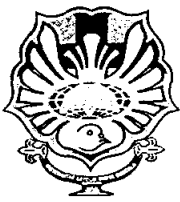


LAMPIRAN



YAYASAN WIDYA MANDALA SURABAYA
UNIVERSITAS KATOLIK WIDYA MANDALA SURABAYA
FAKULTAS PSIKOLOGI

Jl. Dinoyo 42 - 44, Telp. 5678478 (hunting) Ext. 161, Fax. 5610818 Surabaya - 60265

Nomor : 501 /WM08/T/2005
Hal : Ijin Penyebaran Angket

13 Mei 2005

Kepada : Yth. Bpk. Christyanto
Pimpinan
Hanwe Factory Outlet
Jl. Ngagel Jaya Selatan 163-165
Surabaya


Dengan hormat kami beritahukan bahwa mahasiswa tersebut di bawah ini:

Nama : Maria Anggriani
Fakultas : Psikologi
Nomor pokok : 7103000079

sedang menyusun skripsi dengan judul **“Hubungan Persepsi Terhadap Kualitas Pelayanan Dengan Kepuasan Konsumen Pasca Pembelian”**.

Sehubungan dengan hal tersebut kami mohon sudi kiranya Bapak/Ibu berkenan mengiinkan untuk menyebarkan angket di tempat Bapak/Ibu yang selanjutnya akan digunakan bagi mahasiswa bersangkutan untuk melakukan penelitiannya.

Atas terkabulnya permohonan ini, kami mengucapkan terima kasih.

Dekan,

Y. Yettie Wandansari, M.Si.
NIK. 711.98.0337

HANWE OUTLET

Jl. Ngagel Jaya Selatan 163 – 165, Surabaya

Jl. Kapas Krampung 69 Surabaya

Jl. Raya Menganti 117 Surabaya

Surabaya, 4 Juli 2005

Kepada Yth.

Pimpinan Universitas Widya Mandala

Jl. Dinoyo 42 – 44

Surabaya

Lampiran : 1(satu) lembar

Perihal : Ijin Pengambilan Data

Dengan adanya surat ijin dari Universitas Widya Mandala dengan No 501/WM08/T/2005 Fakultas Psikologi perihal surat ijin penyebaran angket, maka bersama ini diberitahukan dengan hormat bahwa:

Nama : Maria Anggriani

Fakultas : Psikologi

Nomor Pokok : 7103000079

telah melaksanakan penyebaran angket selama satu minggu di Hanwe outlet terhitung mulai tanggal 27 Juni 2005 – 4 Juli 2005, yang telah dilaksanakan dengan baik dan lancar.

Demikian untuk dijadikan maklum.

Pimpinan Hanwe Outlet,



Christyanto Liauw

Tabel Skoring angket Bagian A

No. Subjek	No. Soal																																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	
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Tabel Skoring angket Bagian B

No. bjeK	No. Soal																																						
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	
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Reliabilitas Skala Kepuasan Konsumen Pasca Pembelian (Putaran I)

***** Method 1 (space saver) will be used for this analysis *****

R E L I A B I L I T Y A N A L Y S I S - S C A L E (A L P H A)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
A1	103,5000	453,4894	,8115	,9660
A2	103,6250	454,2394	,6890	,9665
A3	104,0208	460,5315	,5290	,9673
A4	103,7917	460,1259	,5333	,9673
A5	103,3958	460,8400	,5620	,9671
A6	103,5208	463,9996	,4723	,9676
A7	103,2917	450,2535	,7371	,9662
A8	103,3750	455,6436	,7243	,9664
A9	103,9583	472,2110	,2221	,9689
A10	103,7500	457,5957	,6241	,9668
A11	103,3125	458,0066	,6518	,9667
A12	103,2500	442,7872	,8548	,9655
A13	104,0417	458,5089	,5264	,9674
A14	103,2500	470,8298	,3915	,9678
A15	103,5625	450,5066	,7324	,9663
A16	103,4583	457,7429	,7354	,9664
A17	103,6042	456,4996	,6179	,9669
A18	103,4375	453,4428	,8265	,9659
A19	103,5417	457,2748	,5846	,9671
A20	103,4792	445,7017	,7779	,9660
A21	103,2500	450,2766	,7258	,9663
A22	103,6458	447,2974	,8051	,9659
A23	103,2083	463,5727	,4829	,9675
A24	103,5417	452,8067	,6505	,9667
A25	103,4375	447,2726	,8496	,9656
A26	103,0833	459,0993	,6074	,9669
A27	103,3750	454,2394	,7413	,9663
A28	103,5417	455,5301	,7277	,9663
A29	103,2917	460,9770	,5419	,9672
A30	103,4167	449,4397	,6992	,9665
A31	103,2292	458,6485	,6732	,9666
A32	103,5417	452,8067	,6989	,9665
A33	103,5208	456,7230	,8225	,9661
A34	103,8125	450,6662	,7418	,9662
A35	103,5208	457,8719	,6928	,9665
A36	103,4583	448,9344	,8387	,9657

