) = 0.97
Non-Normed Fit Index (NNFI) = 0.99
Parsimony Normed Fit Index (PNFI) = 0.84
Comparative Fit Index (CFI) = 0.99
Incremental Fit Index (IFI) = 0.99
Relative Fit Index (RFI) = 0.97

Critical N (CN) = 174.29

Root Mean Square Residual (RMR) = 0.032
Standardized RMR = 0.048
Goodness of Fit Index (GFI) = 0.89
Adjusted Goodness of Fit Index (AGFI) = 0.86
Parsimony Goodness of Fit Index (PGFI) = 0.69

The Modification Indices Suggest to Add the

| Path to | from | Decrease in Chi-Square | New Estimate |
|---|---|---|---|
| PSV2 | PEmo_Val | 13.5 | 0.38 |
| PFunc_Va | PMon_Val | 14.6 | 1.25 |
| PMon_Val | PFunc_Va | 14.6 | 1.40 |
| PMon_Val | Satisfac | 11.3 | 1.18 |
| PEmo_Val | PSoc_Val | 27.6 | 0.76 |
| PEmo_Val | Satisfac | 19.5 | 2.78 |
| PSoc_Val | PEmo_Val | 27.6 | 0.48 |
| PSoc_Val | Satisfac | 24.4 | 2.72 |

The Modification Indices Suggest to Add an Error Covariance

| Between | and | Decrease in Chi-Square | New Estimate |
|---|---|---|---|
| PMon_Val | PFunc_Va | 14.6 | 0.05 |

| | | | |
|---|---|---|---|
| PSoc_Val | PEmo_Val | 27.6 | 0.10 |
| PSV2 | PEV3 | 11.1 | 0.08 |
| PQ2 | SAT2 | 8.7 | -0.06 |
| PQ2 | REPI2 | 7.9 | -0.06 |
| PQ2 | PQ1 | 16.3 | 0.08 |
| PQ3 | PQ2 | 10.9 | 0.07 |

Standardized Solution

LAMBDA-Y

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFV1 | 0.63 | - - | - - | - - | - - | - - |
| PFV2 | 0.56 | - - | - - | - - | - - | - - |
| PFV3 | 0.64 | - - | - - | - - | - - | - - |
| PMV1 | - - | 0.62 | - - | - - | - - | - - |
| PMV2 | - - | 0.58 | - - | - - | - - | - - |
| PMV3 | - - | 0.55 | - - | - - | - - | - - |
| PEV1 | - - | - - | 0.67 | - - | - - | - - |
| PEV2 | - - | - - | 0.72 | - - | - - | - - |
| PEV3 | - - | - - | 0.66 | - - | - - | - - |
| PSV1 | - - | - - | - - | 0.56 | - - | - - |
| PSV2 | - - | - - | - - | 0.59 | - - | - - |
| PSV3 | - - | - - | - - | 0.63 | - - | - - |
| SAT1 | - - | - - | - - | - - | 0.71 | - - |
| SAT2 | - - | - - | - - | - - | 0.66 | - - |
| SAT3 | - - | - - | - - | - - | 0.53 | - - |
| REPI1 | - - | - - | - - | - - | - - | 0.77 |
| REPI2 | - - | - - | - - | - - | - - | 0.68 |
| REPI3 | - - | - - | - - | - - | - - | 0.57 |

LAMBDA-X

| | Per_Qual |
|---|---|
| PQ1 | 0.66 |
| PQ2 | 0.64 |
| PQ3 | 0.64 |

BETA

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFunc_Va | - - | - - | - - | - - | - - | - - |
| PMon_Val | - - | - - | - - | - - | - - | - - |
| PEmo_Val | - - | - - | - - | - - | - - | - - |
| PSoc_Val | - - | - - | - - | - - | - - | - - |
| Satisfac | 0.37 | 0.39 | 0.13 | 0.16 | - - | - - |
| Repur_In | - - | - - | - - | - - | 0.85 | - - |

GAMMA

| | Per_Qual |
|---|---|
| PFunc_Va | 0.95 |
| PMon_Val | 0.94 |
| PEmo_Val | 0.73 |
| PSoc_Val | 0.77 |
| Satisfac | - - |
| Repur_In | - - |

