EFL SECONDARY STUDENTS' PERCEPTIONS TOWARD NATIVE AND NONNATIVE ENGLISH-SPEAKING TEACHERS

A THESIS



By Angelia Tjokrokanoko

8212712007

ENGLISH EDUCATION DEPARTMENT GRADUATE SCHOOL WIDYA MANDALA SURABAYA CATHOLIC UNIVERSITY 2013

EFL SECONDARY STUDENTS' PERCEPTIONS TOWARD NATIVE AND NONNATIVE ENGLISH-SPEAKING TEACHERS

A THESIS

Presented to Widya Mandala Catholic University Surabaya in partial fulfillment of the requirement for the Degree of Magister in Teaching English as a Foreign Language



By

Angelia Tjokrokanoko

8212712007

ENGLISH EDUCATION DEPARTMENT GRADUATE SCHOOL WIDYA MANDALA SURABAYA CATHOLIC UNIVERSITY 2013

APPROVAL SHEET

(I)

This thesis entitled 'EFL Secondary Students' Perceptions toward Native and Nonnative English-Speaking Teachers' prepared and submitted by Angelia Tjokrokanoko / 8212712007 has been approved to be examined by the Thesis Board of Examiners.

An

Dr. Hendra Tedjasuksmana

Thesis Advisor

APPROVAL SHEET

(II)

This thesis entitled 'EFL Secondary Students' Perceptions toward Native and Nonnative English-Speaking Teachers' prepared and submitted by Angelia Tjokrokanoko / 8212712007 has been approved to be examined by the Thesis Board of Examiners on **Friday, 16 August 2013**

Dr. Ignatius Harjanto

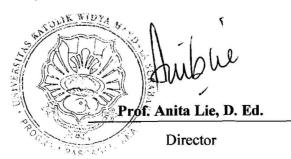
Chair

Dr. Hendra Tedjasuksmana

Secretary

Prof. Dr. Wuri Soedjatmiko

Member



STATEMENT OF AUTHENTICITY

I declare that this thesis is my own writing, and it is true and correct that I did not take any scholarly ideas or work from others dishonestly. That all cited works were quoted in accordance with the ethical code of academic writing.

Surabaya, 30th July 2013



Angelia Tjokrokanoko

8212712007

ACKNOWLEDGEMENTS

This thesis is a testimony to the greatness of Jesus Christ, my Jehovahjireh; God who always miraculously provides my way out and helps me go through everything, especially in the making of this thesis.

It was only by His grace that I am able to finish this thesis on time despite my constitution wanting to give up. Also, He was the one who miraculously sent great people to help me throughout this thesis writing. This thesis would not have been possible without the guidance and the help of several individuals who in one way or another contributed and extended their valuable assistance in the preparation and completion of this study. God bless them all.

First and foremost, my utmost gratitude to Dr. Hendra Tedjasuksmana whose sincere, patient, unselfish and unfailing support and input as my thesis adviser.

I would thank to Dr. Ignatius Harjanto, the Head of the English Education Department in Widya Mandala Graduate School for his valuable advice, counsel and guidance throughout this thesis writing.

I would like to acknowledge Prof. Dr. Wuri Soedjatmiko, the examiner, for her input since the making of the research proposal. Her valuable knowledge has been a great assistance to the writer. In addition, my appreciation also goes to Prof. Dr. A. Ngadiman who helped the writer in fathoming the quantitative calculation. His sincere input has been an essential help to the writer.

Furthermore, I would thank to Siti Mina Tamah, Ph.D and Dr. V. Luluk P. who kindly provided the writer a great help in lending the research instrument needed. Without them, the writer would not be able to conduct the interview.

I would express my gratitude to the rest of lecturers of the Graduate School of Widya Mandala Catholic University Surabaya for the guidance, knowledge, and help all these times.

My appreciation also goes to my friends in English Education Program, Widya Mandala Graduate School batch 17, who have greatly supported me in terms of motivation, resources, spirit, and wonderful friendship for making this thesis appear as it is.

I would like to express my deep appreciation for wonderful colleagues who always believe in me – Dennis Windsor, Gregory Milton, William H. Sanders, Nigel Pritchard, Kerry Graham, John J. Macleod, Fenty Adiwinata, Anna Theodora and the rest of the fantastic teachers and staff of English First Delta Plaza Surabaya. This master program and thesis could not be completed on time without their understanding, support, and cooperation in giving invaluable information and permission. My appreciation also goes to my friends, Endar Rachmawati L., whose sincerity, kindness, and inspiration I will never forget.

