THE IMPLEMENTATION OF ABOVE THE LINE ADVERTISING IN INDOFOOD SUKSES MAKMUR BOGASARI FLOUR MILLS SURABAYA



BY:

FEBRINA HORISON

3303012029

FACULTY OF BUSINESS WIDYA MANDALA CATHOLIC UNIVERSITY SURABAYA 2016

THE IMPLEMENTATION OF ABOVE THE LINE ADVERTISING IN INDOFOOD SUKSES MAKMUR BOGASARI FLOUR MILLS SURABAYA

INTERNSHIP REPORT

Addressed to

BUSINESS FACULTY

WIDYA MANDALA CATHOLIC UNIVERSITY SURABAYA

To fulfill the requirements for the economy bachelor degree International Business Management Program

By:

FEBRINA HORISON

3303012029

INTERNATIONAL BUSINESS MANAGEMENT
BUSINESS FACULTY
WIDYA MANDALA CATHOLIC UNIVERSITY
SURABAYA

2016

AUTHENTICITY STATEMENT OF SCIENTIFIC PAPER AND PUBLICATION APPROVAL OF SCIENTIFIC PAPER

For the sake of knowledge development, I as a student of Widya Mandala Catholic University Surabaya:

I, the undersigned below:

Name

: Febrina Horison

NRP

: 3303012029

Title

: THE IMPLEMENTATION OF ABOVE THE

LINE ADVERTISING IN INDOFOOD SUKSES MAKMUR

BOGASARI FLOUR MILLS SURABAYA

Acknowledge that this final assignment report is authentically written by me. If it is proved that this papers is a plagiarism, I am ready to receive any sanctions from the Business Faculty of Widya Mandala Catholic University Surabaya. I also approve that this papers to be published/shown in the internet or other medias (The digital library of Widya Mandala Catholic University Surabaya) for academic importance to the extent of copyright law.

Thereby the authenticity statement and the publication approval that I made sincerely.

Surabaya, June 1st 2016

Stated by

METERAL

TEMPEL

32F2EADF745635996

ENAM RIBURUPIAH

OFFERINA

APPROVAL PAGE

INTERNSHIP REPORT

THE IMPLEMENTATION OF ABOVE THE LINE ADVERTISING IN INDOFOOD SUKSES MAKMUR BOGASARI FLOUR MILLS SURABAYA

By:

FEBRINA HORISON

3303012029

Approved and Accepted to be Submitted to the Panel Team

Advisor,

Robertus Sigit H. L., SE., M.Sc

Date: pore 24, 2016.

RATIFICATION PAGE

Internship report that is written by: Febrina Horison NRP: 3303012029

Has been examined on June 20th, 2016 and is accepted to pass by the Panel Team.

Panel Leader:

Dra. Ec. Lydia Ari W, MM

Confirmed by:

Di Lodovicus Lasdi, MM

Laser, WIV

NIK 311.99.0369

Elisabeth Suprihayanti, SE., M.Si

Head of Program

FOREWORDS

First of all, thanks to Jesus Christ who has given His blessing to the writer for finishing this research report entitled "The Implementation of Above the Line Advertising in Indofood Sukses Makmur Bogasari Flour Mills Surabaya". The purpose in writing this research report is to fulfill one of the requirements in accomplishing the Bachelor Degree from the Department of Business Faculty in Widya Mandala Catholic University Surabaya.

There are many individuals who have generously support the writer to improve and finish this research report. In this occasion the writer wants to say the thanks and gratitude to:

- 1. Robertus Sigit H. L., SE., M.Sc my one and only advisor who guide and help me finishing this research report, with full support for his time and advices so the writer can finish this research report.
- 2. Dr. Rey Antonio Loyola Taganas as the Head of International Business Management Program of Business Faculty of Widya Mandala Catholic University Surabaya for his full support and dedication in time and lessons for the writer.
- 3. Dr. Lodovicus Lasdi, SE., MM. as the Dean of Business Faculty of Widya Mandala Catholic University Surabaya and Elisabeth Suprihayanti, SE., M.Si. as the Head of Management Program of Business Faculty of Widya Mandala Catholic University Surabaya.

