

No. Responden.....

## KATA PENGANTAR

### Kpd Yth : Responden

Terima atas ketersediaan Bpk/Ibu, saudara dalam meluangkan waktu dan pikiran untuk mengisi kuesioner ini. Saya adalah mahasiswa semester sembilan Universitas Katolik Widya Mandala Surabaya jurusan manajemen ritel. Pada saat ini saya sedang mengerjakan skripsi dengan judul **PENGARUH DARI KEPERCAYAAN DAN KETERLIBATAN KONSUMEN MELALUI KEPUTUSAN PEMBELIAN OBAT TRADISIONAL CHINESS MEDICINE TERHADAP KEPUASAN KONSUMEN PADA TOKO OBAT BAN TJIE TONG SURABAYA.** Atas kesediaanya dan waktunya saya ucapkan terimakasih

### Identifikasi Responden

Berikan tanda X pada jawaban yang sesuai dengan pilihan anda.

1. Domisili

a. Surabaya

b. Luar Surabaya

2. Jenis kelamin

a. Laki-laki

b. Perempuan

3. Usia

a. 18 > 50 Tahun

b. 50 > 80 Tahun

4. Pendapatan

a. < 2.500.000

b. > 2.500.000

5. Pendidikan

a. SMA

b. S1

**\*\*\*\*\* BERHENTI \*\*\*\*\***

### **KUESIONER**

**Jawablah pernyataan berikut dengan memberi tanda X pada kolom alternatif jawaban yang menjadi pilihan anda.**

**STP = Sangat tidak puas**

**TP = Tidak puas**

**N = Netral**

**P = Puas**

**SP = Sangat puas**

**Dengan menggunakan skala linkert 1-5**

		SP	P	N	TP	STP
<b>Kepercayaan konsumen</b>						
X1.1	Saya percaya obat tradisional China yang di jual di toko obat Ban Tjie Tong Surabaya dapat memberikan manfaat	5	4	3	2	1
X1.2	Saya percaya obat tradisional China yang di jual di toko obat Ban Tjie Tong Surabaya memiliki resiko yang kecil	5	4	3	2	1
<b>Keterlibatan konsumen</b>						
X2.1	Saya terlibat secara langsung dalam mencari informasi tentang obat tradisional China di Ban Tjie Tong Surabaya	5	4	3	2	1
X2.2	Saya terlibat mencari merek obat tradisional China yang di jual di Ban Tjie Tong Surabaya	5	4	3	2	1
X2.3	Saya terlibat untuk mencari tahu obat yang di jual oleh toko obat Ban Tjie Tong Surabaya asli obat tradisional China	5	4	3	2	1
		SP	P	N	TP	STP

**LANJUTAN KUESIONER...**

<b>Keputusan pemakaian (Y1)</b>						
<b>Y1.1</b>	<b>Saya memutuskan untuk membeli obat tradisional China di Ban Tjie Tong Surabaya karena kebutuhan untuk mengkonsumsi obat</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Y1.2</b>	<b>Saya memutuskan untuk membeli obat tradisional China di Ban tjie Tong Surabaya setelah melakukan pencarian informasi</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Y1.3</b>	<b>Saya memutuskan untuk membeli obat tradisional cina di Ban Tjie Tong surabaya karena merupakan pelanggan setia</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Kepuasan konsumen (Y2)</b>						
<b>Y2.1</b>	<b>Saya merasa puas sudah membeli obat tradisional China di toko obat Ban Tjie Tong Surabaya karena lengkap dan murah</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>Y2.2</b>	<b>Saya merasa kecewa terhadap pelayanan yang diberikan dari toko obat Ban Tjie Tong Surabaya</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>