Correlation Matrix of ETA and KSI

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFunc_Va | 1.00 | | | | | |
| PMon_Val | 0.90 | 1.00 | | | | |
| PEmo_Val | 0.70 | 0.69 | 1.00 | | | |
| PSoc_Val | 0.73 | 0.73 | 0.57 | 1.00 | | |
| Satisfac | 0.93 | 0.93 | 0.75 | 0.79 | 1.00 | |
| Repur_In | 0.79 | 0.79 | 0.64 | 0.67 | 0.85 | 1.00 |
| Per_Qual | 0.95 | 0.94 | 0.73 | 0.77 | 0.94 | 0.80 |

Correlation Matrix of ETA and KSI

| | Per_Qual |
|---|---|
| Per_Qual | 1.00 |

PSI

Note: This matrix is diagonal.

| PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|
| 0.09 | 0.11 | 0.46 | 0.40 | 0.07 | 0.28 |

Regression Matrix ETA on KSI (Standardized)

| | Per_Qual |
|---|---|
| PFunc_Va | 0.95 |
| PMon_Val | 0.94 |
| PEmo_Val | 0.73 |
| PSoc_Val | 0.77 |
| Satisfac | 0.94 |
| Repur_In | 0.80 |

Completely Standardized Solution

LAMBDA-Y

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFV1 | 0.79 | - - | - - | - - | - - | - - |
| PFV2 | 0.76 | - - | - - | - - | - - | - - |
| PFV3 | 0.74 | - - | - - | - - | - - | - - |
| PMV1 | - - | 0.78 | - - | - - | - - | - - |
| PMV2 | - - | 0.74 | - - | - - | - - | - - |
| PMV3 | - - | 0.71 | - - | - - | - - | - - |
| PEV1 | - - | - - | 0.83 | - - | - - | - - |
| PEV2 | - - | - - | 0.84 | - - | - - | - - |
| PEV3 | - - | - - | 0.82 | - - | - - | - - |
| PSV1 | - - | - - | - - | 0.71 | - - | - - |
| PSV2 | - - | - - | - - | 0.71 | - - | - - |
| PSV3 | - - | - - | - - | 0.79 | - - | - - |
| SAT1 | - - | - - | - - | - - | 0.84 | - - |
| SAT2 | - - | - - | - - | - - | 0.78 | - - |
| SAT3 | - - | - - | - - | - - | 0.69 | - - |
| REPI1 | - - | - - | - - | - - | - - | 0.89 |
| REPI2 | - - | - - | - - | - - | - - | 0.79 |
| REPI3 | - - | - - | - - | - - | - - | 0.64 |

LAMBDA-X

| | Per_Qual |
|---|---|
| PQ1 | 0.81 |
| PQ2 | 0.78 |
| PQ3 | 0.77 |

BETA

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFunc_Va | - - | - - | - - | - - | - - | - - |
| PMon_Val | - - | - - | - - | - - | - - | - - |
| PEmo_Val | - - | - - | - - | - - | - - | - - |
| PSoc_Val | - - | - - | - - | - - | - - | - - |
| Satisfac | 0.37 | 0.39 | 0.13 | 0.16 | - - | - - |
| Repur_In | - - | - - | - - | - - | 0.85 | - - |

GAMMA

| | Per_Qual |
|---|---|
| PFunc_Va | 0.95 |
| PMon_Val | 0.94 |
| PEmo_Val | 0.73 |
| PSoc_Val | 0.77 |
| Satisfac | - - |
| Repur_In | - - |

Correlation Matrix of ETA and KSI

| | PFunc_Va | PMon_Val | PEmo_Val | PSoc_Val | Satisfac | Repur_In |
|---|---|---|---|---|---|---|
| PFunc_Va | 1.00 | | | | | |
| PMon_Val | 0.90 | 1.00 | | | | |
| PEmo_Val | 0.70 | 0.69 | 1.00 | | | |
| PSoc_Val | 0.73 | 0.73 | 0.57 | 1.00 | | |
| Satisfac | 0.93 | 0.93 | 0.75 | 0.79 | 1.00 | |
| Repur_In | 0.79 | 0.79 | 0.64 | 0.67 | 0.85 | 1.00 |
| Per_Qual | 0.95 | 0.94 | 0.73 | 0.77 | 0.94 | 0.80 |

