



D.N. Dian Retno Sari Dewi P. , ST., MT. &lt;dianretnosd@ukwms.ac.id&gt;

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**[IJTech] Manuscript Submission Notification for #IE-5138**

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IJTech &lt;noreply@ijtech.eng.ui.ac.id&gt;

Wed, Sep 15, 2021 at 6:22 PM

Reply-To: "noreply@ijtech.eng.ui.ac.id" &lt;noreply@ijtech.eng.ui.ac.id&gt;

To: dianretnosd@ukwms.ac.id

*Manuscript Submission Confirmation*

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Dear Mrs. DIAN DEWI,

Your manuscript entitled "**Supply Chain Capabilities to Improve Sustainability Performance of Product-Service Systems**" has been successfully submitted to International Journal of Technology (IJTech) Online System.

Your manuscript ID #: **IE-5138**.

Please quote the above manuscript ID in all future correspondence. If there are any changes in your postal or e-mail address, please log into IJTech Online System at <https://ijtech.eng.ui.ac.id/> and edit your contact and/or personal information as appropriate.

You can also view the status of your manuscript at any time by checking your Author Account after logging in to <https://ijtech.eng.ui.ac.id/dashboard>.

Thank you for submitting your manuscript to International Journal of Technology (IJTech) Online System.

Yours sincerely,

Editorial System  
International Journal of Technology (IJTech)  
p-ISSN: 2086-9614  
e-ISSN: 2087-2100  
<https://ijtech.eng.ui.ac.id/>

IJTech is currently indexed in SCOPUS and Emerging Sources Citation Index (ESCI) Thomson Reuters



D.N. Dian Retno Sari Dewi P. , ST., MT. &lt;dianretnosd@ukwms.ac.id&gt;

## [IJTech] Decision for manuscript #IE-5581: Need to be Revised

IJTech &lt;noreply@ijtech.eng.ui.ac.id&gt;

Wed, Oct 19, 2022 at 11:29 AM

Reply-To: "noreply@ijtech.eng.ui.ac.id" &lt;noreply@ijtech.eng.ui.ac.id&gt;

To: dianretnosd@ukwms.ac.id, siddhi.pittayachawan@rmit.edu.au, etait@csu.edu.au



*Decision Result : Revise*

Dear **Mrs. DIAN DEWI**

We have finished the review and made decision on your manuscript entitled [ **Assessing the Product-Service Systems Supply Chain Capabilities: Construct and Instrument Development** ] which was submitted to International Journal of Technology.

We have decided that your manuscript **Need to be Revised**

We also send you the review result from the reviewers. Here is the detail review result:

Notes from Editor:

1. Please revise according to the reviewer's comment, and highlights the revised in different color. 2. It is suggested to include at least 3 relevant IJTech articles (2019 - present) as references. 3. Please upload the revised manuscript by filling \* required (for response letters, you can download the template in Step 5).

Reviewer (1)

**Introduction:**

Sustainability is quite a contested concept, perhaps it might be helpful to give a brief explanation of why it is important in this industry earlier in the introduction

**Methodology:**

This section offers a comprehensive explanation about the sampling frame, which consisted of the population of official motorcycle service partners in Indonesia with a sample size of 6,800. However, as the sampling size came from five different motorcycle brands, how is the composition collected from each brand?

**Results and Discussion:**

Please clarify the term used for knowledge assessment – what assessment means here? The items of the scale look more concerned with knowledge access than assessment although you also explain that the operationalization of the construct is more on knowledge sharing.

**References:**

Please incorporate recent references

**Other:**

Accept after revisions made

Originality	4 ( <i>above average</i> )
Technical	4 ( <i>above average</i> )
Methodology	4 ( <i>above average</i> )
Readability	4 ( <i>above average</i> )
Practicability	4 ( <i>above average</i> )
Organization	4 ( <i>above average</i> )

Importance 4 (*above average*)

**Attachment from reviewer:**

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Reviewer (2)

**Introduction:**

In the paper, the introduction is presented concisely and has specific objectives

**Methodology:**

The proposed method is suitable for the stated objectives

**Results and Discussion:**

Research results demonstrated the ability of the proposed approach

**References:**

The paper cites relevant references fully

**Other:**

Originality 4 (*above average*)

Technical 4 (*above average*)

Methodology 4 (*above average*)

Readability 4 (*above average*)

Practicability 4 (*above average*)

Organization 3 (*average*)

Importance 4 (*above average*)

**Attachment from reviewer:**

[Click to download](#)

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Please login into application <https://ijtech.eng.ui.ac.id/login> for more detail.