Finally, I dedicate this thesis to my loving parents and sisters who have looked forward to its completion perhaps most of all. I also acknowledge, with deep gratitude, their unwavering and endless support, encouragement, and prayer over the years. May God bless them abundantly.

Angelia Tjokrokanoko

TABLE OF CONTENTS

INSIDE COVER PAGE	i
INSIDE TITLE PAGE	ii
THESIS ADVISOR'S APPROVAL PAGE	iii
THESIS EXAMINERS' APPROVAL PAGE	iv
STATEMENT OF AUTHENTICITY	v
ACKNOWLEDGEMENTS	vi
TABLE OF CONTENTS	ix
LIST OF APPENDICES	xiii
LIST OF TABLES	xvii
LIST OF FIGURES	XX
ABSTRACT	xxiv

CHAPTER I

1.1	Background of the Study	.1
1.2	The Problems	.4
1.3	The Objectives	.4
1.4	Theoretical Framework	.5
1.5	Scope and Limitation of the Study	.6
1.6	The Significance of the Study	.7
1.7	Definition of Key-terms	.7

CHAPTER II

2.1	Aspec	ts in Teaching		9
	2.1.1	Teaching Competer	nce	9
		2.1.1.1 The Roles o	f a Teacher	9
		2.1.1.2 Understandi	ng Who The Learners Are	12
		2.1.1.2.1	Age and Personality	12
		2.1.1.3 What a Lang	guage Student Should Learn	14

		2.1.1.4 Giving Feedback to students
		2.1.1.5 Lesson Planning
	2.1.2	Cultural Knowledge in Learning English
	2.1.3	Teaching Styles
		2.1.3.1 Teacher's Personality
		2.1.3.2 Teacher Talk
		2.1.3.3 Establishing Rapport With the Students
	2.1.4	Classroom Management
		2.1.4.1 Gestures and Voice
		2.1.4.2 Seating Arrangement
		2.1.4.3 Grouping the Students
		2.1.4.3.1 Pairwork and Groupwork
		2.1.4.3.2 Whole Class
2.2	NEST	and NNESTs: An Overview
	2.2.1	Defining Native and Non-native English speakers
	2.2.2	The Status of NESTs and NNESTs in ELT
2.3	Positiv	e and Negative Aspects of NESTs and NNESTs
2.4	Studie	s on NESTs and NNESTs
	2.4.1	Teachers' Perspectives of NESTs and NNESTs
	2.4.2	Students' Perspectives of NESTs and NNESTs

CHAPTER III

3.1	Research Design	
3.2	Subjects	
3.3	The Research Instrument	40
3.4	Data Collection	41
	3.4.2 Week 1-4: Questionnaires Distribution	42
	3.4.2 Week 5-8: Focus Group Interview	42
	3.4.3 Week 6: Teachers' data Interview	43
3.5	Data Analysis	43

CHAPTER IV

4.1	Result of Dat	a Analysis61
	4.1.1 Teach	ning Competence61
	4.1.1.1	Students' Perceptions towards NESTs and NNESTs Teaching
		performance
	4.1.1.2	Statistical Analysis of Students' Perceptions towards All Teachers,
		NESTs, and NNESTs in Teaching Competence
	4.1.2 Cultu	ral Knowledge
	4.1.2.1	Students' Perceptions towards NESTs and NNESTs Cultural Knowledge
	4.1.2.2	Statistical Analysis of Students' Perceptions towards All Teachers,
		NESTs, and NNESTs in Cultural Knowledge
	4.1.3 Teach	ning Styles
	4.1.3.1	Students' Perceptions towards NESTs and NNESTs Teaching Styles
	4.1.3.2	Statistical Analysis of Students' Perceptions towards All Teachers,
		NESTs, and NNESTs in Teaching Styles
	4.1.4 Class	room Management
	4.1.4.1	Students' Perceptions towards NESTs and NNESTs Classroom
		Management
	4.1.4.2	Statistical Analysis of Students' Perceptions towards All Teachers,
		NESTs, and NNESTs in Teaching Competence105
4.2	Discussion	
	4.2.1 Teach	ning Competence
	4.2.1.	1 How to Teach Language Skills117
	4.2.1.	2 How to Teach Language Components
	4.2.1.	3 How to Meet the Students' Learning Need
	4.2.2 Cultu	ral Knowledge
	4.2.3 Teach	ning Styles123
	4.2.4 Class	room Management

