ID: 283

Title: Identification of Employee Behavior through Communication Audit: as a Tool to Identify the

Effectiveness of Employee Behavior

Final Status: Paper Acceptance - Singapore

Final Status Email Subject: Paper Acceptance - 11th Annual IEOM Singapore Conference 2021

Final Status Email

Paper Acceptance - 2021 IEOM Singapore Conference

Dear lg Jaka:

Congratulations! The conference organizing committee is pleased to announce that your paper (ID 283: Identification of Employee Behavior through Communication Audit: as a Tool to Identify the Effectiveness of Employee Behavior) has been *accepted for presentation and publication* in the 11th Annual International Conference on Industrial Engineering and Operations Management (IEOM) to be held in Singapore on March 7-11, 2021. All papers are peer reviewed and accepted papers will be indexed in SCOPUS. Please address the review comments and upload a final (revised) version of your paper in MS Word no later than February 25, 2021. To see the review feedbacks, please login to your 11th IEOM Singapore Conference submission

system: https://www.xcdsystem.com/IEOM/abstract/index.cfm?ID=b2S8sdu.

The IEOM publication team may ask to revise your submission during the final formatting and quality check after the conference before adding to the proceedings and sending to Scopus for indexing. Some sample papers are added in the conference website to help you to prepare a quality paper. All papers must be checked by safeassign, vericite or similar software for plagiarism issues. If you do not have software, you can send to us, we can check it and send to you. IEOM Society International reserves the right to reject a paper even after it has been accepted and published in the proceedings if there are serious problems with plagiarisms, scientific contents or our publication policies.

Due to the global pandemic, the event will be fully virtual via zoom.

- Committee http://ieomsociety.org/singapore2021/committee/
- Keynote http://ieomsociety.org/singapore2021/keynote/
- IEOM Global Business Management Education
 - http://ieomsociety.org/singapore2021/global-business-management-education/
- IEOM Global Engineering Education http://ieomsociety.org/singapore2021/global-engineering-education/
- Industry 4.0 http://ieomsociety.org/singapore2021/industry-solutions/
- Panels http://ieomsociety.org/singapore2021/panels/
- Registration http://ieomsociety.org/singapore2021/registration/
- Authors/Submissions: http://ieomsociety.org/singapore2021/authors/

Please note the following points for the final version preparation:

- 1. Authors MUST follow the 2021 IEOM Paper Template http://ieomsociety.org/ieom-ieom2021-paper-guidelines.docx.
- 2. The paper is limited to 12 pages.
- 3. Pages should NOT be numbered.
- 4. Final version should be in MS Word with conference header, footer and IEOM guidelines.
- 5. For each author, a short bio around 250 words needs to be included at the end of the abstract.
- 6. The final version submission deadline is February 25, 2021.

- 7. At least one author needs to present the paper.
- 8. Authors must register to enable the organizing committee to include your abstracts in the conference program and proceedings. Please complete your registration payment by February 25, 2021: https://www.xcdsystem.com/IEOM/attendee/index.cfm?ID=ax32KF2

If you need a formal acceptance letter, please contact <u>info@ieomsociety.org</u> with your abstract id & title, name, affiliation and address.

The IEOM Society is expecting another exciting event in Singapore. Some events and activities planned include: outstanding keynote speakers, global engineering education, Industry 4.0, industry solutions, student competitions (High School/Middle School STEM, senior design project, undergraduate paper, graduate paper, masters' thesis, doctoral dissertation and simulation), panel sessions, recognition and awards, exhibition, poster displays, student and professional chapter activities. Fellows will be awarded at this conference.

We look forward to seeing you at the 11th Annual IEOM Singapore Conference

Regards,

The Organizing Committee
11th Annual IEOM Singapore Conference
http://ieomsociety.org/singapore2021/
info@ieomsociety.org

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- Dr. Tan Kok Choon, Associate Professor (Practice) & Deputy Head of Department, Department of Analytics & Operations, NUS Business School, National University of Singapore

Keynote Speakers

- 1. Dr. Mario Fargnoli, Technical Director, Italian Ministry of Agriculture and Contract Professor at Faculty of Civil and Industrial Engineering, Sapienza University of Rome, Italy
- 2. Hamid R. Parsaei, Ph.D., P.E., Fellow of IISE, ASEE, SME, IEOM, Professor, Department of Industrial and Systems Engineering, Texas A&M University, College Station, Texas, USA
- 3. Alex Teo, Vice President & Managing Director South East Asia, Siemens Digital Industries Software, Singapore

- 4. Dr. Chung Piaw TEO, Provost's Chair Professor, Executive Director, Institute of Operations Research and Analytics (IORA), NUS Business School, National University of Singapore
- 5. Dr. Benny Tjahjono, Professor of Supply Chain Management, Sustainable Production & Consumption Research Cluster, Centre for Business in Society, Coventry University, UK
- 6. Dr. Lu ZHEN, Dean and Professor, School of Management, Shanghai University, Shanghai, China
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- Dr. Ir. Wahyudi Sutopo, ST., M.Si, IPM, Professor, Department of Industrial Engineering and Vice Dean for General and Financial Affairs, Faculty of Engineering, 2019-2023, Past Head of Department of Industrial Engineering, Coordinator of Industrial Engineering and Techno-Economy (RITE) Research Group (FY 2016-now), Universitas Sebelas Maret (UNS), Surakarta, Indonesia
- 10. Prof. Ruth Banomyong, Dean, Thammasat Business School, Thammasat University, Thailand
- 11. Dr. Alessandro ROMAGNOLI, Associate Professor, School of Mechanical and Aerospace Engineering, Nanyang Technological University, Singapore
- 12. Dr. Robert de Souza, Executive Director, The Logistics Institute Asia Pacific (TLI Asia Pacific), Singapore
- 13. Jenson Goh, Chief Information and Learning Officer, Monde Nissin Singapore Pte Ltd., Singapore
- Dr. Hoong Chuin LAU, Professor of Information Systems and Director of the Fujitsu-SMU Urban Computing and Engineering Corporate Lab, Singapore Management University (SMU), Singapore
- 15. Murphy Choy, Director of Operations and Technology, SSON Analytics, Singapore
- 16. Dr. Noordin Mohd. Yusof, Professor, Department of Materials, Manufacturing and Industrial Engineering, Faculty of Mechanical Engineering, Universiti Teknologi Malaysia (UTM), Skudai, Johor and Former Dean of Faculty of Mechanical Engineering at UTM, Malaysia

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Detail Paper / Abstract Review(s)

Review #1

Recommendation:

Accept paper conditionally with major revision

Comments:

The authors have deployed a good effort to present a topic that is not frequently tackled in Industrial Engineering. They presented a case study conducted in an organization of higher education using communication audit method.

The literature seems a bit limited and dated. The results are many and presented in 13 tables. However, it would be beneficial to provide more explanations and validation.

The conclusion does not identify the benefits of this study and what would be the opportunities for future planning and recommendation.

The paper needs a thorough review and proofreading to address the many typos and sentence structure issues.

Review # 2

Recommendation:

Accept paper conditionally with minor revision

Comments:

The paper contributes well towards identifying employee's behavior using the communication audit as a tool. The title and quality of the paper are good. conclusion and summary bring the main points of the research. However, the result section needs to be more organized, tables need to be fixed and the English language needs to be revised and a thorough proofread is required.