R E L I A B I L I T Y A N A L Y S I S - S C A L E (A L P H A)

Reliability Coefficients

N of Cases = 48,0

N of Items = 36

Alpha = ,9675

Reliabilitas Skala Kepuasan Konsumen Pasca Pembelian (Putaran II)

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
A1	94,8542	417,1485	,8105	,9678
A2	94,9792	417,7230	,6919	,9683
A3	95,3750	424,7500	,5043	,9693
A4	95,1458	423,4889	,5327	,9692
A5	94,7500	424,2340	,5597	,9690
A7	94,6458	413,4251	,7523	,9680
A8	94,7292	419,1804	,7243	,9682
A10	95,1042	421,4145	,6135	,9687
A11	94,6667	421,0780	,6629	,9685
A12	94,6042	406,2868	,8687	,9672
A13	95,3958	422,6272	,5083	,9694
A15	94,9167	414,0355	,7380	,9681
A16	94,8125	421,5173	,7245	,9682
A17	94,9583	419,8280	,6223	,9687
A18	94,7917	417,2323	,8214	,9677
A19	94,8958	420,7336	,5845	,9689
A20	94,8333	409,0780	,7915	,9677
A21	94,6042	413,3506	,7432	,9680
A22	95,0000	411,1064	,8069	,9677
A23	94,5625	427,0173	,4758	,9694
A24	94,8958	416,1804	,6572	,9686
A25	94,7917	410,8918	,8568	,9674
A26	94,4375	422,6343	,6031	,9688
A27	94,7292	417,9889	,7366	,9681
A28	94,8958	419,4570	,7158	,9682
A29	94,6458	423,9783	,5508	,9691
A30	94,7708	412,6910	,7120	,9683
A31	94,5833	422,8440	,6481	,9686
A32	94,8958	416,2655	,7040	,9683
A33	94,8750	420,0691	,8279	,9679
A34	95,1667	414,6950	,7340	,9681
A35	94,8750	421,3457	,6919	,9684
A36	94,8125	412,5386	,8446	,9675

RELIABILITY ANALYSIS - SCALE (ALPHA)

Reliability Coefficients

N of Cases = 48,0

N of Items = 33

Alpha = ,9693

Reliabilitas Skala Kepuasan Konsumen Pasca Pembelian (Putaran III)

***** Method 1 (space saver) will be used for this analysis *****
 RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
A1	89,1875	380,0279	,8090	,9681
A2	89,3125	380,3045	,6983	,9687
A3	89,7083	387,7429	,4892	,9699
A4	89,4792	386,3400	,5235	,9697
A5	89,0833	387,0142	,5511	,9695
A7	88,9792	376,4889	,7504	,9683
A8	89,0625	382,1024	,7184	,9686
A10	89,4375	383,7832	,6214	,9691
A11	89,0000	383,5319	,6691	,9688
A12	88,9375	369,5918	,8694	,9675
A15	89,2500	376,8723	,7416	,9684
A16	89,1458	384,0847	,7269	,9686
A17	89,2917	382,1259	,6338	,9691
A18	89,1250	379,7713	,8313	,9680
A19	89,2292	382,9889	,5957	,9693
A20	89,1667	372,0567	,7970	,9681
A21	88,9375	376,2301	,7465	,9684
A22	89,3333	374,1418	,8088	,9680
A24	89,2292	378,6910	,6665	,9689
A25	89,1250	373,9840	,8576	,9677
A26	88,7708	385,2868	,6007	,9692
A27	89,0625	380,9960	,7299	,9685
A28	89,2292	382,6910	,6995	,9687
A29	88,9792	386,2336	,5586	,9694
A30	89,1042	375,5847	,7153	,9686
A31	88,9167	385,7376	,6373	,9690
A32	89,2292	378,8613	,7116	,9686
A33	89,2083	382,7216	,8299	,9682
A34	89,5000	378,1277	,7203	,9685
A35	89,2083	384,0833	,6886	,9687
A36	89,1458	375,8719	,8360	,9678