X1.1	X1.2	X2.1	X2.2	X2.3	Y1.1	Y1.2	Y2.1	Y2.2
4	5	5	4	4	4	5	5	4
4	5	4	5	4	5	5	4	5
5	4	5	5	4	4	5	4	5
5	5	5	4	5	4	5	5	5
4	4	5	4	5	5	4	5	4
4	4	5	5	4	4	5	5	5
5	5	5	5	5	5	4	4	5
2	3	2	2	2	2	2	2	2
4	4	5	4	5	5	5	5	4
4	5	5	4	5	4	4	5	5
4	4	5	4	4	4	4	4	4
4	5	5	5	5	5	5	5	5
5	4	5	4	5	5	5	4	5
5	4	4	5	5	4	4	5	4
5	4	5	4	4	5	5	4	5
4	5	4	5	4	5	5	5	4
4	4	5	4	5	4	4	5	4
5	5	4	4	4	4	4	5	4
4	4	5	4	5	2	2	4	5
4	4	4	5	4	5	5	5	4
5	5	4	4	5	4	5	5	4
4	4	3	3	4	4	3	4	3
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2	1	2	2	2	2	1	2	2
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4	3	4	5	5	4	4	4	5
5	4	5	4	4	5	5	5	4
5	4	4	5	4	5	4	4	5
5	4	5	4	5	4	5	5	4

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5	4	5	4	5	4	4	4	5
2	2	1	2	2	2	2	2	2
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4	5	4	5	4	5	4	5	4
5	5	5	4	5	4	5	5	4
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5	5	2	2	1	5	4	5	4
4	4	4	4	4	5	5	4	5

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4	4	5	5	5	5	4	5	4
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5	4	4	5	5	4	5	5	4



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4	5	5	5	4	4	5	2	1
2	1	5	5	5	2	2	4	5
4	5	4	5	4	5	5	4	5
5	5	5	5	5	5	4	5	4
5	4	5	4	4	4	4	4	5
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1	2	5	4	5	5	4	5	4
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5	5	4	4	5	5	5	4	5
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4	5	5	5	4	4	5	4	5

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4	4	5	5	4	5	4	5	5
4	4	4	4	4	1	2	5	4
5	4	5	5	4	5	4	4	5
5	3	5	5	5	4	5	2	1

4	5	5	5	4	5	4	4	5
5	4	4	5	5	5	4	4	5
3	4	5	4	5	4	5	2	1
5	5	4	4	4	5	4	5	4
4	4	5	4	5	5	5	4	5
5	4	4	5	5	4	5	5	4
4	4	5	4	4	5	4	5	4
5	5	4	5	4	4	4	4	5

**LAMPIRAN 3**  
**TABEL FREKWENSI**

**Domisili responden**

<b>domisili</b>	<b>Jumlah responden</b>	<b>Presentase (%)</b>
Surabaya	164	82%
luar Surabaya	36	18%
<b>TOTAL</b>	<b>200</b>	<b>100%</b>

**Jenis kelamin responden**

<b>)Jenis kelamin</b>	<b>Jumlah responden</b>	<b>Presentase (%)</b>
Laki-laki	78	39%
Perempuan	122	61%
<b>TOTAL</b>	<b>200</b>	<b>100%</b>

**Usia responden**

<b>Usia Responden</b>	<b>Jumlah responden</b>	<b>Presentase (%)</b>
18-50 tahun	172	86%
50-80 tahun	28	14%
<b>TOTAL</b>	<b>200</b>	<b>100%</b>

**Pendidikan responden**

<b>Pendidikan Responden</b>	<b>Jumlah responden</b>	<b>Presentase (%)</b>
SMA	90	45%
D3-Sarjana	110	55%
<b>TOTAL</b>	<b>200</b>	<b>100%</b>

### Pendapatan responden

<b>Pendapatan Responden</b>	<b>Jumlah responden</b>	<b>Presentase (%)</b>
<2.500.000	33	16,5%
>2.500.000	167	83,5%
<b>TOTAL</b>	200	100%

## LAMPIRAN 4

### Descriptives

[DataSet1] C:\Users\admin\Documents\INPUT.sav

#### Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
X1.1	200	1,00	5,00	4,3500	,80044
X1.2	200	1,00	5,00	4,2500	,81290
Valid N (listwise)	200				

```
DESCRIPTIVES VARIABLES=X2.1 X2.2 X2.3  
/STATISTICS=MEAN STDDEV MIN MAX.
```

### Descriptives

[DataSet1] C:\Users\admin\Documents\INPUT.sav

#### Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
X2.1	200	1,00	5,00	4,3850	,76136
X2.2	200	1,00	5,00	4,3750	,73967
X2.3	200	1,00	5,00	4,3550	,78233
Valid N (listwise)	200				

```
DESCRIPTIVES VARIABLES=Y1.1 Y1.2 Y1.3  
/STATISTICS=MEAN STDDEV MIN MAX.
```

### Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
X2.1	200	1,00	5,00	4,3850	,78136
X2.2	200	1,00	5,00	4,3750	,73967
X2.3	200	1,00	5,00	4,3550	,78233
Valid N (listwise)	200				

```
DESCRIPTIVES VARIABLES=Y1.1 Y1.2 Y1.3  
/STATISTICS=MEAN STDDEV MIN MAX.
```

## Descriptives

[DataSet1] C:\Users\admin\Documents\INPUT.sav

### Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
Y1.1	200	1,00	5,00	4,4200	,78585
Y1.2	200	1,00	5,00	4,2950	,75553
Y1.3	200	1,00	5,00	4,3250	,85618
Valid N (listwise)	200				

```
DESCRIPTIVES VARIABLES=Y2.1 Y2.2  
/STATISTICS=MEAN STDDEV MIN MAX.
```

## Descriptives

[DataSet1] C:\Users\admin\Documents\INPUT.sav

### Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
Y2.1	200	1,00	5,00	4,1350	1,09213
Y2.2	200	1,00	5,00	4,1100	1,12884
Valid N (listwise)	200				

## Lampiran 5

Perhitungan konstruk reliability

### Kepercayaan konsumen

$$\frac{(0,69 + 0,72)^2}{(0,69 + 0,72)^2 + (0,31 + 0,28)^2}$$
$$= 0,70$$

### Keterlibatan Konsumen

$$\frac{(0,69 + 0,74 + 0,67)^2}{(0,69 + 0,74 + 0,67)^2 + (0,31 + 0,26 + 0,33)^2}$$
$$= 0,70$$

### Keputusan Pemakaian

$$\frac{(0,73 + 0,77 + 0,67)^2}{(0,73 + 0,77 + 0,67)^2 + (0,27 + 0,23 + 0,33)^2}$$
$$= 0,72$$

### Kepuasan Konsumen

$$\frac{(1,47 + 1,31)^2}{(1,47 + 1,31)^2 + (0,47 + 0,31)^2}$$
$$= 0,78$$



LAMPIRAN 6

DATE: 09/03/2014

TIME: 20:03

P R E L I S 2.70

BY

Karl G. J, reskog & Dag S, rbom

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Website: www.ssicentral.com

The following lines were read from file

C:\Users\admin\Documents\INPUT2.PR2:

!PRELIS SYNTAX: Can be edited

SY='C:\Users\admin\Documents\INPUT2.PSF'

NS 1 2 3 4 5 6 7 8 9 10

OU MA=CM SM=C:\Users\admin\Documents\SEM2.COV XT

Total Sample Size = 200

Univariate Summary Statistics for Continuous Variables

Variable Mean St. Dev. T-Value Skewness Kurtosis Minimum Freq.  
Maximum Freq.

-----  
X1.1 4.075 0.961 59.953 -0.427 -0.488 1.414 3 5.151  
74

53	X1.2	3.970	0.929	60.422	-0.275	-0.150	1.653	6	5.233
72	X2.1	4.090	0.947	61.093	-0.406	-0.451	1.729	6	5.172
67	X2.2	4.020	1.002	56.720	-0.362	-0.417	1.524	6	5.217
72	X2.3	4.060	0.960	59.829	-0.419	-0.478	1.522	4	5.149
68	Y1.1	4.040	0.992	57.617	-0.368	-0.453	1.695	8	5.213
57	Y1.2	4.010	0.913	62.095	-0.297	-0.188	1.659	5	5.208
70	Y1.3	4.025	1.020	55.828	-0.390	-0.489	1.560	7	5.206
86	Y2.1	4.320	0.678	90.088	-0.464	-0.496	2.274	2	5.021
87	Y2.2	4.365	0.619	99.657	-0.416	-0.464	2.303	1	5.010