You must respond to this revise and resubmit request before **26 Oct 2022**, after which point we will presume that you have withdrawn your submission from International Journal of Technology (IJTech) Online System.

Yours sincerely,

Dr. Eny Kusriani  
**Managing Editor**  
International Journal of Technology (IJTech)  
p-ISSN : 2086-9614  
e-ISSN 2087-2100  
<https://ijtech.eng.ui.ac.id/>

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List of Changes

Manuscript:

Assessing the Product–Service Systems Supply Chain Capabilities: Construct and Instrument Development

Response and Revision made by Author(s)

Reviewer #1:

No	Comments	Revision/Changes
1	<p>Sustainability is quite a contested concept, perhaps it might be helpful to give a brief explanation of why it is important in this industry earlier in the introduction</p>	<p>Referring to the Sustainability SCM definition by Seuring &amp; Müller 2008, p. 1700 as “the management of material, information and capital flow as well as cooperation among companies along with the SC while taking goals from all three dimensions of sustainable development, including economic, environmental and social, into account which were derived from customer and stakeholder requirements.” It explained the important of keeping the balance of three perspectives of economic, environment and social. However, in this study, we have made clear that we refer only to environmental sustainability (Section 1 Introduction, paragraph 1) by two sentences, as below:</p> <p>“PSS SC capabilities is a multifarious construct that addresses both PSS and <b>environmental sustainability</b> concerns”.</p> <p>“While the implementation of PSS is expected not only to bring a competitive edge, but also to reduce the <b>environmental impact</b>.”</p> <p>Hence, no additional information was inserted to address this comment.</p> <p>Seuring, S. &amp; Müller, M. (2008), 'From a literature review to a conceptual framework for sustainable supply chain management', Journal of Cleaner Production, vol. 16, no. 15, pp. 1699-1710.</p>
2	<p>This section offers a comprehensive explanation about the sampling frame, which consisted of the population of official motorcycle service partners in Indonesia with a sample size of 6,800. However, as the sampling size came from five different motorcycle brands, how is the composition collected from each brand?</p>	<p>This has now been addressed with added text to Section 4. Result and Discussion, paragraph 7. One sentence is added in the manuscript: The population was established by the researcher through collecting service partner data from website of the five motorcycle brands with the proportion of their market share (AHM 75%, YIMM 22%, SIM 1%, KMI 1% and TVS 1%); a sampling frame is about 6,800 service partners.</p>
3	<p>Please clarify the term used for knowledge assessment – what assessment means here? The items of the scale look more concerned with knowledge access than assessment although you also explain that the</p>	<p>The term knowledge assessment has adopted from Beske (2012), defines as:</p> <p>the capability to access and understand the knowledge from the strongest partners in the SC. In</p>

	operationalization of the construct is more on knowledge sharing.	<p>this study, the service partners as the weakest stakeholders in the SC are mostly receiving knowledge from manufacturers through the main dealers. Hence, the operationalisation of this construct is mostly based on knowledge sharing from the manufacturers through intermediaries to service partners. However, the term knowledge assessment is retained because the definition consistent with Beske (2012). So, no additional information was inserted to address this.</p> <p>Beske, P., 2012, Dynamic capabilities and sustainable supply chain management. International Journal of Physical Distribution &amp; Logistics Management, Volume 42(4), pp. 372-387.</p>
4	Please incorporate recent references	The recent references have been added, thank you.