Reliability Coefficients

N of Cases = 48,0

N of Items = 31

Alpha = ,9696

Reliabilitas Skala Kepuasan Konsumen Pasca Pembelian (Putaran IV)

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
A1	84,0833	344,1631	,8038	,9685
A2	84,2083	344,2535	,6987	,9690
A5	83,9792	350,7017	,5494	,9699
A7	83,8750	340,4947	,7546	,9687
A8	83,9583	345,9557	,7193	,9689
A10	84,3333	347,2908	,6304	,9695
A11	83,8958	347,0315	,6795	,9692
A12	83,8333	334,1418	,8679	,9679
A15	84,1458	341,1910	,7362	,9688
A16	84,0417	347,9131	,7254	,9690
A17	84,1875	345,8152	,6393	,9694
A18	84,0208	343,8081	,8300	,9683
A19	84,1250	346,5372	,6039	,9697
A20	84,0625	336,4003	,7977	,9684
A21	83,8333	340,3972	,7463	,9687
A22	84,2292	338,3506	,8106	,9683
A24	84,1250	342,7074	,6671	,9693
A25	84,0208	338,3187	,8560	,9680
A26	83,6667	348,9078	,6040	,9696
A27	83,9583	345,2748	,7186	,9689
A28	84,1250	346,8351	,6897	,9691
A29	83,8750	349,4309	,5739	,9698
A30	84,0000	339,9574	,7104	,9691
A31	83,8125	349,6024	,6316	,9694
A32	84,1250	342,9202	,7108	,9690
A33	84,1042	346,7336	,8238	,9685
A34	84,3958	342,3293	,7164	,9689
A35	84,1042	347,8400	,6896	,9691
A36	84,0417	340,1259	,8340	,9682

Reliability Coefficients

N of Cases = 48,0

N of Items = 29

Alpha = ,9700

Reliabilitas Skala Kualitas Pelayanan (Putaran I)

***** Method 1 (space saver) will be used for this analysis *****
 R E L I A B I L I T Y A N A L Y S I S - S C A L E (A L P H A)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
B1	112,2708	349,6485	,7871	,9582
B2	112,2500	354,7872	,7302	,9587
B3	112,1042	357,6698	,6428	,9592
B4	112,4583	350,5514	,8008	,9582
B5	111,8958	380,6059	-,1875	,9628
B6	112,3542	352,3613	,6464	,9592
B7	112,1042	357,9251	,6605	,9591
B8	112,2708	350,2442	,8441	,9580
B9	112,1250	374,8351	,0412	,9622
B10	112,2500	376,0638	,0000	,9621
B11	111,9167	373,8652	,0879	,9617
B12	112,7500	351,2128	,7292	,9586
B13	112,0000	367,4894	,4799	,9601
B14	112,1667	355,6738	,6396	,9592
B15	112,3333	353,2057	,5859	,9596
B16	112,5000	350,1702	,7509	,9585
B17	112,4583	350,5514	,6963	,9588
B18	112,6250	355,4309	,6786	,9589
B19	112,2292	354,2655	,7664	,9585
B20	112,3125	352,6024	,7616	,9585
B21	112,2292	351,7549	,7044	,9588
B22	112,2708	347,8613	,7783	,9583
B23	112,4167	357,7376	,6027	,9594
B24	112,2292	354,1804	,7695	,9585
B25	112,2500	358,1915	,5317	,9598
B26	112,3958	359,6910	,5254	,9598
B27	112,5833	351,0142	,8152	,9581
B28	112,5000	357,4043	,6499	,9591
B29	112,2292	359,2442	,6111	,9593
B30	112,2917	364,7216	,4330	,9602
B31	112,3125	354,6875	,6912	,9589
B32	112,3958	359,2655	,5215	,9599
B33	112,4167	354,9716	,6974	,9588
B34	112,2083	351,7004	,7184	,9587
B35	112,3750	362,4521	,4978	,9599
B36	112,3333	356,0567	,7385	,9587
B37	112,3125	349,2832	,8204	,9581
B38	112,2083	358,4238	,6313	,9592

