

CHAPTER 5

CONCLUSION AND SUGGESTION

5.1. Conclusion

The author had form the conclusion that :

1. Compensation has a significant positive relationship on job satisfaction. Therefore, the first research hypothesis which states that compensation has a significant relationship to job satisfaction is supported. This means, when the compensation is increased, then the job satisfaction will also increase otherwise when compensation decreases then job satisfaction will also decrease.
2. Work environment has a significant positive effect on job satisfaction. Therefore, the second research hypothesis which states that the work environment has a significant positive effect on job satisfaction is supported. This means, when the work environment is increased, then the job satisfaction will also increase otherwise when work environment decreases then job satisfaction will also decrease.
3. Job satisfaction has a significant positive effect on employee loyalty. Therefore, the third research hypothesis which states that the job satisfaction has a significant positive effect on employee loyalty is supported. This means, when the job satisfaction is increased, then the employee

loyalty will also increase otherwise when job satisfaction decreases then employee loyalty will also decrease.

5.2. Suggestion

5.2.1. Academic Suggestion

There are several considerations needed to develop and expand further research, that is: 1) Research can expand research samples by examining male and female employees, and can examine other sectors than the production sector. So, that the results of research can be compared between sectors. 2) In addition, further research is expected to add variables to find out other things that can affect job satisfaction and employee loyalty such as employee empowerment, decision makers, and leadership styles.

5.2.2. Practical Suggestion

Proposed suggestions related to the research conclusions are as follows:

1. The lowest average value of compensation is the statement of overtime wage if working exceeds normal working hours, preferably the owner of the company to provide overtime wages to employees but still supervised by the company so that wages provided to employees can be used by employees for the needs of employees and so employees not continuously taking overtime.

The lowest average value of employee loyalty is if the company suffers a setback the employee will not leave the company, but keep working so the company can bounce back. Employees should keep working despite the company's decline, because it can increase the value of the company. The positive impact of increasing corporate value can be felt in the long term that results can be enjoyed by employees as well.

REFERENCES

- Aityan, S. K., and T. K. P. Gupta. (2011). Challenges of Employee Loyalty in Corporate America. *Business and Economics Journal*.
- Arifin, T and Mutamimah. (2009). Model Peningkatan Loyalitas Dosen Melalui Kepuasan Kerja Dosen. *Jurnal Siasat Bisnis*. Vol. 13, No 2.
- Aruan, Q. S., and M. Fakhri. (2015). Pengaruh Lingkungan Kerja Terhadap Kepuasan Kerja Karyawan Lapangan Departemen Grasberg Power Distribution di PT. Freeport Indonesia. *Modus*. Vol. 27.
- Budianto, A. A. T., and A. Katini. (2015). Pengaruh Lingkungan Kerja Terhadap Kinerja Pegawai Pada PT. Perusahaan Gas Negara (PERSEERO) Tbk. SBU Distribusi Wilayah Jakarta. *Jurnal Ilmiah Prodi Manajemen Universitas Pamulang*. Vol. 3, No 1.
- Cascio, W. F. (2003). *Managing Human Resources Productivity, Quality of Work Life, Profit*. 4th Edition. New York: McGraw-Hill Inc.
- Chandra, T., and Priyono. (2016). The Influence of Leadership Styles, Work Environment and Job Satisfaction on Employee Performance – Studies in the School of SMPN 10 Surabaya. *International Education Studies*. Vol. 9, No 1.
- Dessler, G. (2006). *Manajemen Sumber Daya Manusia*, Edisi 10 Jilid 1, Jakarta: PT. Indeks.
- Elnaga, A. A., and A. Imran. (2014). The Impact of Employee Empowerment on Job Satisfaction Theoretical Study. *American Journal of Research Communication*. Vol. 2, No 1.
- Farida, T. A., and H. W. Oetomo. (2016). Pengaruh Proses dan Kompensasi Terhadap Loyalitas Karyawan Pada Cv. Elang Samudra. *Jurnal ilmu dan riset manajemen*. Vol. 5, No 3.
- Febriani, N. M. T., and A. D. Indrawati. (2013). Pengaruh Motivasi, Kompensasi, serta Lingkungan Kerja Fisik Terhadap Kinerja Kerja Karyawan Hotel The Niche Bali. *E-Jurnal Manajemen*.
- Ghozali, I., (2013). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 23*. Edisi 8. Semarang: Badan Penerbit Universitas Diponegoro.