Test of Univariate Normality for Continuous Variables

	Skewness	Kurtosis	Skewness and Kurtosis		Chi-Square P-Value	
Variable	Z-Score	P-Value	Z-Score	P-Value	Chi-Square	P-Value
X1.1	-2.439	0.015	-1.762	0.078	9.056	0.011
X1.2	-1.606	0.108	-0.336	0.737	2.692	0.260
X2.1	-2.327	0.020	-1.573	0.116	7.889	0.019
X2.2	-2.090	0.037	-1.414	0.157	6.366	0.041
X2.3	-2.397	0.017	-1.708	0.088	8.660	0.013
Y1.1	-2.121	0.034	-1.586	0.113	7.014	0.030
Y1.2	-1.728	0.084	-0.472	0.637	3.208	0.201
Y1.3	-2.243	0.025	-1.764	0.078	8.142	0.017
Y2.1	-2.635	0.008	-1.804	0.071	10.196	0.006
Y2.2	-2.379	0.017	-1.638	0.101	8.340	0.015

Relative Multivariate Kurtosis = 0.956

Test of Multivariate Normality for Continuous Variables

Skewness	Kurtosis	Skewness and Kurtosis
----------	----------	-----------------------

Value	Z-Score	P-Value	Value	Z-Score	P-Value	Chi-Square	P-Value
10.318	5.086	0.000	114.719	-2.035	0.042	30.006	0.000

### Histograms for Continuous Variables

#### X1.1

Frequency	Percentage	Lower Class Limit	
3	1.5	1.414	•
0	0.0	1.788	
17	8.5	2.161	• • • • •
0	0.0	2.535	
16	8.0	2.909	• • • • •
0	0.0	3.282	
90	45.0	3.656	
• • • • •			
0	0.0	4.030	
0	0.0	4.403	
74	37.0	4.777	
• • • • •			

#### X1.2

Frequency	Percentage	Lower Class Limit	
6	3.0	1.653	• •
12	6.0	2.011	• • • •
0	0.0	2.369	
17	8.5	2.727	• • • • •
0	0.0	3.085	
0	0.0	3.443	
112	56.0	3.801	
• • • • •			
0	0.0	4.159	
0	0.0	4.517	
53	26.5	4.875	• • • • •

#### X2.1

Frequency	Percentage	Lower Class Limit	
6	3.0	1.729	• •
9	4.5	2.073	• • •

0	0.0	2.418	
18	9.0	2.762	••••••••
0	0.0	3.106	
0	0.0	3.450	
95	47.5	3.795	
.....			
0	0.0	4.139	
0	0.0	4.483	
72	36.0	4.828	
.....			

X2.2

Frequency	Percentage	Lower Class Limit	
6	3.0	1.524	••
0	0.0	1.894	
17	8.5	2.263	••••••
11	5.5	2.632	••••
0	0.0	3.001	
0	0.0	3.371	
99	49.5	3.740	
.....			
0	0.0	4.109	
0	0.0	4.478	
67	33.5	4.847	
.....			

X2.3

Frequency	Percentage	Lower Class Limit	
4	2.0	1.522	•
0	0.0	1.885	
14	7.0	2.247	•••••
20	10.0	2.610	••••••••
0	0.0	2.973	
0	0.0	3.336	
90	45.0	3.698	
.....			
0	0.0	4.061	
0	0.0	4.424	
72	36.0	4.787	
.....			

Y1.1

Frequency Percentage Lower Class Limit

8	4.0	1.695	• • •
10	5.0	2.047	• • •
0	0.0	2.399	
16	8.0	2.750	• • • • •
0	0.0	3.102	
98	49.0	3.454	

.....

0	0.0	3.806	
0	0.0	4.158	
0	0.0	4.509	
68	34.0	4.861	

.....

Y1.2

Frequency Percentage Lower Class Limit

5	2.5	1.659	•
0	0.0	2.014	
12	6.0	2.369	• • • •
16	8.0	2.724	• • • • •
0	0.0	3.079	
0	0.0	3.434	
110	55.0	3.788	

.....

0	0.0	4.143	
0	0.0	4.498	
57	28.5	4.853	• • • • •

Y1.3

Frequency Percentage Lower Class Limit

7	3.5	1.560	• •
0	0.0	1.925	
15	7.5	2.290	• • • • •
14	7.0	2.654	• • • • •
0	0.0	3.019	
0	0.0	3.383	
94	47.0	3.748	

.....

0	0.0	4.113	
0	0.0	4.477	

70 35.0 4.842

.....

Y2.1

Frequency Percentage Lower Class Limit

2	1.0	2.274	
0	0.0	2.549	
18	9.0	2.823	.....
0	0.0	3.098	
0	0.0	3.373	
0	0.0	3.648	
94	47.0	3.922	

.....