R E L I A B I L I T Y A N A L Y S I S - S C A L E (A L P H A)

Reliability Coefficients

N of Cases = 48,0

N of Items = 38

Alpha = ,9604

Reliabilitas Skala Kualitas Pelayanan (Putaran II)

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
B1	99,1250	349,0479	,8012	,9665
B2	99,1042	354,2230	,7449	,9668
B3	98,9583	357,4450	,6454	,9673
B4	99,3125	350,2620	,8054	,9665
B6	99,2083	351,8706	,6562	,9674
B7	98,9583	357,4876	,6712	,9672
B8	99,1250	349,8989	,8508	,9662
B12	99,6042	351,6059	,7124	,9670
B13	98,8542	367,5740	,4667	,9682
B14	99,0208	355,7655	,6317	,9674
B15	99,1875	352,6662	,5964	,9678
B16	99,3542	349,6379	,7625	,9667
B17	99,3125	350,0918	,7052	,9671
B18	99,4792	355,7868	,6613	,9673
B19	99,0833	354,1631	,7645	,9667
B20	99,1667	352,6525	,7548	,9668
B21	99,0833	351,7376	,7004	,9671
B22	99,1250	347,5585	,7828	,9666
B23	99,2708	357,6485	,6005	,9676
B24	99,0833	354,2908	,7599	,9668
B25	99,1042	357,4570	,5498	,9679
B26	99,2500	359,6383	,5220	,9680
B27	99,4375	351,0598	,8085	,9665
B28	99,3542	357,3400	,6468	,9673
B29	99,0833	358,7589	,6235	,9675
B30	99,1458	364,4676	,4369	,9683
B31	99,1667	354,3546	,6973	,9671
B32	99,2500	358,6170	,5375	,9679
B33	99,2708	354,8400	,6967	,9671
B34	99,0625	351,6769	,7145	,9670
B35	99,2292	362,6485	,4847	,9681
B36	99,1875	355,5598	,7516	,9668
B37	99,1667	349,4184	,8112	,9664
B38	99,0625	357,8896	,6454	,9673

RELIABILITY ANALYSIS - SCALE (ALPHA)

Reliability Coefficients

N of Cases = 48,0

N of Items = 34

Alpha = ,9681

Reliabilitas Skala Kualitas Pelayanan (Putaran III)

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

Item-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
B1	92,7500	329,4681	,7930	,9667
B2	92,7292	334,3293	,7418	,9671
B3	92,5833	337,5674	,6381	,9676
B4	92,9375	330,6556	,7966	,9667
B6	92,8333	332,0142	,6543	,9676
B7	92,5833	337,6099	,6636	,9675
B8	92,7500	330,1489	,8471	,9665
B12	93,2292	331,6698	,7133	,9672
B14	92,6458	335,7230	,6321	,9677
B15	92,8125	332,4535	,6039	,9681
B16	92,9792	329,6804	,7659	,9669
B17	92,9375	330,1875	,7063	,9673
B18	93,1042	335,7123	,6629	,9675
B19	92,7083	333,9557	,7732	,9669
B20	92,7917	332,8918	,7486	,9670
B21	92,7083	331,7429	,7029	,9673
B22	92,7500	327,7234	,7841	,9668
B23	92,8958	337,5421	,6014	,9678
B24	92,7083	334,2961	,7604	,9670
B25	92,7292	337,1379	,5575	,9682
B26	92,8750	339,4734	,5229	,9683
B27	93,0625	331,0386	,8132	,9667
B28	92,9792	337,2974	,6457	,9676
B29	92,7083	338,8067	,6174	,9678
B31	92,7917	334,3812	,6968	,9673
B32	92,8750	338,3245	,5436	,9682
B33	92,8958	334,6910	,7020	,9673
B34	92,6875	331,9215	,7095	,9672
B35	92,8542	342,4251	,4847	,9684
B36	92,8125	335,6449	,7476	,9671
B37	92,7917	329,5301	,8127	,9566
B38	92,6875	337,8790	,6425	,9676