**Reviewer #2:**

No	Comments	Revision/Changes
1	Can you frame the rationale about why the dynamic capabilities approach in this paper can help companies identify better PSS supply chain capabilities?	<p>I have addressed this now with changes in Section 2, paragraph 4 that:</p> <p>Dynamic capabilities work best when two or more organisations are collaborating in the supply chain to better understand the PSS supply chain capabilities (Beske, 2012).</p> <p>Beske, P., 2012, Dynamic capabilities and sustainable supply chain management. International Journal of Physical Distribution &amp; Logistics Management, Volume 42(4), pp. 372-387.</p>
2	You discuss seven supply chain capabilities in the literature and bring them together to make a coherent model. This is reasonably clear, although it's not clear how these seven PSS supply chain capabilities will support the instrument development.	<p>The dynamic capabilities work best when two or more organisations are collaborating in the supply chain to better understand the PSS supply chain capabilities better (Beske, 2012). In this study the PSS SC capabilities required to be developed by interaction among relevant actors in the SC, namely: manufacturers, intermediaries and service partners. Hence, the seven capabilities are required to be together to measure the PSS SC capabilities. This information has already written in Section 2, paragraph 1, 2 and 3. Hence, no additional information was inserted to address this comment.</p>
3	You develop the content of the survey derived from the manufacturers to be applied on service partners which are mostly small business scale, could you please elaborate on how the process to adopt it?	<p>The survey has been developed by rigor procedure involving five steps from the instrument validation procedures adopted from Lewis, Templeton and Byrd (2005). One of them is pre-testing and pilot testing by face-to-face method so the researcher can ask directly about the difficulty to respond to the questionnaire. Furthermore, the content of the survey derived from manufacturer has been adapted to be applied on service partners. So, no additional information was inserted to address this.</p>
4	Could you elaborate more on the knowledge assessment term because for me the construct and the items in the construct are more	<p>The term knowledge assessment has adopted from Beske (2012) definition as the capability to access and understand the knowledge from the strongest</p>

	concerned with knowledge access.	partners in the SC (Beske, 2012). In this study, the service partners as the weakest stakeholders in the SC are mostly receiving knowledge from manufacturers through the main dealers. Hence, the operationalisation of this construct is mostly based on knowledge sharing from the manufacturers through intermediaries to service partners. However, the term knowledge assessment is retained because the definition fits with Beske (2012). So, no additional information was inserted to address this.
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D.N. Dian Retno Sari Dewi P. , ST., MT. &lt;dianretnosd@ukwms.ac.id&gt;

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**[IJTech] Confirmation About Invoice #IE-5581**

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IJTech &lt;ijtech@eng.ui.ac.id&gt;

Mon, Nov 7, 2022 at 3:00 PM

To: dianretnosd@ukwms.ac.id

Cc: siddhi.pittayachawan@rmit.edu.au, etait@csu.edu.au

Dear Mrs. Dian Dewi,

On behalf of the Editorial Board, I am pleased to inform you that your paper entitled: "**Assessing the Product-Service Systems Supply Chain Capabilities: Construct and Instrument Development**" has been accepted to be published in International Journal of Technology (IJTech).

Your manuscript ID is **#IE-5581**

We would like to state that you need to make a payment for the article processing charge (APC) of:

**Rp 9.514.032 (include PPN 11%)**

If you are willing to pay this month, please confirm with us because we will send the invoice.

We look forward to receiving your confirmation at your earliest convenience.

Yours sincerely,

Dr. Eny Kusriani

Managing Editor

International Journal of Technology (IJTech)

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D.N. Dian Retno Sari Dewi P. , ST., MT. &lt;dianretnosd@ukwms.ac.id&gt;

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**[IJTech] Invoice Article Processing Charge #ID IE-5581**

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**IJTech** <ijtech@eng.ui.ac.id>  
To: dianretnosd@ukwms.ac.id  
Cc: siddhi.pittayachawan@rmit.edu.au, etait@csu.edu.au

Wed, Nov 16, 2022 at 9:00 AM

Dear Mrs. Dian Dewi,

Congratulation! Your paper has been accepted to be published on IJTech.

Please make a payment for the article processing charge (APC) according to the invoice that we provide.

Please find the attachment to see the invoice APC of your manuscript.

We appreciate it if you can **confirm your payment** (along with the receipt of transfer) **no later than 3** days after this email is received, otherwise, your paper is assumed to be withdrawn. Any payment confirmation can be submitted by replying to this email.

**Note: Please write the description " IJTech-IE-5581-Mrs. Dian Dewi" on the payment slip.**

We look forward to receiving your confirmation at your earliest convenience.