0	0.0	4.197	
0	0.0	4.472	
86	43.0	4.747	

.....

Y2.2

Frequency Percentage Lower Class Limit

1	0.5	2.303	
0	0.0	2.573	
12	6.0	2.844	.....
0	0.0	3.115	
0	0.0	3.386	
0	0.0	3.657	
100	50.0	3.927	

.....

0	0.0	4.198	
0	0.0	4.469	
87	43.5	4.740	

.....

Covariance Matrix

	X1.1	X1.2	X2.1	X2.2	X2.3	Y1.1
X1.1	0.924					
X1.2	0.449	0.863				

X2.1	0.571	0.396	0.896			
X2.2	0.411	0.661	0.413	1.005		
X2.3	0.548	0.385	0.560	0.439	0.921	
Y1.1	0.481	0.565	0.500	0.604	0.469	0.983
Y1.2	0.536	0.480	0.540	0.537	0.541	0.390
Y1.3	0.477	0.545	0.442	0.557	0.437	0.653
Y2.1	0.256	0.202	0.261	0.253	0.318	0.269
Y2.2	0.173	0.221	0.201	0.262	0.167	0.234

Covariance Matrix

	Y1.2	Y1.3	Y2.1	Y2.2		
	-----	-----	-----	-----		
Y1.2	0.834					
Y1.3	0.377	1.040				
Y2.1	0.278	0.246	0.460			
Y2.2	0.183	0.285	-0.022	0.384		

Means

	X1.1	X1.2	X2.1	X2.2	X2.3	Y1.1
	-----	-----	-----	-----	-----	-----
	4.075	3.970	4.090	4.020	4.060	4.040

Means

	Y1.2	Y1.3	Y2.1	Y2.2
	-----	-----	-----	-----
	4.010	4.025	4.320	4.365

Standard Deviations

	X1.1	X1.2	X2.1	X2.2	X2.3	Y1.1
	-----	-----	-----	-----	-----	-----
	0.961	0.929	0.947	1.002	0.960	0.992

Standard Deviations

	Y1.2	Y1.3	Y2.1	Y2.2
	-----	-----	-----	-----
	0.913	1.020	0.678	0.619

The Problem used 14336 Bytes (= 0.0% of available workspace)

LAMPIRAN 7

DATE: 9/ 3/2014

TIME: 20:08

L I S R E L 8.70

BY

Karl G. J,reskog & Dag S,rbom

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The following lines were read from file  
C:\Users\admin\Documents\SEM2.sp1:

PENGARUH DARI KEPERCAYAAN DAN KETERLIBATAN  
KONSUMEN MELALUI KEPUTUSAN PEMBELIAN OBAT  
TRADISIONAL CHINESS MEDICINE TERHADAP KEPUASAN  
KONSUMEN PADA TOKO OBAT BAN TJIE TONG SURABAYA.

OBSERVED VARIABEL X1.1 X1.2 X2.1 X2.2 X2.3 Y1.1 Y1.2 Y1.3  
Y2.1 Y2.2



COVARIANCE MATRIX FROM FILE  
C:\Users\admin\Documents\SEM2.COV XT

SAMPLE SIZE 200

LATENT VARIABEL PERCAYA KK KP PUAS

RELATIONSHIPS:

X1.1= 1\*PERCAYA

X1.2= PERCAYA

X2.1= 1\*KK

X2.2-X2.3= KK

Y1.1= 1\*KP

Y1.2-Y1.3 = KP

Y2.1= 1\*PUAS

Y2.2= PUAS

KP= PERCAYA KK

PUAS= KP

OPTIONS: SS SC EF RS AD=OFF

PATH DIAGRAM

END OF PROGRAM

Sample Size = 200

PENGARUH DARI KEPERCAYAAN DAN KETERLIBATAN  
KONSUMEN MELALUI KEPUTUSAN PEMBELIAN

Covariance Matrix

Y1.1	Y1.2	Y1.3	Y2.1	Y2.2	X1.1	
-----	-----	-----	-----	-----	-----	-----
Y1.1	0.98					
Y1.2	0.39	0.83				
Y1.3	0.65	0.38	1.04			
Y2.1	0.27	0.28	0.25	0.46		
Y2.2	0.23	0.18	0.28	-0.02	0.38	
X1.1	0.48	0.54	0.48	0.26	0.17	0.92
X1.2	0.57	0.48	0.54	0.20	0.22	0.45
X2.1	0.50	0.54	0.44	0.26	0.20	0.57
X2.2	0.60	0.54	0.56	0.25	0.26	0.41
X2.3	0.47	0.54	0.44	0.32	0.17	0.55