Reliability Coefficients

N of Cases = 48,0

N of Items = 32

Alpha = ,9684

Tabel Aitem Yang Sah Dari Angket Bagian A

No. Subjek	No. Soal																														RS
	1	2	5	7	8	10	11	12	15	16	17	18	19	20	21	22	24	25	26	27	28	29	30	31	32	33	34	35	36		
1	4	3	4	3	3	3	4	4	3	3	3	3	3	4	4	3	4	3	3	3	3	3	3	4	3	3	3	4	4	4	97
3	3	4	4	3	4	3	4	3	2	3	3	4	3	3	4	3	3	4	4	3	3	4	4	4	2	3	3	3	3	96	
4	3	2	3	3	4	3	4	3	4	3	4	3	4	4	4	3	3	4	4	3	2	4	4	3	2	3	1	3	4	94	
5	3	4	3	4	4	4	4	4	4	3	4	3	4	4	4	4	4	3	3	2	2	4	3	2	4	3	3	3	3	99	
6	3	2	3	3	3	3	3	3	1	3	4	4	3	4	4	4	1	4	4	4	3	4	4	4	3	3	2	3	3	92	
7	3	3	3	3	4	4	4	4	3	3	4	4	3	4	4	4	1	4	4	3	3	4	3	3	4	4	4	4	4	102	
8	2	1	4	3	3	2	3	1	1	2	1	1	1	1	1	1	1	2	3	1	2	4	1	3	1	2	2	3	3	56	
9	2	2	2	1	2	2	2	1	2	3	3	3	4	1	1	1	3	1	4	2	1	3	1	3	2	2	1	2	1	58	
10	4	3	3	3	3	4	4	3	3	4	1	3	1	1	3	2	2	3	4	3	4	4	1	4	4	4	1	3	2	84	
11	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	29	
12	3	3	3	2	4	3	4	3	4	3	3	3	3	4	4	3	3	4	4	3	3	3	3	3	4	3	3	3	3	94	
13	3	3	3	3	4	3	3	4	3	3	3	3	3	3	3	2	3	3	4	3	3	3	4	3	3	3	3	3	3	90	
18	3	2	3	3	3	3	3	3	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3	4	3	3	2	3	3	87	
19	3	2	3	4	3	3	4	3	3	3	3	3	3	4	3	4	3	2	3	3	3	3	4	3	2	3	1	3	3	87	
21	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	87	
22	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	87	
23	3	2	3	3	3	3	3	4	3	3	2	3	3	3	4	3	4	3	3	3	3	3	3	3	3	3	2	2	3	86	
24	3	2	3	4	1	1	3	4	3	3	2	3	1	4	4	2	4	3	3	3	3	4	4	2	4	3	2	3	3	84	
25	4	3	3	4	4	3	3	4	3	4	3	4	3	3	4	3	3	4	3	3	3	3	3	4	3	3	3	3	3	96	
26	4	3	2	4	3	3	3	4	4	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	3	4	3	4	105	
27	4	4	4	4	4	3	3	4	4	4	3	4	3	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	111	
28	4	4	4	4	4	3	3	4	4	3	3	4	3	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	110	
29	4	4	4	4	3	4	4	4	4	4	4	4	3	4	4	3	4	4	4	4	4	4	4	4	4	4	4	3	3	4	111
30	3	3	3	4	4	3	4	4	4	4	3	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	109	
31	3	3	2	3	3	3	4	4	4	4	4	3	2	2	2	4	2	2	3	4	4	1	3	3	2	2	3	1	3	83	
32	2	4	3	4	3	2	3	3	2	2	3	2	2	3	3	2	3	2	3	3	2	2	3	2	3	2	1	2	3	74	
34	3	4	4	4	4	3	4	4	3	3	3	3	3	3	3	3	3	3	4	3	3	3	3	4	3	3	3	3	3	95	
35	3	3	2	4	3	3	3	4	2	3	4	3	3	4	4	3	3	3	3	3	3	3	4	3	1	3	3	3	3	89	