CHAPTER V

5.1	Conclusion	127
5.2	Pedagogical Implication	
5.3	Suggestion	
BIBL	IOGRAPHY	130

LIST OF APPENDICES

A.	Que	Questionnaire			
B.	Interview Guide				
C.	Raw Data				
	1.	Raw Data on The Aspect of Teaching Competence			
	2.	Raw Data on The Aspect of Cultural Knowledge			
	3.	Raw Data on The Aspect of Teaching Style			
	4.	Raw Data on The Aspect of Classroom Management			
	5.	Total Score of Each Item in Teaching Competence Aspect and All Items Based on the			
		Opinion 155			
	6.	Total Score of Each Item in Cultural Knowledge Aspect and All Items Based on the			
		Opinion			
	7.	Total Score of Each Item in Teaching Style Aspect and All Items Based on the Opinion			
	8.	Total Score of Each Item in Classroom Management Aspect and All Items Based on the			
		Opinion			
	9.	The Percentages of Each Item and All Opinions in Teaching Competence Aspect			
	10.	The Percentages of Each Item and All Opinions in Cultural Knowledge Aspect			
	11.	The Percentages of Each Item and All Opinions in Teaching Style Aspect 158			
		The Percentages of Each Item and All Opinions in Classroom Management Aspect			
	13.	Overall Descriptive Analysis Of Teaching Competence Aspect			
		Overall Descriptive Analysis Of Cultural Knowledge Aspect			
		Overall Descriptive Analysis Of Teaching Style Aspect			
		Overall Descriptive Analysis Of Classroom Management Aspect			
		Raw Survey or Questionnaire Data of Students who were being taught by NESTs for			
	1/1	Teaching Competence Aspect			
		Teaching Competence Aspect			

18.	Raw Survey or Questionnaire Data of Students who were being taught by NESTs for
	Cultural Knowledge Aspect
19.	Raw Survey or Questionnaire Data of Students who were being taught by NESTs for
	Teaching Style Aspect
20.	Raw Survey or Questionnaire Data of Students who were being taught by NESTs for
	Classroom Management Aspect 177
21.	Raw Survey or Questionnaire Data of Students who were being taught by NNESTs for
	Teaching Competence Aspect 174
22.	Raw Survey or Questionnaire Data of Students who were being taught by NNESTs for
	Cultural Knowledge Aspect
23.	Raw Survey or Questionnaire Data of Students who were being taught by NNESTs for
	Teaching Style Aspect
24.	Raw Survey or Questionnaire Data of Students who were being taught by NNESTs for
	Classroom Management Aspect 177
25.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NESTs for Teaching Competence Aspect
26.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NESTs for Cultural Knowledge Aspect
27.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NESTs for Teaching Style Aspect
28.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NESTs for Classroom Management Aspect
29.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NNESTs For Teaching Competence Aspect
30.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NNESTs For Cultural Knowledge Aspect
31.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NNESTs For Teaching Style Aspect
32.	Total Score of Each Item and All Item Based on the Opinion of Students who were
	being taught by NNESTs For Classroom Management Aspect

~ ~ ~	
33	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NESTs for Teaching Competence Aspect
34	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NESTs for Cultural Knowledge Aspect
35	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NESTs for Teaching Style Aspect
36	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NESTs for Classroom Management Aspect
37	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NNESTs for Teaching Competence Aspect
38	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NNESTs for Cultural Knowledge Aspect
39	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NNESTs for Teaching Style Aspect
40	. The Percentages of Each Item and All Opinions of Students who were being taught by
	NNESTs for Classroom Management Aspect
	1112010 for Chastroom Management rispeet
41	. Descriptive Analysis of Students who were being taught by NESTs for Teaching
41	
	. Descriptive Analysis of Students who were being taught by NESTs for Teaching
	. Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43 44	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43 44	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43 44 45	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43 44 45	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43 44 45 46	 Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect
42 43 44 45 46	Descriptive Analysis of Students who were being taught by NESTs for Teaching Competence Aspect 186 Descriptive Analysis of Students who were being taught by NESTs for Cultural Knowledge Aspect 187 Descriptive Analysis of Students who were being taught by NESTs for Teaching Style Aspect 187 Descriptive Analysis of Students who were being taught by NESTs for Classroom Management Aspect 188 Descriptive Analysis of Students who were being taught by NNESTs for Teaching Competence Aspect 188 Descriptive Analysis of Students who were being taught by NNESTs for Classroom Management Aspect 188 Descriptive Analysis of Students who were being taught by NNESTs for Classroom Management Aspect 188 Descriptive Analysis of Students who were being taught by NNESTs for Classroom Management Aspect 188 Descriptive Analysis of Students who were being taught by NNESTs for Cultural Knowledge Aspect 189