- 4. Bogasari Company along the internship program for its support to allow the writer experienced three months working there.
- 5. Mom, Dad, sister and brother for their full support and prayer for finishing this research report.
- 6. Classmates of the 1st batch of International Business Management 2012. Specially Hermawan Sasongko, Della Laksaputra, Velita Susanto, Antonius Ramlie and Dio Permana Hadi also Kevin Chua from Petra University.

7. Leonardo Halim.

The writer aware that this paper is far from perfect and will completely opens to critics and suggestion. Hopefully this research report will be useful for the readers.

Surabaya, June 1st, 2016

TABLE OF CONTENTS

	Page
TITLE PAGE	i
AUTHENTICITY STATEMENT OF SCIENTIFIC PAPER.	ii
APPROVAL PAGE	iii
RATIFICATION PAGE	iv
FOREWORDS	v
TABLE OF CONTENTS	vii
LIST OF TABLES	ix
ABSTRACT	X
CHAPTER 1. INTRODUCTION	
1.1. Background	1
1.2. Research Questions	7
1.3. Objectives	7
1.4. Significance	
1.5. Scope of the Study	
CHAPTER 2. LITERATURE REVIEW	
2.1. Advertising	10

2.2. Above the Line Advertising	13
2.3. Measurement of Above the Line	19
CHAPTER 3. RESEARCH METHOD	
3.1. Research Design	22
3.2. Time and Place of Study	22
3.3 Data Collection Method	23
3.4 Technique of Analysis	23
CHAPTER 4. RESULT AND DISCUSSION	
4.1. Result	26
4.2. Discussion	35
CHAPTER 5. CONCLUSION AND SUGGESTION	
5.1. Conclusion	47
5.2. Suggestion	_49
REFERENCES	

ATTACHMENTS

LIST OF TABLES

	Page
Table 4.1.2.1 Percentage of Interview Result	30

ABSTRACT

The crucial role of advertising nowadays increases since the technology were running faster. From the conventional until the modern one, impacted of this new era. Since advertising is one of the ways of a company to connect with their target market, it has to be effective yet efficient delivering to them.

In Bogasari company, they had the Above the Line and Below the Line advertising. The most used advertising from the observation were outdoor and print advertising. Here Bogasari wants to create a better positioning to their target market about their product. Competing not only with the competitor but also with the customer whose nowadays very 'picky' to choose what kind of information they want to have. Thus, in this research report were the result of observation about the advertising and also giving suggestion for their future improvement.

Keywords: Advertising, Above the Line, Outdoor and Print Advertising

ABSTRAK

Pentingnya peran dari pengiklanan di jaman sekarang meningkat sejak teknologi yang juga dengan cepat bergerak. Dari yang convensional hingga ke yang modern, terpengaruhi oleh era baru ini. Pengiklanan adalah salah satu cara agar perusahaan tetap terhubung ke sasaran pasar mereka, dan diharuskan untuk secara efektif juga efisien dalam penyampaiannya

Di Bogasari, mereka memiliki *Above-the-Line* dan *Below-the-Line* untuk pengiklanan. Pengiklanan yang paling sering dilakukan menurut hasil observasi adalah *outdoor* dan *print advertising*. Bogasari ingin memposisikan produk mereka secara lebih baik kepada sasaran pasar. Berkompetisi bukan hanya dengan pesaing, melainkan juga dikarenakan konsumen yang terkesan pemilih pada informasi apa yang mereka inginkan. Oleh karena itu, pada laporan penelitian ini adalah hasil dari observasi tentang pengiklanan dan juga memberikan saran untuk perbaikan di masa depan.

Keywords: Advertising, Above the Line, Outdoor and Print Advertising