Correlation Matrix of ETA and KSI

| | Per_Qual |
|---|---|
| Per_Qual | 1.00 |

Time used: 0.094 Seconds

**Lampiran 6. Data Kuesioner**

| No | GEN | AGE | EDU | JOB | PQ | | | PFV | | | PMV | | | PEV | | | PSV | | | SAT | | | REPI | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 2 | 3 |
| 1 | 2 | 2 | 2 | 3 | 3 | 3 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 4 |
| 2 | 2 | 3 | 3 | 1 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 3 | 5 | 5 | 4 | 4 | 5 | 4 |
| 3 | 2 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 2 |
| 4 | 2 | 3 | 2 | 3 | 2 | 1 | 2 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 2 | 2 | 3 |
| 5 | 2 | 2 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 3 |
| 6 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 3 | 2 |
| 7 | 1 | 3 | 3 | 1 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 4 |
| 8 | 2 | 3 | 2 | 1 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 2 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 |
| 9 | 2 | 3 | 2 | 4 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 2 | 3 | 1 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 3 | 2 | 2 | 3 |
| 10 | 1 | 2 | 3 | 2 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 3 | 3 |
| 11 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 |
| 12 | 2 | 3 | 3 | 2 | 5 | 4 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 |
| 13 | 2 | 2 | 2 | 3 | 2 | 2 | 1 | 3 | 2 | 1 | 3 | 3 | 3 | 4 | 4 | 3 | 2 | 3 | 3 | 2 | 3 | 2 | 2 | 1 | 3 |
| 14 | 2 | 3 | 2 | 1 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 |
| 15 | 2 | 3 | 2 | 2 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 5 | 5 | 4 |
| 16 | 1 | 3 | 3 | 1 | 3 | 2 | 3 | 2 | 2 | 3 | 2 | 3 | 2 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 2 | 2 | 2 | 3 | 3 |

| | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 17 | 2 | 3 | 3 | 1 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 3 |
| 18 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 2 | 2 | 3 | 3 | 3 | 3 | 2 | 3 |
| 19 | 2 | 3 | 3 | 2 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 5 | 5 | 5 |
| 20 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 4 | 4 | 2 |
| 21 | 2 | 3 | 3 | 1 | 3 | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 3 | 4 | 4 | 4 | 4 | 3 | 2 | 3 | 3 | 3 | 3 | 2 | 3 |
| 22 | 2 | 3 | 2 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 2 | 2 | 3 | 3 | 2 | 2 | 3 | 3 |
| 23 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 |
| 24 | 2 | 3 | 2 | 1 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 3 | 4 | 3 | 3 | 4 | 5 | 5 | 5 | 5 | 4 |
| 25 | 2 | 3 | 2 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 3 | 4 | 3 | 3 |
| 26 | 2 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 |
| 27 | 1 | 3 | 2 | 2 | 2 | 1 | 2 | 3 | 2 | 1 | 2 | 3 | 3 | 2 | 3 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 2 | 2 | 1 |
| 28 | 2 | 3 | 3 | 1 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 3 | 4 | 3 | 3 | 5 | 4 | 4 | 4 | 3 | 4 |
| 29 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 3 |
| 30 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 3 | 3 | 2 | 3 | 2 | 3 |
| 31 | 1 | 2 | 2 | 2 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 5 | 5 | 3 | 4 | 3 | 3 | 4 | 3 | 4 | 5 | 5 | 4 | 3 | 5 |
| 32 | 2 | 3 | 3 | 2 | 3 | 4 | 3 | 3 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 4 |
| 33 | 2 | 1 | 2 | 4 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 2 | 1 | 2 | 2 | 3 | 3 | 2 | 4 |
| 34 | 1 | 3 | 2 | 1 | 3 | 3 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 |
| 35 | 2 | 3 | 2 | 3 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 5 |
| 36 | 1 | 3 | 3 | 2 | 3 | 4 | 5 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 2 | 3 | 3 | 4 | 3 | 2 | 3 |

| | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 37 | 1 | 1 | 3 | 2 | 4 | 4 | 4 | 3 | 3 | 4 | 5 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 |
| 38 | 2 | 2 | 2 | 3 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 5 |
| 39 | 1 | 3 | 3 | 1 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 5 |
| 40 | 2 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 2 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 3 |
| 41 | 1 | 1 | 3 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 2 | 2 | 4 | 3 | 3 | 2 | 3 | 4 | 3 | 2 | 4 |
| 42 | 2 | 2 | 3 | 1 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 5 | 5 | 5 | 5 | 5 |
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| 188 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 2 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 2 | 2 |
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| 193 | 2 | 3 | 2 | 3 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 5 |
| 194 | 1 | 3 | 2 | 1 | 3 | 3 | 3 | 2 | 2 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 2 |
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| 196 | 2 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 |

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| 197 | 2 | 3 | 2 | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
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