48.	Descriptive Analysis of Students who were being taught by NNESTs for Classroom
	Management Aspect
49.	Independent Sample t-test for Individual Items of Teaching Competence Aspects
50.	Independent Sample t-test for Individual Items of Cultural Knowledge Aspects
51.	Independent Sample t-test for Individual Items of Teaching Style Aspects195
52.	Independent Sample t-test for Individual Items of Classroom Management Aspects
53.	Summary of the results of the focus group interview
54.	NESTs' data
55.	NNESTs' data

LIST OF TABLES

Table 2.1 Perceived Differences in Teaching Behavior Between NESTs and NNESTs
Table 3.1 Raw Data on the Aspect of Teaching Competence 45
Table 3.2 The Total score of Each Item in Teaching Competence Aspect and The Total score of
All Items Based on the Opinion
Table 3.3 The Percentages of Each Item and All Opinions in Teaching Competence Aspect47
Table 3.4 Overall descriptive Analysis of Teaching Competence Aspect 49
Table 3.5 Raw Data on the aspect of Teaching Competence of Students' who were being taught
by NESTs for Teaching Competence Aspect
Table 3.6 Raw Data on the aspect of Teaching Competence of Students' who were being taught
by NNESTs for Teaching Competence
Table 3.7 The Total of Each Item and All Items Total Score of Each Item and All Item Based
onthe Opinion of Students who were being taught by NESTs for Teaching Competence Aspect
Table 3.8 The Total of Each Item and All Items Total Score of Each Item and All Item Based on
the Opinion of Students who were being taught by NNESTs for Teaching Competence Aspect
Table 3.9 The Percentages of Each Item and Overall Items of Teaching Competence Aspect for
Students Who Were Being Taught by NESTs 54
Table 3.10 The Percentages of Each Item and Overall Items of Teaching Competence Aspect for
Students Who Were Being Taught by NNESTs 54
Table 3.11 Descriptive Analysis of Students' who were being taught by NESTs for Teaching
Competence Aspect
Table 3.12 Descriptive Analysis of Students' who were being taught by NNESTs for Teaching
Competence Aspect
Table 3.13 The mean of Students' Perception toward their NESTs concerning Teaching
Competence Aspect
Table 3.14 The mean of Students' Perception toward their NNESTs concerning Teaching
Competence Aspect

Table 3.17 Summary of the results of the focus group interview	60
Table 4.1 Overall Students' Perceptions of Their Current English Teacher's	Teaching
Competence in Numbers and Percentages	62
Table 4.2 Students' perception of their current NESTs' (native teachers') teaching comp	petence

Table 4.3 Students' perception of their current NNESTs' (local teachers') teaching competence

Table 4.4 Descriptive Analysis of Students' Perceptions towards all current English teachers in
Teaching Competence Aspect 80
Table 4.5 Descriptive Analysis of Students' Perceptions towards NESTs and NNESTs in
Teaching Competence 82
Table 4.6 The number of students who perceive their current English teacher's cultura

Table 4.7 Students' perceptions of cultural knowledge demonstrated by their current NEST	['] S
	85

Table 4.8 Students' perceptions of cultural knowledge demonstrated by their current NNESTs

Table 4.9 Descriptive Analysis and Independent t-test Result for Students' perception	
knowledge demonstrated by their current English teachers	
Table 4.10 Descriptive Analysis and Independent t-test Result for Students' p	erceptions of
cultural knowledge demonstrated by their current NESTs and NNESTs	
Table 4.11 Students' Perceptions towards all teachers' teaching styles	90
Table 4.12 Students' Perceptions towards NESTs' Teaching Styles	93
Table 4.13 Students' Perceptions towards NNESTs' Teaching Styles	93
Table 4.14 Descriptive Analysis and Independent t-test Result for Students' perception	tions towards
their current English teacher's teaching styles	

Table 4.15 Descriptive Analysis and Independent t-test Result for Students' perceptions towards
their current NESTs and NNESTs' teaching styles
Table 4.16 Students' perceptions towards all teachers' classroom management
Table 4.17 Students' Perceptions towards NESTs' Classroom Management
Table 4.18 Students' Perceptions towards NNESTs' Classroom Management
Table 4.19 Descriptive Analysis and Independent t-test Result for Students' perceptions towards
their current English teacher's classroom management105
Table 4.20 Descriptive Analysis and Independent t-test Result for Students' perceptions towards
their current NNESTs' (local teachers') classroom management106