- Gomes, L. I., and E. M. Sutanto. (2017). Pengaruh Motivasi Kerja dan Loyalitas Karyawan Terhadap Kinerja Karyawann di CV. Hartono Flash Surabaya. *AGORA*. Vol. 5, No 3.
- Hair, J. F. J., G. T. M. Hulty., C. M. Ringle., and M. Sarstedt. (2014). *A Prime On Partial Least Squares Structural Equation Modeling (PLS – SEM)*. United Kingdom: SAGE.
- Indra, R. A. (2015). Pengaruh Layanan Bimbingan Kelompok Belajar Terhadap Manajemen Peserta Didik Dalam Belajar Siswa SMP Negeri 17 Surakarta Tahun Pelajaran 2014/2015. *Jurnal Karya Ilmiah Mahasiswa Progdi Bimbingan Konseling (BK) FKIP*, Vol. 1, No 2.
- Irawan, D. H., D. Hamid., and M. F. Riza. (2014). Pengaruh Kompensasi Finansial dan Kompensasi Non Finansial Terhadap Kinerja. *Jurnal Administrasi Bisnis (JAB)*. Vol. 13, No 1.
- Jain. R., and S. Kaur. (2014). Impact of Work Environment on Job Satisfaction. *International Journal of Scientific and Research Publications*. Vol. 4, No 1.
- Kuncoro. M. (2009). *Metode Riset Untuk Bisnis & Ekonomi*. edisi 3. Jakarta: Penerbit Erlangga.
- Kurniawanto, H. (2016). Pengaruh Kompensasi dan Motivasi Kerja Terhadap Kepuasan Kerja Pegawai Pada Biro Perlengkapan dan Aset Sekretariat Daerah Provinsi Banten. *JB BE*. Vol. 09, No 2.
- Latif, A. A. (2015). Kinerja Pegawai Pada Dinas Pengelolaan Keuangan dan Aset Kota Padangam. *Jurnal Administrasi Pendidikan*. Vol. 3, No 1.
- Maineldi, A., S. Hendriani., and I. N. Daulay. (2014). Pengaruh Kompensasi dan Lingkungan Kerja Terhadap Loyalitas Karyawan Pada PT. Jatim Jaya Perkasa Kebun Banjar Balam Indragiri Hulu. *JOM FEKON*. Vol. 1, No 2.
- Mafini, C., J. Surujlal., and M. Dhurup. (2013). The Relationship between job satisfaction and job loyalty among municipal sprots officers. *African Journal For Physical, Health Education, Recreation and Dance (AJPHERD)*. Vol. 19, No 1.
- Malik, M. E., R. Q. Danish., and Y. Munir. (2012). The Impact of Pay and Promotion on Job Satisfaction: Evidence from Higher