Covariance Matrix

X1.2	X2.1	X2.2	X2.3	
-----	-----	-----	-----	-----
X1.2	0.86			
X2.1	0.40	0.90		
X2.2	0.66	0.41	1.00	
X2.3	0.38	0.56	0.44	0.92

PENGARUH DARI KEPERCAYAAN DAN KETERLIBATAN  
KONSUMEN MELALUI KEPUTUSAN PEMBELIAN

Number of Iterations = 24

LISREL Estimates (Maximum Likelihood)

Measurement Equations

$$Y1.1 = 1.00*KP, \text{ Errorvar.} = 0.46, R^a = 0.53$$

(0.050)

9.21

$$Y1.2 = 0.97*KP, \text{ Errorvar.} = 0.34, R^a = 0.59$$

(0.089)            (0.039)

10.87            8.91

$$Y1.3 = 0.95*KP, \text{ Errorvar.} = 0.57, R^a = 0.45$$

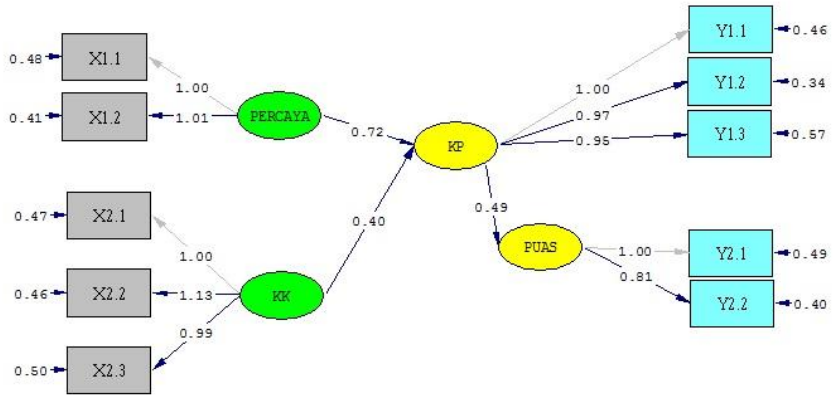
(0.10)            (0.061)

9.44            9.46

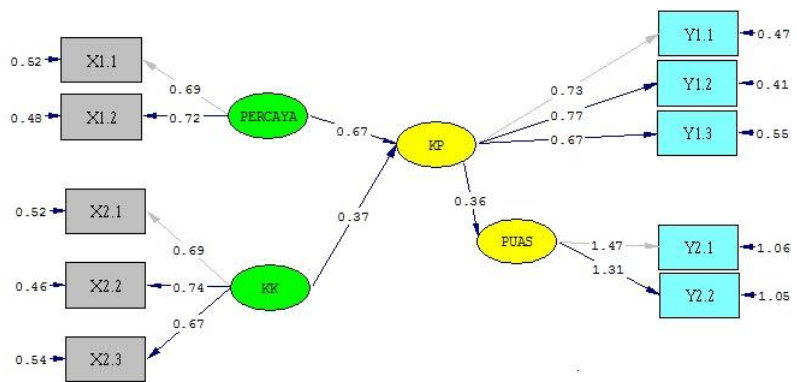
$$Y2.1 = 1.00*PUAS, \text{ Errorvar.} = 0.49, R^a = -0.060$$

(0.064)