LIST OF FIGURES

Figure 2.1 Different Seating Arrangement	25
Figure 2.2. Kachru's Three-circle model of World Englishes	28
Figure 3.1 The symbol of explanatory mixed method design	37
Figure 4.1 Percentages of overall students' perceptions of their teacher's pronunciation for role model	
Figure 4.2 Percentages of students' perceptions towards their current English teacher whe/she can explain grammar and answer grammar questions	
Figure 4.3 Percentages of students' perceptions towards their current English teacher speaking lesson well	-
Figure 4.4 Percentages of students' perceptions towards their current English teacher listening lesson well	-
Figure 4.5 Percentages of students' perceptions towards their current English teacher reading lesson well	
Figure 4.6 Percentages of students' perceptions towards their current English teacher writing lesson well	
Figure 4.7 Percentages of students' perceptions towards their current English teacher w he/she can teach vocabulary effectively	
Figure 4.8 Percentages of students' perceptions towards their current English teacher w he/she teaches vocabulary in isolation	
Figure 4.9 Percentages of students' perceptions towards their current English teacher w he/she can anticipate the students' difficulties	

Figure 4.34 Comparison in perceptions of NESTs and NNESTs' Indonesian language usage in
teaching English as the students' foreign language
Figure 4.35 Comparison in perceptions of NESTs and NNESTs' various media usage for teaching
Figure 4.36 Comparison in perceptions of NESTs and NNESTs' good rapport toward the students
Figure 4.37 Percentages of students' perceptions whether their current English teacher is able to make fun and flexible class atmosphere
Figure 4.38 Percentages of students' perceptions whether their current English teacher uses proper voice technique in teaching
Figure 4.39 Percentages of students' perceptions whether their current English teacher uses pairwork or groupwork in teaching
Figure 4.40 Differences in perceptions of NESTs and NNESTs' class atmosphere
Figure 4.41Differences in perceptions of NESTs and NNESTs' proper voice technique usage
Figure 4.44 Differences in perceptions of NESTs and NNESTs' usage of pairwork or groupwork in teaching

ABSTRACT

Tjokrokanoko, Angelia. 2013. *EFL Secondary Students' Perceptions Toward Native and Nonnative English-speaking Teachers*. S2 Thesis. The English Department of Widya Mandala Catholic University Surabaya.

It is no longer a secret that nonnative speakers of English far exceed the number of native speakers of English since English has become the uncontested lingua franca of the world. This phenomenon affects the increasing number of NNESTs (Nonnative English-speaking Teachers) around the world. In spite of the bigger numbers, the credibility of NNESTs as ESL (English as a Second Language) or EFL (English as Foreign Language) teachers have been constantly questioned and compared with NESTs (Native English-speaking Teachers).

Since it is essential to glean the real phenomenon, this present study examined the secondary students' perceptions towards NESTs and NNESTs in "X" English course in Surabaya. Secondary students were chosen, because they are the biggest population in "X" English course. Besides, the students are the ones who directly receive the lesson. There were 96 secondary students of "X" English course who participated in this study. They were asked to fill in the questionnaires by choosing the representative numbers of their opinion (1 for totally disagree, 2 for disagree, 3 for agree, and 4 for strongly agree). Then, out of 96 students, 38 students took part in doing a focus group interview, so that deeper perceptions could be gained.

The results of the questionnaires, then, were analyzed by using descriptive analysis (mean, mode, and standard deviation) and inferential analysis (independent sample t-test). Meanwhile, the results of focus group interview were summarized and used to support the questionnaire results.

This present study found that most secondary students perceived both teacher groups equally, except for cultural knowledge of English-speaking countries. Actually, it can be understood since all of those items naturally belong to native speakers of English or nonnative speakers of English who have lived in one of English-speaking countries for quite a long time. Meanwhile, most NNESTs in "X" English course were not born or do not have the experience in living in an English-speaking country. Regarding NESTs, this research finding proved that students perceived NESTs to be as good as NNESTs in the areas, such as teaching grammar, listening, reading, and writing. Furthermore, both NESTs and NNESTs were perceived to be not able to understand the students' special needs since teachers "X" English course handle one level for about twelve meetings only.

Key Terms: EFL Secondary Students, Native English-speaking Teachers, Nonnative Englishspeaking Teachers, Teaching Competence, Cultural Knowledge, Teaching Style, Classroom Management