Yours sincerely,

Dr. Eny Kusrini  
Managing Editor  
International Journal of Technology (IJTech)  
p-ISSN : 2086-9614  
e-ISSN : 2087-2100  
<https://ijtech.eng.ui.ac.id/>

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 **Invoice APC IJTech IE-5581.pdf**  
578K



D.N. Dian Retno Sari Dewi P. , ST., MT. &lt;dianretnosd@ukwms.ac.id&gt;

## [IJTech-IE-5581] Final Proof reading & Copyright form

IJTech &lt;ijtech@eng.ui.ac.id&gt;

Wed, May 31, 2023 at 2:28 PM

To: dianretnosd@ukwms.ac.id

Cc: dianretnosd@ukwms.ac.id, siddhi.pittayachawan@rmit.edu.au, etait@csu.edu.au

Dear Mrs. Dian Dewi,

The editorial boards are delighted to inform you that your paper has been accepted to be published in IJTech Volume 14, 2023.

We have carried out the necessary layout and editing of your manuscript. Prior to publication, we need your final proof and copyright of the paper.

Here are notes from the editor:

1. Please complete affiliations 1-4 with Laboratory or department and faculty
2. Please provide official telephone number for correspondence, don't use mobile phone
3. Please update old references (if any)
  - Churchill 1979
  - Tinsley and Tinsley (1987)
4. Add the grant and year in the acknowledgment (if any)
5. Please revise your graphic abstract to SmartArt Graphics which improves the reader's interpretation of the paper with jpg or png format not only text, please do not add the title and name of Authors in the Graphical Abstract, check the example in the attachment

**Please make all revisions in the last file we sent (We do not accept another file),**

Enclosed, please find the copyright form and the paper for a final check and please confirm that the article is ready for printing.

Any confirmation of the final check should be submitted on **June 6, 2023**. The copyright form can be printed, signed, scanned and send by replying to this email ([ijtech@eng.ui.ac.id](mailto:ijtech@eng.ui.ac.id)).

**Please check the final manuscript carefully until there are no errors because it cannot make revisions after publishing.**

On behalf of the editorial boards, we want to express to you and your collaborators our deep appreciation for your contribution to IJTech.

We look forward to receiving the copyright form and proofs at your earliest convenience.

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Kind regards,  
 Secretariat IJTech  
 International Journal of Technology (IJTech)  
 ISSN : 2086-9614  
<http://www.ijtech.eng.ui.ac.id>

### 3 attachments



**Example Graphical Abstract.png**  
139K

 **Copyright Form - IJTech.pdf**  
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 **5581-240-253-Assessing the Product.....Dewi et al.docx**  
80K



D.N. Dian Retno Sari Dewi P. , ST., MT. &lt;dianretnosd@ukwms.ac.id&gt;

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**[IJTech] Your manuscript is published at Volume 14 Issue 4, Jun 2023**

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IJTech &lt;noreply@ijtech.eng.ui.ac.id&gt;

Wed, Jun 28, 2023 at 11:15 AM

Reply-To: "noreply@ijtech.eng.ui.ac.id" &lt;noreply@ijtech.eng.ui.ac.id&gt;

To: dianretnosd@ukwms.ac.id, siddhi.pittayachawan@rmit.edu.au, etait@csu.edu.au



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*Journal Publishing*

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Dear

1. Mrs. Dian Retno Sari Dewi
2. Dr. Yustinus Budi Hermanto
3. Dr. Siddhi Pittayachawan
4. Dr. Elizabeth Tait

Greetings from Depok!

On behalf of the Editorial Board, I am pleased to inform you that your article entitled **Assessing the Product–Service Systems Supply Chain Capabilities: Construct and Instrument Development** has been published online in *Volume 14 Issue 4, Jun 2023*. You can check the online version at: <https://ijtech.eng.ui.ac.id/issue/87>

The articles are available to be accessed and downloaded free of charge. The hardcopy version is being printed and one copy will be delivered to the corresponding author.

Thank you for your contribution to IJTech and we look forward to a good collaboration in the next future.

Yours sincerely,

Dr. Yudan Whulanza, S.T., M.Sc.  
**Editor in Chief**  
International Journal of Technology (IJTech)  
p-ISSN: 2086-9614  
e-ISSN: 2087-2100  
<https://ijtech.eng.ui.ac.id/>

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