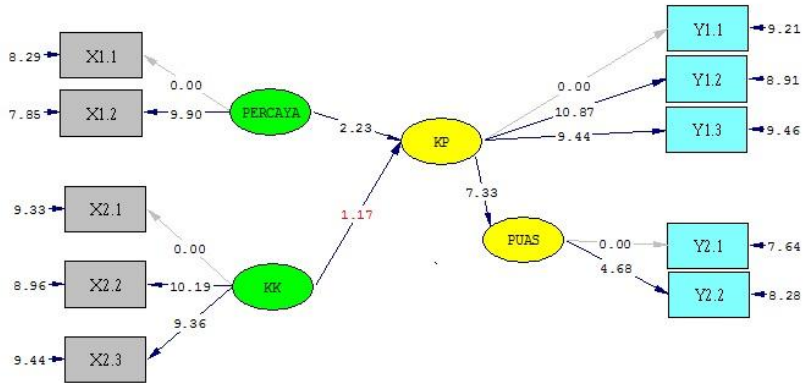
7.64



Chi-Square=176.73, df=31, P-value=0.00000, RMSEA=0.154



Chi-Square=176.73, df=31, P-value=0.00000, RMSEA=0.154



Chi-Square=176.73, df=31, P-value=0.00000, RMSEA=0.154

## LAMPIRAN 8

### Correlations

[DataSet0]

Correlations

		X1.1	X1.2	X1TOTAL
X1.1	Pearson Correlation	1	,344**	,817**
	Sig. (2-tailed)		,000	,000
	N	200	200	200
X1.2	Pearson Correlation	,344**	1	,823**
	Sig. (2-tailed)	,000		,000
	N	200	200	200
X1TOTAL	Pearson Correlation	,817**	,823**	1
	Sig. (2-tailed)	,000	,000	
	N	200	200	200

\*\*.

Correlation is significant at the 0.01 level (2-tailed).

```
CORRELATIONS
/VARIABLES=X2.1 X2.2 X2.3 X2TOTAL
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.
```

### Correlations

[DataSet0]

## Correlations

[DataSet0]

Correlations

		X2.1	X2.2	X2.3	X2TOTAL
X2.1	Pearson Correlation	1	,421**	,588**	,829**
	Sig. (2-tailed)		,000	,000	,000
	N	200	200	200	200
X2.2	Pearson Correlation	,421**	1	,437**	,758**
	Sig. (2-tailed)	,000		,000	,000
	N	200	200	200	200
X2.3	Pearson Correlation	,588**	,437**	1	,840**
	Sig. (2-tailed)	,000	,000		,000
	N	200	200	200	200
X2TOTAL	Pearson Correlation	,829**	,758**	,840**	1
	Sig. (2-tailed)	,000	,000	,000	
	N	200	200	200	200

\*\* . Correlation is significant at the 0.01 level (2-tailed).

### CORRELATIONS

```
/VARIABLES=Y1.1 Y1.2 Y1.3 Y1TOTAL
```

```
/PRINT=TWOTAIL NOSIG
```

```
/MISSING=PAIRWISE.
```



## Correlations

[DataSet0]

Correlations

		Y1.1	Y1.2	Y1.3	Y1TOTAL
Y1.1	Pearson Correlation	1	,410**	,580**	,820**
	Sig. (2-tailed)		,000	,000	,000
	N	200	200	200	200
Y1.2	Pearson Correlation	,410**	1	,426**	,748**
	Sig. (2-tailed)	,000		,000	,000
	N	200	200	200	200
Y1.3	Pearson Correlation	,580**	,426**	1	,846**
	Sig. (2-tailed)	,000	,000		,000
	N	200	200	200	200
Y1TOTAL	Pearson Correlation	,820**	,748**	,846**	1
	Sig. (2-tailed)	,000	,000	,000	
	N	200	200	200	200

\*\* . Correlation is significant at the 0.01 level (2-tailed).

CORRELATIONS

/VARIABLES=Y2.1 Y2.2 Y2TOTAL

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

## Correlations

[DataSet0]

Correlations

		Y2.1	Y2.2	Y2TOTAL
Y2.1	Pearson Correlation	1	,542**	,874**
	Sig. (2-tailed)		,000	,000
	N	200	200	200
Y2.2	Pearson Correlation	,542**	1	,882**
	Sig. (2-tailed)	,000		,000
	N	200	200	200
Y2TOTAL	Pearson Correlation	,874**	,882**	1
	Sig. (2-tailed)	,000	,000	
	N	200	200	200

\*\*.

Correlation is significant at the 0.01 level (2-tailed).

>Error # 2085

>The temporary period for running IBM SPSS Statistics without a license has  
>expired. Use the License Authorization Wizard to contact SPSS Inc. for a  
>license code.

>Execution of this command stops.

>Specific symptom number: 37

End of job: 7 command lines 1 errors 1 warnings 1 CPU seconds