Tabel aitem yang sah dari angket Bagian B

No. Subjek	No. Soal																															RS		
	1	2	3	4	6	7	8	12	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	31	32	33	34	35	36	37		38	
1	4	3	4	3	3	3	3	3	3	3	3	3	3	4	3	3	4	3	3	3	3	3	3	3	4	3	3	3	3	3	3	3	3	101
3	3	3	3	3	4	3	3	3	4	4	3	3	3	3	3	3	3	3	3	4	3	3	3	3	3	4	4	3	2	3	4	4	103	
4	3	3	3	4	3	4	3	2	4	3	3	3	2	3	3	4	3	4	3	4	3	3	2	4	4	3	3	4	2	4	3	4	103	
5	3	3	4	3	4	4	3	2	4	2	1	2	3	4	3	4	2	4	3	1	3	3	3	3	4	3	3	3	3	3	3	3	96	
6	3	4	3	3	3	3	3	3	4	4	3	3	2	3	4	2	4	3	3	3	3	3	3	3	4	3	3	3	3	3	3	4	101	
7	4	4	3	3	3	3	3	2	3	2	2	2	1	3	4	4	4	4	3	4	3	3	3	4	4	4	4	1	4	4	1	4	100	
8	2	2	2	1	1	2	2	2	4	2	2	1	3	3	3	4	2	3	4	3	4	2	3	3	2	3	3	4	2	3	2	3	82	
9	3	2	4	2	2	4	3	1	3	1	1	1	2	2	3	1	1	2	3	3	4	1	3	4	1	3	2	3	2	3	2	4	76	
10	1	3	3	2	2	3	2	2	4	4	4	4	1	4	1	4	2	2	3	4	3	2	1	4	3	3	1	2	3	3	3	3	86	
11	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	33	
12	3	3	3	3	3	3	3	4	4	2	3	3	3	3	4	4	4	4	4	2	3	4	4	4	4	1	3	4	3	3	4	4	106	
13	3	4	3	4	4	3	3	3	3	2	3	3	3	3	4	4	4	3	3	2	3	3	3	3	3	3	4	3	4	3	3	3	102	
18	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	96	
19	4	3	4	3	4	3	4	3	3	3	3	3	3	3	3	3	3	3	3	2	3	3	3	2	3	4	3	3	3	2	3	3	98	
21	3	3	3	3	3	3	3	3	2	2	3	3	3	3	3	3	3	3	3	2	3	3	2	3	3	3	3	3	2	3	3	3	91	
22	3	3	3	3	3	3	3	3	3	2	3	3	3	3	3	3	3	3	3	2	3	3	2	3	3	3	3	3	2	3	3	3	92	
23	3	3	3	3	3	3	3	2	3	4	3	3	3	3	3	3	4	3	3	3	2	3	3	3	3	3	3	3	3	3	3	4	3	97
24	4	3	4	3	4	3	3	1	2	4	3	4	2	3	2	3	4	3	4	4	3	3	3	3	3	4	4	4	3	3	4	4	104	
25	3	4	3	3	3	3	4	3	4	4	4	4	3	3	3	4	4	4	4	4	3	3	4	4	4	3	4	3	3	3	3	112		
26	3	4	3	3	4	4	3	3	3	4	3	2	3	3	3	4	4	3	4	3	3	3	3	3	3	3	4	4	3	3	4	3	105	
27	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	4	4	127	
28	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	4	3	4	4	3	4	4	122	
29	4	4	3	4	4	4	4	4	3	4	4	3	3	3	4	4	4	3	3	3	3	3	3	3	3	3	3	4	4	4	4	3	112	
30	4	4	4	4	4	4	4	4	4	3	4	4	3	4	4	4	2	4	4	3	4	3	3	3	3	3	4	4	4	4	4	3	117	
31	4	4	4	4	4	4	3	2	2	3	3	3	2	2	2	3	4	3	3	2	2	1	1	2	3	3	1	4	2	3	3	2	88	
32	3	3	2	2	2	3	3	2	3	3	3	3	3	3	3	3	3	3	2	3	3	2	3	3	3	2	2	3	3	3	3	88		
34	3	3	3	3	3	3	3	3	3	4	3	3	3	4	3	3	3	1	3	4	3	3	3	3	4	3	3	3	4	3	3	3	99	
35	4	3	3	3	4	3	4	2	4	4	3	4	4	4	4	4	3	1	3	4	1	3	3	3	3	3	3	4	2	3	3	3	102	

Uji Asumsi

Uji Normalitas

Explore

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Angket A	,229	48	,000	,863	48	,000
Angket B	,191	48	,000	,857	48	,000

a. Lilliefors Significance Correction

Uji Linieritas

Means

ANOVA Table

			Sum of Squares	df	Mean Square	F	Sig.
Angket A * Angket B	Between Groups	(Combined) Linearity	16939,783	30	564,659	24,989	,000
		Deviation from Linearity	15186,289	1	15186,289	672,076	,000
			1753,495	29	60,465	2,676	,018
	Within Groups		384,133	17	22,596		
	Total		17323,917	47			