- Education Institutes of Pakistan. *American Journal of Economics*.
- Muguongo, M. M., A. T. Muguna., and D. K. Muriithi. (2015). The Effects of Compensation on Job Satisfaction Among Secondary School Teachers in Maara Sub- County of Tharaka Nithi County, Kenya. *Journal of Human Resource Management*, Vol. 3, No 6.
- Nitisemito, A.S. (2000). *Manajemen Personalia: Manajemen Sumber Daya Manusia*. Edisi 3. Jakarta: Ghalia Indonesia.
- Onsardi., M. Asmawi., and T. Abdullah. (2017) The Effect of Compensation, Empowerment, and Job Satisfaction On Employee Loyalty. *International Journal of Scientific Research and Management (IJSRM)*. Vol. 5, Issue. 12: 7590 – 7599.
- Pangestu, Z. S., M. D. Muzkam., and I. Ruhana. (2017). Pengaruh Lingkungan Kerja Terhadap Kepuasan Kerja. *Jurnal Administrasi Bisnis (JAB)*. Vol. 43, No 1.
- Pramukiarto, G. B. (2017). Pengaruh Leader Member Exchange, Motivasi Kerja dan Kepuasan Kerja Terhadap Loyalitas Karyawan PO Sumber Alam. *Segmen Manajemen*. Vol. 13, No 2A.
- Ramadhani. S. (2013). Pengaruh Kepemimpinan dan Lingkungan Kerja Fisik Terhadap Semangat Kerja Karyawan Pada PT. Lembah Karet Padang. *Jurnal Manajemen*. Vol. 2, No 2.
- Ratnasari, N. M. M. D., K. Rahardjo., and M. D. Mukzam. (2013). Pengaruh Insentif Terhadap Loyalitas Karyawan. *Jurnal Administrasi Bisnis (JAB)*. Vol. 2, No 2.
- Raziq, A., and R. Maulabakhsh. (2015) The Impact of Working Environment on Job Satisfaction. *Procedia Economics and Finance*. Vol. 23.
- Rusdiansyah. (2017). Pengaruh Lingkungan Kerja Fisik dan Non Fisik Terhadap Kinerja Karyawan Kantor Pada PT. PLN (Persero) Wilayah Kalimantan Timur & Kalimantan Utara Sektor Pembangkit Mahakam di Samarinda. *E-Jurnal Administrasi Bisnis*. Vol. 5, No 3.
- Salisu, J. B., E. Chinyio., and S. Suresh. (2015). The Impact of Compensation On The Job Satisfaction of Public Sector

- Construction Workers of Jigawa State of Nigeria. *The Business and Management Review*. Vol. 6, No 4.
- Saputra, A. T., I. W. Bagia., and N. N. Yulianthini. (2016). Pengaruh Kepuasan Kerja dan Loyalitas Karyawan Terhadap Kinerja Karyawan. *E-Jurnal Bisma Universitas Pendidikan Ganesha Jurusan Manajemen*. Vol. 4.
- Sugiyono, (2010). Metode Penelitian Kuantitatif, Kualitatif, dan R&D. Bandung: Alfabeta.
- Tika, M. P. (1996). *Metode Penelitian Geografi*. Jakarta: PT Gramedia Pustakan Utama.
- Waqas, A., U. Bashir., M. F. Sattar., H. M. Abdullah., I. Hussain., W. Anjum., M. Ali., and R. Arshad. (2014). Factors Influencing Job Satisfaction and Its Impact On Job Loyalty. *International Journal of Learning & Development*. Vol. 4, No 2.
- Wibowo, J., and E. M. Sutanto. (2013). Pengaruh Leader Member Exchange (LMX), Motivasi Kerja dan Kepuasan Kerja terhadap Loyalitas Karyawan Departemen Penjualan CV. Pratama Jaya Di Madiun. *AGORA*. Vol. 1, No 3.
- Wibowo, M., M. A. Musadieq., and G. E. Nurtjahjono. (2014). Pengaruh Lingkungan Kerja Terhadap Kepuasan Kerja Karyawan. *Jurnal Administrasi Bisnis (JAB)*. Vol. 16, No 1.
- Yuliannisa, S. N., G. Basrindu., and A. Yani. (2018). Pengaruh Kompensasi Dan Motivasi Terhadap Produktivitas Kerja di PT. Interpan Pasifik Futures Banjarmasin. *Jurnal Ilmu Administrasi dan Manajemen*. Vol. 2, No 1.